

I have found access to my records and being able to book appointments and request repeat prescriptions so easy.

By being able to book appointments I feel I am not taking up the receptionists time with a phone call, this allows the receptionist to deal with more important/urgent patients who need to get through to reception quickly.

Repeat prescription ordering is so much quicker and can be done there and then. I don't have to make a trip to the doctors anymore. I also can order them anytime of the day and have found the service excellent.

Another plus for me personally is to see my medical records, I have a bad back and had forgotten exactly which discs were being affected. I can access my records and see exactly what was explained to me weeks ago. This is good for people who go to the doctors but may not take in all the information that they are given, and are then able to repeat the facts to family and loved one's correctly.

I recently had blood tests and checked my results on line, next to the results there was an "information" sign which when I clicked on gave me more information online.

This is an excellent website with lots of information at your finger tips. I am pleased my local surgery is going forward with technology, and family and friends who are not part of the surgery are very impressed when I tell them about the website and wish their surgery did the same for them.

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S P, a patient of Haughton Thornley Medical Centres

www.htmc.co.uk