

# The Chandler Surgery

## Statement of Purpose

### Introduction

This is a Statement of Purpose for The Chandler Surgery which sets out the following information:-

- The full name of the service provider and of any registered manager together with the address, telephone number and where available electronic mail address.
- The legal status of the service provider.
- Details of the locations at which the services provided for the purposes of the regulated activity carried on.
- Our aims and objectives in carrying on the regulated activity.
- The kinds of services provided for the purpose of carrying on the regulated activity.
- The range of service users needs which those services are intended to meet.

The Chandler Surgery is a general medical practice open to all patients living within our practice boundaries. We work in partnership with our patients and our Patient Participation Forum to provide the best possible medical care for our patients.

We are a GMS practice offering primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our clinicians assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our clinicians act as a patient's advocate, supporting and representing a patient's best interest to ensure they receive the best and most appropriate health and/or social care.

Our clinicians also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they liaise with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients. Our GP's are also involved in the education and training of doctors, practice staff and other healthcare professionals.

### **Location**

Our address is:-

The Chandler Surgery (Dr Kumar)  
Chandler house  
Poolstock Lane  
Wigan WN3 5HPL

### **Our Mission Statement**

We aim to improve the health and wellbeing of our patients. Putting their needs at the heart of everything we do.

### **Our Vision**

We aim to work in partnership with our patients and staff to provide the best primary care services possible, working within local and national governance, guidance and regulations.

### **Our Aims and Objectives**

- To provide high quality and safe primary health care general medical services to our patients.
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- To be a learning organisation and continually improve what we are able to offer patients.
- To work in partnership with our patients, their families and carers towards a positive experience, involving them in decision making about their treatment and care.
- To treat patients as individuals and with the same respect we would want for ourselves or a member of our family. Listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control.
- To work in partnership with other agencies with regard to the cause of illness, as well as provide treatment for ill health and where appropriate involve other professionals in the care of our patients.

- To encourage our patients to communicate with us by joining our PPG, talking to us, participating in surveys and obtaining feed back on the services that we offer.
- To ensure that all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their required duties competently.
- To take care of our staff offering them support to do their jobs and to protect them against abuse.
- Have a zero tolerance of all forms of abuse.
- To provide our patients and staff with an environment which is safe, clean and friendly.
- To operate on a financially sound basis.

### **Our Services**

There are many services provided by The Chandler Surgery and they are defined under the standard GMS contract. These services are mainly split into three groups:-

- Essential
- Additional
- Enhanced

### **Essential Services**

We provided essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients. Our core services include:-

- GP Consultations
- Asthma Clinics
- COPD Clinics
- Diabetes Clinics
- Epilepsy Clinics
- Stroke Clinics
- Atrial Fibrillation Clinics
- Heart Failure Clinics

### **Additional Services**

Our additional services include:-

- Cervical Cytology Screening
- Contraceptive Services
- Child Health Surveillance
- Maternity Services
- Minor Surgery Procedures
- Vaccinations and immunisations
- Find & Treat Clinics
- Smear Clinics

### **Enhanced Services**

Our enhanced services include:-

- Minor Surgery
- Childhood Vaccinations and Immunisations
- Flu Immunisation
- Pneumococcal Immunisations
- Shingles Immunisations
- Extended Hours
- Unplanned Admissions
- Winter Pressure additional sessions
- Choose & Book

### **Other Services**

Our practice also offers services including:-

- Child Health and Development
- ECGs
- Spirometry
- End of Life Care
- Medication Review
- Smoking Cessation
- Travel Advice
- Mental Health
- 24hr BP Monitoring

Weight management clinics

### **Non-NHS Services**

Our practice also provides services which are non NHS and are paid for by the patient.

These services include:-

- Insurance Claim Forms
- Non NHS Vaccinations
- Pre-employment and HGV Medicals
- Medical Reports
- Computerised Records
- Private Sick Note
- Private Prescriptions
- Fitness to Travel Certificate
- Adoption / Foster Medical