## Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre, Thornley Street, Hyde, SK14 1JY 30<sup>th</sup> January 2014

## Present:

Ingrid Brindle (Chair) Marilyn Gollom (Secretary), Dr Hanaan Wendy Smallwood (Treasurer/Practice Manager) Bill Burgoine Dorothy Burgoine, Don Hunter, Harry Newman, Eric Bynon, Christina Howard, Dominic Sexton

**Apologies:** Yvonne Bennett.

- 1. Minutes approved
- 2. There was positive feedback on the upgrade of the surgery. The T.V. noticeboard is on target to be repaired and when this is done it will be exciting to put on innovative and informative messages for the patients. The improvements to the surgery are ongoing. Wendy has volunteers to help paint as the new flooring shows up the paintwork. Don has offered a sculpture to further enhance the space. It was noted that a similar approach is needed at Haughton Vale surgery.
- **3.** The survey results are in and will be evaluated and shared.
- **4.** Interest has been expressed by a number of people in joining the PPG. It is to be decided If changing the time of the meetings would be beneficial and also to investigate the possibility of having 'virtual' PPG members.
- 5. Celia Poole is the patient representative on the Clinical Commissioning Group{CCG} It was stated that a member of the PPG should get in touch with her to put the patients point of view. A suggestion was made to invite her to all PPG meetings or to hold a joint meeting with all local PPG groups to ensure a representative voice of patients is heard and put forward. {The CCG monitors the spending of the health budget in the region} Wendy could provide the names of the other local PPG's Chairperson who could then join up and share experiences as is done by the local practice managers.
- **6.** It was suggested that the practice should open a Facebook account to encourage a wider demographic participation. Separate meeting to be arranged to explore this further.
- 7. Next meetings: 27<sup>th</sup> February 2014 1.30pm 27<sup>th</sup> March 2014 1.30pm 24<sup>th</sup> April 2014 1.30pm

Possible meeting to be confirmed: 29th May 2014 at 6 pm.
