

**Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre,
Thornley Street, Hyde
8 July 2010**

Present:

Bill Burgoine (Chairman)	Margaret Rickson	Patrick Jordan (Practice Manager)
Delia Hulme	Yvonne Bennett	
Christina Howard	Avril Howard	
Moya Berry	David Smith	
Don Hunter		

Apologies:

Alan Yates, Sheila Caldecott, Dorothy Burgoine, Gill Anderton, Rosemary Urwin, Claire Kenyon, Dr Amir Hannan, Dr Lisa Gutteridge

1. Welcome & Apologies:

The Chairman welcomed everyone to the meeting especially new members.

2. Minutes of the Last Meeting:

The minutes were agreed as being correct.

3. Prostate Evening:

The meeting was held at Thornley House and attended by both men and women. Dr Tom York, FY2 doctor gave the first presentation explaining all about Prostate Cancer, This was followed by Alan Yates, a patient of Haughton Thornley Medical Centres and a valued member of the PPG. He gave a personal account of his diagnosis of Prostate Cancer, how things have developed and how it has affected him. This was then followed by Dr Hannan.

There was the a question and answer session with Dr York, Alan Yates, Dr Hannan and Dr Gutteridge. The evening was videoed and can be seen from the home page of www.htmc.co.uk

4. Fibromyalgia:

This project is still ongoing. Suggestions have been made to make this a 'Fibromyalgia Evening' with an attendance by Dr Roy a Consultant from Tameside Hospital.

5. Practice Updates:

Practice Manager, Patrick Jordon confirmed that although Thornley House is now open on Wednesday afternoons there are no Doctor surgeries. Patients can still contact the surgery during this time.

Plans are going ahead to become a 'Training Practice' for registrars. Dr Bhutta will be attending a 12 month 'Trainer Course' followed by Dr Abdullah the following year. This will mean that qualified Registrars training to be GPs will be available to add extra appointments to surgeries.

Although the Practice employs their own Bengali interpreter who has worked at the Hyde surgery for many years, plans are in the pipeline for Bengali Female Clinic. This would be held in Hyde by Dr Forida Abdullah, a female doctor who speaks Bengali, and is intended for those ladies who cannot speak English.

Malik from Hyde Pharmacy (next door to Thornley House) is very helpful in being able to explain medications to ALL patients and their carers also speaks Bengali. Malik has also helped in making a video with Dr Hannan on 'Swine Flu' in Bengali.

A point on prescriptions was raised. If repeat prescriptions are requested too soon, they may be refused. Sometimes 'over use' may be written on as a reason for the refusal. It was felt that this could be misleading and some patients may cut back on their medication for fear of over use. It was felt perhaps 'contact the surgery' would be more appropriate. **Patients going on holiday and needing extra or early prescriptions should state 'going on holiday' on their request.** This would save time and be helpful to both patient and Practice staff.

6. 2010 Patient Survey:

Due to a new Government there are no plans for the usual Mori survey in the Practice. This may be replaced by something else as time goes on.

7. Healthcare Events:

At the last meeting members were given a calendar of NHS events and asked if they had a particular event they wished to promote. So far we have covered 'Fruity Friday', Walk to School Week' and 'Prostate Cancer'. There are also articles on www.htmc.co.uk website. One of these was highlighting Asthma as part of the National Asthma Week. There are also videos of events such as Breast Cancer, Dementia etc. We are still open to further suggestions so please check the list.

The paper for the ICUH 2010 (International Conference for Urban Health) to be held in October 2010, which was mention at the last meeting, has been accepted. Dr Fitton (and maybe others)will present this at the Academy of Medicine in New York. The paper also includes the work of the PPG in helping promote people to mange their health.

Dr Fitton is holding a meeting on 28th September, confirmation of location to be confirmed. PPG members are invited to attend. Dr Yee from Malaysia will be attending the meeting and looking into our way of working and Records Access

8. LINK Update:

A report and recommendations of the meeting held at Ashton Town Hall is ready and on the website www.t3sc.org/link which has the Link page. The Government gave the LINK real powers which means that the people who provide your local doctors and dentists, run your local hospital, control your local care homes, daycare centres and sheltered housing, all have to listen to what the LINK says and consult it when making any changes to your services. This gives local people real power to influence change at the highest level and help to improve services for everyone in Tameside.

Link now has 850 members some of who are now going on training courses and having CRB checks for suitability. This will enable them to work on behalf of LINK

9. AOB

A legal brief document has been received from the National Association of Patient Participation. Haughton Thornley PPG already comply with points raised.

On the issue of confidentiality, just a reminder that members telephone numbers and email addresses as stated on the list are for members only and should not be passed on to non members without permission.

**The next meeting is to be held:
Thursday 30 September 2010 at 2.00pm
Thornley House Medical Centre
Thornley Street
Hyde
SK14 1JY
0161-367 7910
www.htmc.co.uk**