

**Minutes of the Meeting held at Haughton Green Community Centre
25 June 2009**

Present:

Don Hunter (Chairman)
Patrick Jordan (Practice Manager)
Margaret Rickson
Alan Yates
Yvonne Bennett

Apologies:

Bill Burgoine
Dorothy Burgoine
Sheila Caldecott
Dr Amir Hannan

1. Welcome & Apologies

The Chairman welcomed everyone to the PPG meeting, which was poorly attended due to holidays and previous commitments.

2. Minutes of last Meeting

Apologies were made from the secretariat for due to a clerical misunderstanding, which meant the minutes of the last meeting were not available on the website, notice board or before the meeting. The minutes were then distributed and then checked and agreed.

3. The Pharmacy

Malik wishes to thank the PPG, and the Practice for their continued support for the Pharmacy. He has received several applications for staff who wish to join the Pharmacy. He has agreed to employ a school leaver who wishes to train as a Dispenser. Malik feels that extra staff will be of benefit to building the services of the Pharmacy further, which, in turn will bring further benefits to patients.

4. Emis Access – Beta Version

Previous problems with Emis have now been resolved. The PPG felt it was good that Dr Hannan was aware of problems when they appeared and reacted quickly to the situation.

5. IT update

There are now over 700 patients accessing their records on-line. The introduction of Katie as support for non medical issues with records access means that doctors surgery or time has not been encroached upon in sorting out problems and thus giving equal care to all patients. Dr Hannan is also keen to introduce the Map of Medicine to those patients who are interested in self-care and have access to the internet at home, work, relatives or in the community.

6. Report on Health Festival

The Health Festival was held at Asda, Hyde, and Margaret Rickson along with Alan Yates gave an account.

Despite the atrocious weather, the stand was appreciated by many. People were particularly interested in the new Pharmacy and what the PPG had achieved, with patients who attend the

Warfarin Clinic expressing their gratitude. Many were also interested in the Practice website and the facilities available at the Practice. This also included the then Mayoress of Tameside. She was especially interested in the transport timetable and planner to various hospitals. She has arranged for the Practice website to be posted in Cavendish Mill Resource Centre for the community

After the fair the Mayoress, Carole Davis, was emailed to see if she had objections to her personal story of her problems with Dystonia being putting on the website along with the web links to the Daytona Support Group in a report on the Health Festival. She was very appreciative of this move and thanked the PPG and Practice for their support.

Pat Jordan also presented a certificate to the PPG on behalf of NAPP (National Association for Participant Patient) confirming renewal of annual membership.

7 Any other business

PPG members felt that splitting the meetings between Hyde & Haughton Vale was of no value. It was decided that meetings should continue at Thornley House for the foreseeable future although any patients of Haughton Vale would be made most welcome to attend the meetings. In view of dark nights approaching from September, it was felt better to leave the meeting at 2.00 pm instead of 6.00 pm, although this would always be open to discussion as with the venue.

There is to be a meeting at Thornley House on 4th August discussing the HPV vaccine that is aimed at teenage girls to prevent cervical cancer. This also includes information about cervical smears. As well as young persons this would also be of value to parents and other females that are in the cervical smear group. It is also intended that an anonymous questionnaire (devised by a PPG member who is also a parent of a teenage child) be given out. This is to see if the information and services available is adequate to our young people and if not how the service can be improved for them. A Consultant from the Mental Health Team has also expressed an interest in this questionnaire.

**The next meeting is to be held:
Thursday 24th September at 2.00pm
Thornley House Medical Centre,
Thornley Street, Hyde, SK14 1JY (0161-367 7910)**