



Houghton Thornley Medical Centres

*"There for you all your life,
your good health with our support,
empowering you to live well"*

Houghton Thornley Medical Centres

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www.htmc.co.uk

Viewing your electronic health records online

Name: _____ **D.O.B:** _____ **Postal Code:** _____
Mobile number: _____ **Home Phone Number:** _____
Email Address (essential): _____

Date of completion:

1. Are you based at **Houghton Vale / Thornley House**?
2. I am doing this questionnaire for myself **Yes / No**
If you answered no to question 1, please state your relationship
3. Can you read and understand English? **Yes / No**
4. Have you registered for ordering repeat prescriptions and booking appointments on-line? **Yes / No**
5. Are you happy to use passwords to access your record? **Yes / No**
6. After you have been to the doctor or to the hospital, you can check if the encounter has been recorded and what was discussed. Do you agree this is a good reason to have access to your records? **Yes / No**
7. Would you like to feedback what you think of the Records Access system? **Yes / No**
8. There may be an instance when accessing your medical records online, you may read some information that could be shocking or upsetting. What do you do if this happens and you cannot speak to your doctor /nurse immediately? (Please tick all that apply)
 - Not view the test results but wait until you see the doctor / nurse
 - Panic and get worked up
 - Look at reputable websites like NHS Choices or check the self care section at www.htmc.co.uk
 - Wait and contact the practice the next working day
 - Contact 111 to get further information
 - Contact GoToDoc, the Out of Hours service (details available at www.htmc.co.uk)
 - Go to A&E for further help
9. You see a new letter has arrived in your electronic health record. You open up the letter to find it is about another patient in the practice. What do you do?
 - Read it and tell that person what you have read
 - Inform the practice
 - Don't tell anybody about it
10. Would it upset you if you read something somebody else has said about you with regards to your health?
 - No
 - Yes – I don't want this information kept in my record
 - Yes – You should not believe what others say
 - Yes – this could destroy our relationship
 - Don't know
11. Do you feel you understand what Records Access means? **Yes / No**

Please see www.htmc.co.uk/GetAccessNow for further info.

Feel free to write any comments or send an e-mail (htmcpatient@nhs.net) if you need further help.
Please hand this questionnaire to the receptionist. We will process your request and send an email later