

Dr Rosalind Deering MB. BCh. BAO. DRCOG.DCH. MRCP
Dr Ameer Aldabbagh MB. ChB. DFFP. MRCP PGME
Dr Elizabeth George MB. ChB. MRCP

Springfield Surgery
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Background

Springfield Surgery was founded by Dr Jeffrey Mortimer in 1983. It became a thriving single handed practice and in 1998 he decided to appoint Dr Rosalind Deering as a partner.

Dr Deering qualified with a Bachelor's Degree in Medicine, Surgery and Obstetrics at Queens University in 1984. She went on to attain a Diploma in Child Health(London), Diploma in Obstetrics and Gynaecology and membership of the Royal College of General Practitioners and after her hospital attachments she was appointed as a GP partner in 1988 and has remained in general practice, becoming Senior Partner at Springfield Surgery on the retirement of Dr Mortimer.

Dr Deering enjoys general practice and is wholly committed to giving the best quality of care to her patients.

Dr Ameer Aldabbagh joined Springfield Surgery in 2005 following the retirement of Dr Mortimer.

Dr Aldabbagh qualified with a Bachelor's Degree in Medicine and Surgery at The University of Liverpool in 1998. Dr Aldabbagh worked at the Countess of Chester Hospital, Ipswich Hospital, Queensland, Australia and St Anne's Hospice, North Manchester prior to joining Springfield Surgery. He has a special interest in Minor Surgery, Child Health, General Medicine and Palliative Care. He also works at the University Hospital of South Manchester as a Primary Care Postgraduate Medical Educator. In this role he teaches and mentors GP's in training.

In 2008 Dr Aldabbagh became a GP trainer. This has allowed Springfield Surgery to welcome GP's in their final year of General Practice training. His interest in teaching has also allowed the practice to welcome Medical Students from the University of Manchester.

Dr Elizabeth George qualified from Leeds University Medical School in July 2000. She went on to work in various fields, including cardiology, acute medicine, intensive care and elderly care around Yorkshire before joining a GP training scheme, which was completed in 2006 and subsequently gained her postgraduate examinations to become a Member of the Royal College of General Practitioners.

After getting married Dr George moved to Stockport where her husband works as a trainee surgeon. They have a young family and for this reason she works part-time at the practice which she joined in March 2006. As in keeping with the rest of the doctors, Dr George is a dedicated member of Springfield Surgery team and enjoys the challenges and fulfilment that General Practice brings.

Practice Nurse – Maria Crosbie, married with two teenage sons. Maria started with the practice on 1 April 2009. She qualified as a General Nurse in 1985 and worked at Macclesfield District General Hospital until 1988, when she started her Midwifery training at Stepping Hill Hospital and worked as a midwife for 11 years. In 2000 she developed her Practice Nurse role at Cheadle Hulme and Handforth surgeries, specialising in diabetes and childhood immunisations. Maria is a “Heartstart” instructor, working with the resuscitation officer in Stockport, training people in basic life support techniques and also a diabetes X-pert training programme educator for the Stockport area. Maria has also worked as a Bank Nurse in the Chemotherapy Suite and Endoscopy Unit at Macclesfield District General Hospital

Practice Manager – Mrs Kath Whittall has been Practice Manager at Springfield Surgery since February 2010, previously working in the practice in various roles. At present she is updating her skills by undertaking the AMSPAR and City and Guilds Diploma in Primary Care Management. She is a dedicated member of the practice team and highly motivated to the development of the practice.

Other members of the team include Anne our Secretary, Sue our Clerical Assistant, Jill our Senior Receptionist and Reception mentor and Karen, Helen and Meg, our experienced Receptionists, who work on reception welcoming and assisting patients within the practice.

Patient Representation Group

The practice has a Patient Representation Group which meets quarterly and discusses issues concerning the development of the services offered by the practice. You may also participate via E-Mail and comments will be presented to the group. A Newsletter is published and this is available in electronic format or paper format within the practice. Please ask at Reception for any further details or to become involved.

Home Visits

If a patient is not well enough to attend the surgery, a home visit may be requested through the receptionist, but it would be appreciated if this request could be made before 10.00am.

Please be aware that the time it takes a doctor to do a home visit they could see four patients at the practice.

Telephone contact

Patients are welcome to speak to a doctor on the telephone. This is particularly useful when advice is being sought which would not normally need a consultation at the surgery. Typical examples would include enquiries regarding the results of:-

Blood tests, x-rays, hospital consultations and reports etc.

However, to avoid interruptions to other patients during consultations, except in emergencies, telephone advice will normally be available after morning surgery.

Practice Nurse Clinics

The Practice Nurse runs clinics which have been specifically set up to provide facilities for health screening and follow-up, with a particular emphasis on prevention of chronic disease.

The Practice Nurse will do blood pressures, taking blood, ear syringing, smears, holiday vaccinations etc.

Maternity Services

The practice provides full maternity services and has an attached midwife and health visitor. Antenatal clinics are held every Tuesday afternoon.

Contraception Services

Contraceptive services are provided with advice available regarding all types of contraception.

Because of our practice policy, we offer free condoms to ensure people are aware about “safe sex”.

Minor Surgery

Minor surgical procedures and joint injections can be provided in the surgery for the convenience of patients.

Immunisations and Vaccinations

The Practice Nurse carries out children's' vaccinations as part of her routine clinics.

Holiday Vaccinations

If holiday vaccinations are required please make an appointment with our Practice Nurse.

Smear Tests

All women, especially those between the ages of 25 and 65 years are strongly encouraged to have regular cervical smear tests as part of the NHS Cervical Screening Programme.

For some time it has been our policy to write a personal letter to all women who may need a follow-up from the result of their smear. This is not to alarm, but our policy is that everyone who may have a slight abnormality should have the opportunity to discuss this with a doctor to alleviate any fears.

Complaints Procedure

In the event of any concern or complaint, please contact the Practice Manager who will endeavour to look into the problem in question.

Access to Premises

Access into the surgery premises is through the front entrance on the corner of Commercial Road and Springfield Avenue, where for the convenience of the disabled, there is a wheelchair ramp.

Suggestions

The Practice Manager would welcome any suggestions that patients may have regarding improvements on the provision of their services.

Out of Hours Service

Mastercall offers patients registered at the practice a full GP service when our practice is closed. For urgent advice and treatment, telephone Mastercall on 0161 476 2299.

Repeat Prescriptions

Patients who are on long term regular medication may request repeat prescriptions by bringing along the slip from their previous prescriptions with the required items ticked, and placing it in the box in reception, it would be a great help if you can avoid telephoning your request for a repeat prescription. You may also request repeat medication on line; to do this please let Reception have your E-Mail address.

Please allow at least **24 hours** before collecting the prescription.

Results Enquiries

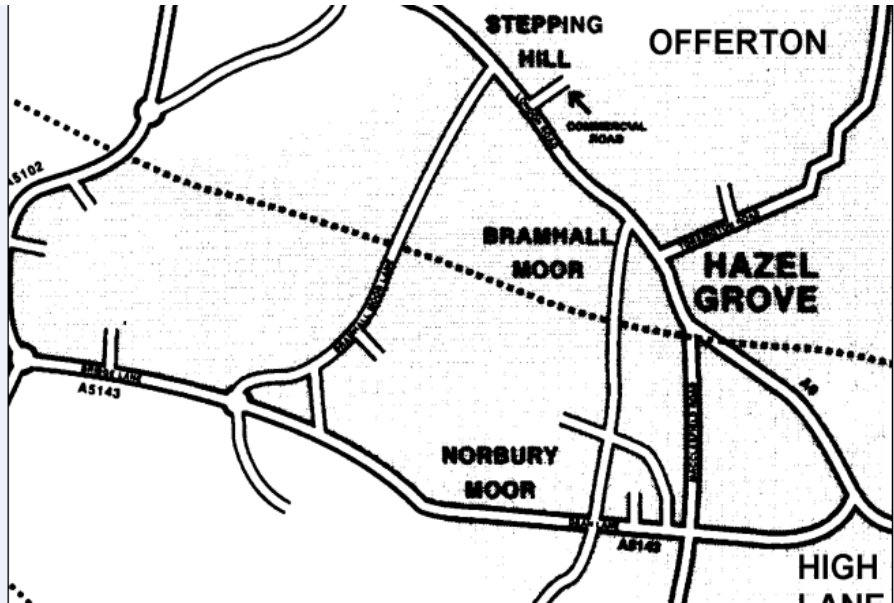
To help the receptionist deal with telephone demands, we would appreciate if it patients could only call the practice after 2pm to find out results of blood tests and x-rays.

Useful Telephone Numbers

District Nurse	0161 426 9309
Health Visitor	0161 426 9305
Treatment Room	0161 426 9300
Stepping Hill Hospital	0161 483 1010
Delivery Suite	0161 419 5551
Mastercall Out of Hours	0161 476 2299
NHS Direct	0845 4647

Practice Area

The practice area consists of Hazel Grove and its immediate surroundings. The limits of the practice area are shown in the map below.



CONSULTATION TIMES

Emergency Surgery

Dr Deering

Monday & Wednesday

8.30am to 10.00am

Dr Aldabbagh

Thursday and Friday

8.30am to 10.00am

Dr George

Tuesday

8.30am to 10.00am

Morning Appointments

Dr Deering

Tuesday & Thursday

8.30am to 10.30am

1 Saturday in 4

8.10am to 10.30am

Dr Aldabbagh

Monday & Wednesday

8.30am to 10.30am

Dr George

Friday

8.30am to 10.30am

Evening Appointments

Dr Aldabbagh

Mon, Tues, Weds & Fri

3.00pm to 5.00pm

Tuesday Evening

6.30pm to 7.30pm

Dr George

Monday & Friday

2.00pm to 4.00pm

Nurse/Midwife Appointments

Ante Natal Clinic

Tuesday

1.00pm to 4.30pm

Practice Nurse

Monday

1.30pm – 4pm

Tues, Wed & Thurs

8.30am – 12.30pm

Tues and Wed

2.00pm – 5.30pm

Consultations may be by appointment or non-appointment, at the times given above. Appointments may be made through the receptionist, either personally or by telephone.

Reception Opening Times

Mon, Weds & Fri

8.00am to 6.00pm

Tuesday

8.00am to 8.00pm

Thursday

8.00am to 1.30pm

1 Saturday in 4

8.00am to 11.00am

Please ask at reception which Saturday it will be