

I would like to tell you of my own experience of this wonderful new facility being offered to us and how it has given myself and my family the support of knowing that it is there for us as a family.

On a number of occasions in the recent past we have had family Health Problems needing test including blood and Xray tests.

Firstly my husband R M suffers from Heart Problems and has had a quadruple coronary bypass in 2007 so anything affecting his health is a real worry. He is also disabled he suffers terribly with Chronic Achilles Tendonitis and muscle loss in his left ankle

More recently he has been experiencing severe back/chest pain and had been referred to Tameside Hospital for numerous Xrays which has been a worry

With access to our Medical Records we were able to have peace of mind viewing the results as soon as they came through and scanned on to his records, which we think is great. You can't always get an appointment straight away with the G.P. So having access to your records in this context is great and gives us peace of mind

This took the worry of thinking it was his Heart again off the whole family and we were able to book a routine appointment to discuss what other options were available to him, like physiotherapy and different painkillers.

I myself suffer from osteo-arthritis of the left knee and there is nothing they can do until it gets replaced when I am older. I visit the hospital on a regular basis and have all kinds of treatments and have a knee brace etc. to help me with my walking difficulties. Each time I attend the hospital a letter gets posted to the doctors then to me and I am able to view these letters online.

Also blood results if you see an abnormal reading you can look into it before you get the appointment with the doctor then you have the knowledge yourself to ask questions about it. All this is fantastic and I can't believe there are not other surgeries doing the same. Having access to your records also gives you links that you can look up at the same time and that link gives you all kinds of information on how to deal with your health problem.

Ordering prescriptions online is great no making a visit to the doctors to put the prescription in. You can even phone the chemist for them to pick it up and deliver it to you.

Booking appointments - routine ones with the doctor you want to see - also is a good idea and you can look and choose the time that's convenient to yourself. I urge other people to ask their own doctors how to get online and access to medical records like we have done. It's a whole new world waiting to be found.

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K M, Patient of Haughton Thornley Medical Centres

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