

The Chandler Surgery

Patient Participation Group

Friday 25th May 2018

Attendance:

BC- PPG co-ordinator

BM – PPG Chairman

BC & BM – informal meeting re: Annual Patient Questionnaire.

1. Last year's template and findings were reviewed by BC & BM. Format, type of Questions asked and length of questionnaire were looked at. BM was happy to use template again for this year, as everything still applies. BM thought the results / findings from last year were collected and applied well with the use of graphs and charts, making it easy to read.

Agreed we would need 100 completed questionnaires to obtain accurate feedback, and would simplify data.

Plan: PPG members to assist distribution of Annual Questionnaire - to find out their dates/times of availability. BC to email members.

Next PPG Meeting to be arranged