

Minutes of Meeting at Springfield Patients Group At 7pm Wednesday 3rd July 2013

Present: Dr. Aldabbagh, Dr. Deering, Adele Birds, Sue Rothery. Elizabeth Williams, Kath Whittall, Ann Smith, Karen Lahan, James Swallow, Andrea Ferguson (Mastercall), Denise Leese, Diane Hall, Michaela Buck.

Apologies: Jon Leigh, Patricia Coley, Maxine Whitby, Mr A. Whitby, Patricia Baldwin, Marie Crosbie, Ann Daniels, Derek Smith.

Welcome & Introductions: Adele thanked everyone for coming & introduced the speaker from Mastercall.

Minutes read & approved

Speaker Michaela Buck from Mastercall which is the out of hours service on the A6 opposite St Christopher House near Longshut Lane, Stockport. This is normally an appointment service but they can give medical advice over the telephone. This service has won awards and has 97.7% satisfaction rates. The doctors expressed their gratitude that patients are cared for when they are not available.

Next event? Discussed having a future event to give information re babies and children. Adele to visit local Mother & Toddler groups re recruitment and suggestions.

Adele asked if anyone was able to help with the flu vaccinations and possible recruitment for the Patients Group. Also if anyone would take applications home re recruitment.

Possible non attendance policy discussed felt not a problem at this time.

A.O.B. Kath Whittall (practice Manager) wanted to apologise to anyone having problems with ordering online medication etc. The problem is the software, the practice has complained. Also we are currently trying to update the practice leaflet given to new patients. A group photo was taken to put on the next television newsletter.

Next meeting on Wednesday 16th October at 7pm, the speaker is Dr. Cath Briggs on GP Engagement. PLEASE COME