

Hounslow Health PCN

Quarterly Newsletter

October 2024

Have you downloaded the NHS App?

Download the NHS App and take control of your healthcare.

The NHS App gives you a simple and secure way to access a range of NHS

services. Download the NHS App on your smartphone or tablet via the Google play or App store. You can also access the same services in a web browser by logging in through the NHS website.

You can order repeat prescriptions, use NHS 11 online, find NHS services, view your GP health record, book appointments, receive messages from your GP practices and much more.

Guidance on using different aspects of the NHS App can be found on the PCN website.

Physician Associates

Physician Associates are medically trained, generalist healthcare professionals who work with your GP to provide medical care.

Physician associates work under the supervision of a GP, but can work independently with appropriate support.

Your PCN Physician Associates work as part of your GP surgery team to review, examine and propose specific management and treatment plans.

A Physician Associate can support you with short and long-term medical issues. They can provide most of the care and support you require, including referrals.

Workforce Spotlight Physician Associates

Find out more about what services we offer and the members of our team at: hounslowhealthpcn.co.uk/services



Our Senior Physician Associate

Rowena De La Rama

Rowena is a Senior Physician Associate for Hounslow Health PCN. She has been working in primary care since she qualified as a Physician Associate in 2018, where she was part of the first cohort at Brunel University.

She is also a Lecturer on the Physician Associate Programme at Brunel University. She enjoys General Medicine, and seeing patients with a variety of medical presentations.



Matter of the Moment: PCN events & campaigns

As a PCN, we are currently involved in, and organising, campaigns and events for our patients. Upcoming campaigns and events can be found below.

Access GP services survey

We are working alongside North West London ICB to gather feedback on accessing general practice services, including contact, appointments, and care. Patients registered with a PCN GP surgery will be contacted via SMS with a link to the survey. Paper copies can be found at your GP surgery reception. The survey will be live until Sunday 03 November 2024.

Helping you access healthcare online

If you need help accessing the NHS App, Patches or online consultations, our care coordinators can provide you with support. We will be running dedicated clinics, if you wish to be involved please ask your GP surgery receptionist to book you an appointment and a member of staff will be in contact with you. Our first session is being held on Tuesday 29 October 2024.

HELPING YOU TO ACCESS HEALTHCARE ONLINE

USING THE NHS APP
Learn how to register yourself on the NHS app, book appointments, request medications and more

ONLINE CONSULTATIONS
Learn how to register with various online consultation tools to submit your health queries online

LOCAL COMMUNITY SUPPORT
Learn about free online tools, as well as free digital drop-in sessions organised by the Council across the Borough

IF YOU NEED HELP GETTING ONLINE, PLEASE BOOK AN APPOINTMENT AT THE RECEPTION DESK AND A MEMBER OF STAFF WILL CONTACT YOU WITH MORE INFORMATION.

HEALTH AND WELLBEING OPEN DAY
21st November 2024, 12:30pm - 3pm
Maswell Park Health Centre, TW3 2DY

Join us for a day of learning and community engagement. You can meet our team, attend health talks and receive free health checks.

Walk in or secure your place by registering on Eventbrite.

This event is for patients registered at the following practices:
Barn Road Surgery
Blue Hill Family Doctor Unit
Chiswick Practice
Green Practice
HMC Health
Hounslow Family Practice
Hounslow Medical Centre
Kingsley Practice
Redwood Practice
Vine Practice

Health and Wellbeing Open Day

Come join us on Thursday 21 November 2024, 12:30-3pm at Maswell Park Health Centre for our open day to discover new ways to improve your physical and mental wellness. Walk-in or secure your place on Eventbrite via the QR code.



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