



Houghton Thornley Medical Centres

*"There for you all your life,  
your good health with our support,  
empowering you to live well"*

## Houghton Thornley Medical Centres

Houghton Vale Surgery  
Tatton Road  
Haughton Green  
Denton  
M34 7PL  
Tel: 0161 3363005  
Fax: 0161 3203884

Thornley House  
9 Thornley Street  
Hyde  
Cheshire  
SK14 1JY  
Tel: 0161 3677910  
Fax: 0161 3671799

[www.htmc.co.uk](http://www.htmc.co.uk)

Partners: Dr L Gutteridge, Dr A Hannan, Dr J Allkins, Dr N Ahmed, Dr F Abdullah,  
Dr F Bhutta, Dr N Rana, Dr N Rasul

*Hi. I was born in Hyde and Thornley House was my surgery as well as my parents who don't speak English so I have always looked after their medical needs. I have moved out of Hyde now so it became difficult to do that when I changed surgeries.*

*My dad has COPD and has attacks sometimes and when we call for an ambulance they always ask about his medical history. Since I am not in Hyde any more, it became difficult to know exactly what medicines he is on and what illnesses he suffers from.*

*One day at a routine appointment the doctor told me about accessing records online. So I went for it and it has certainly made my life a whole lot easier. Recently when an ambulance came for my dad and I was not aware that his blood pressure medicines had changed, I was able to access his records online and tell the paramedics even though I wasn't physically there.*

*I would encourage others to join up on this as it is very helpful especially for those who look after elderly people and loved ones.*

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**Daughter of one of our Bengali patients in Hyde**  
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