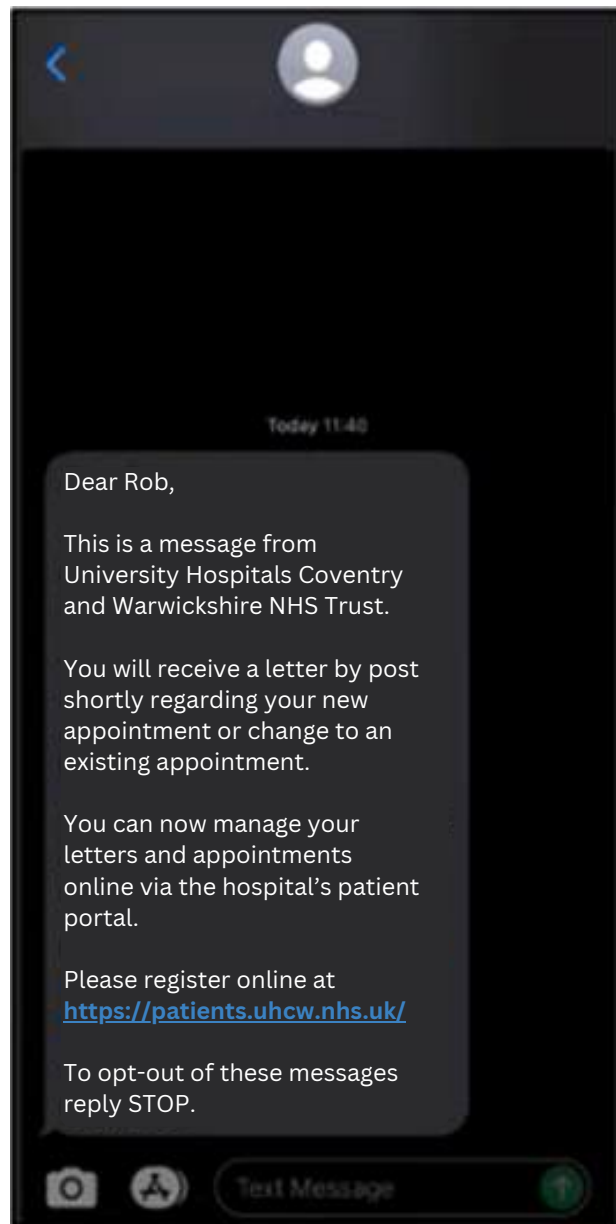
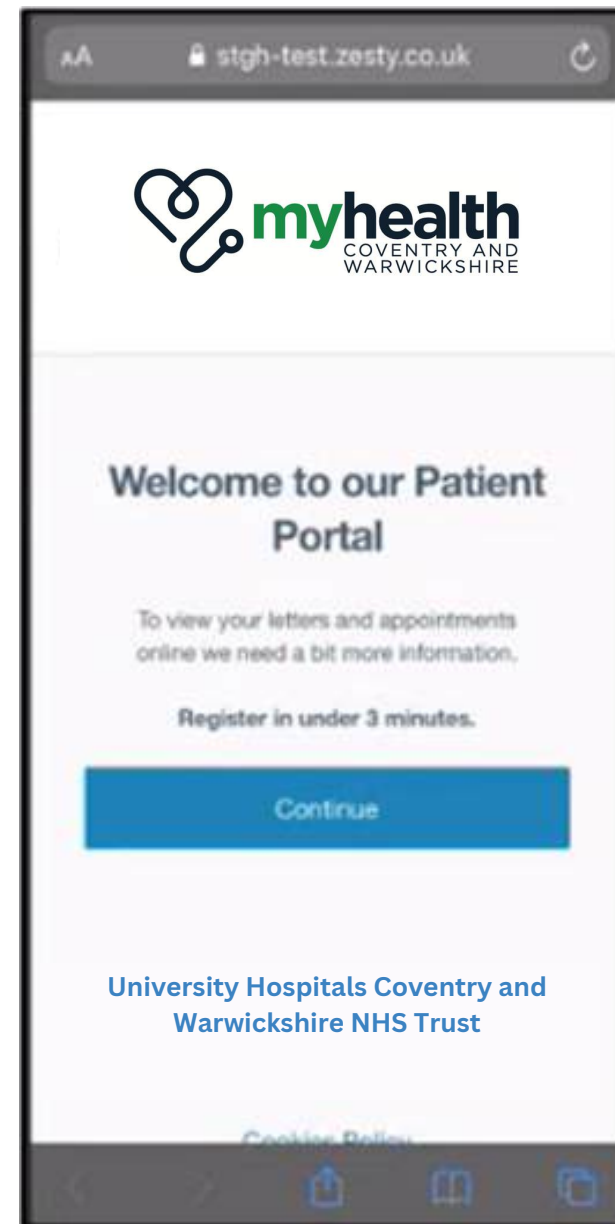


# Invitation to register for patient portal



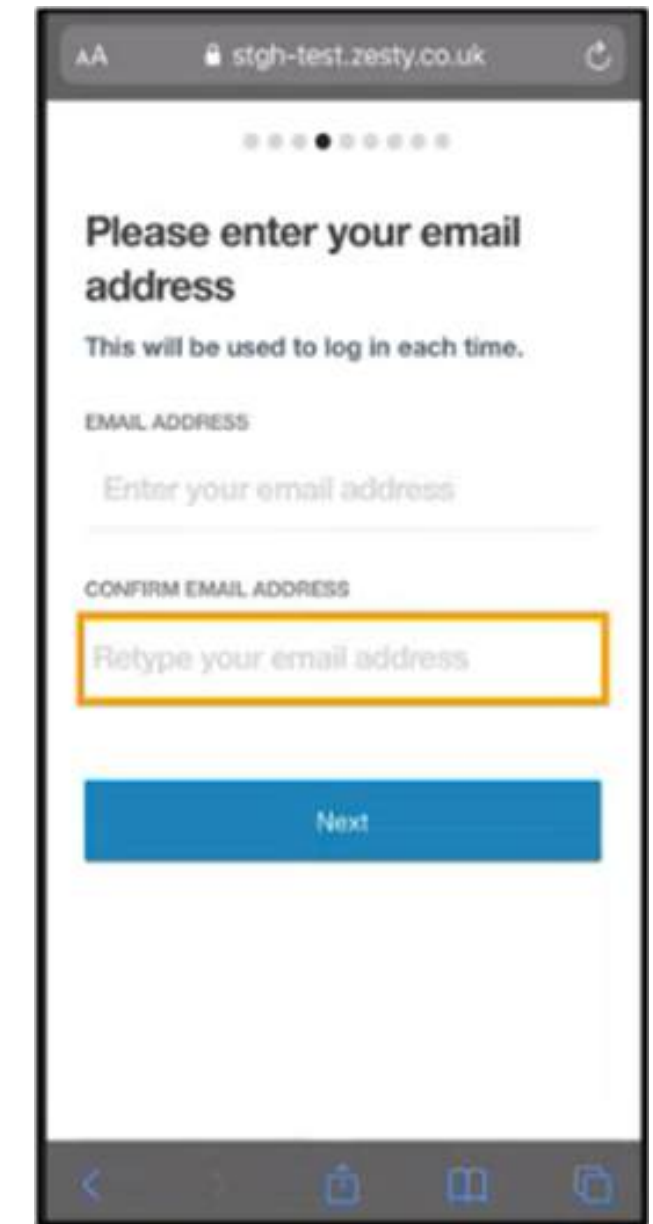
SMS invitation received



Welcome screen

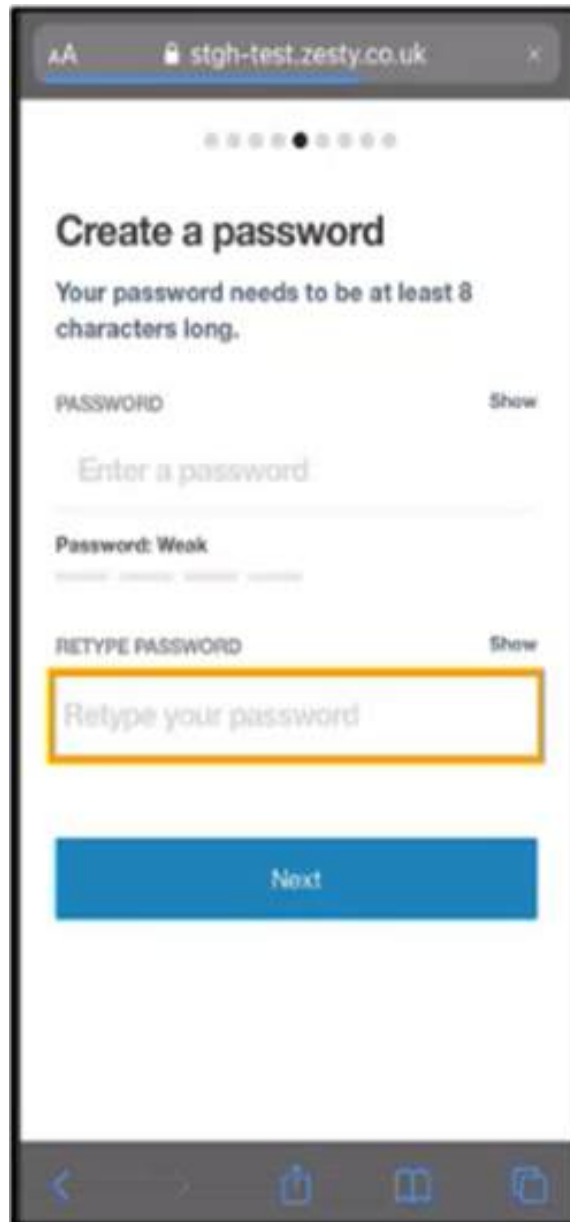


Confirm date of birth



Enter email address to be used as the username

# Invitation to register for patient portal



stgh-test.zesty.co.uk

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### Create a password

Your password needs to be at least 8 characters long.

PASSWORD Show

Enter a password

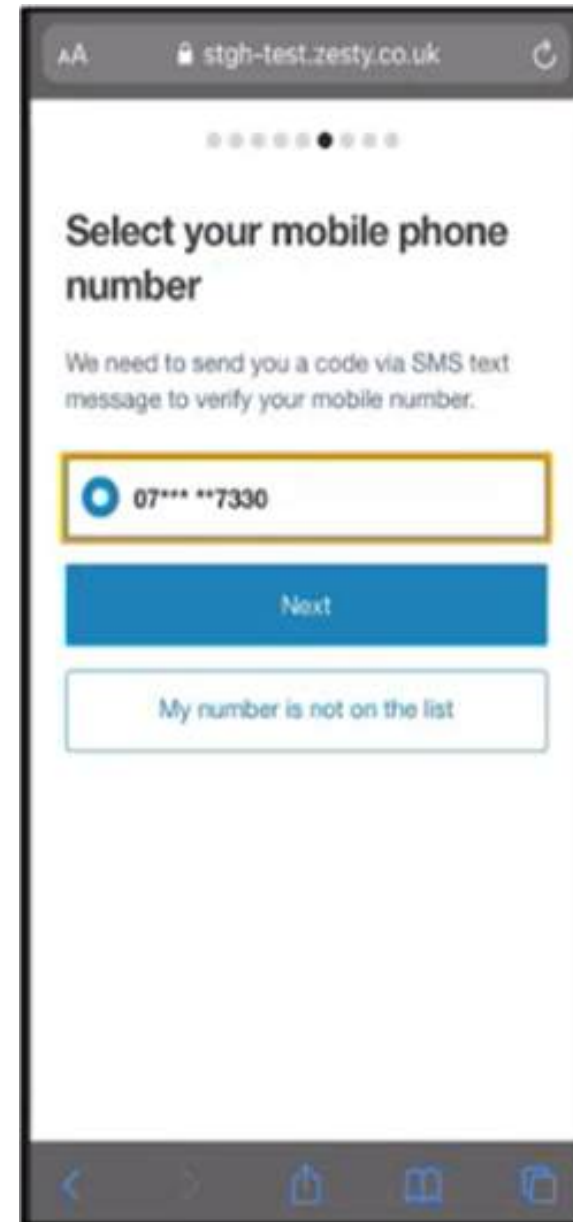
Password: Weak

RETYPE PASSWORD Show

Retype your password

Next

Create a password



stgh-test.zesty.co.uk

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### Select your mobile phone number

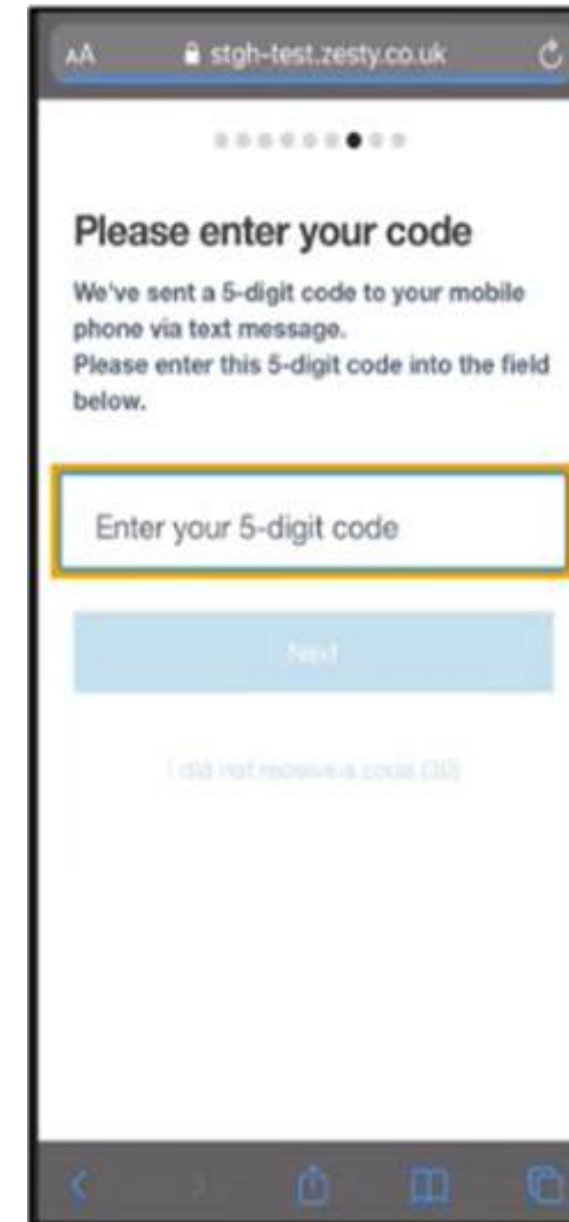
We need to send you a code via SMS text message to verify your mobile number.

07\*\*\* \*\*7330

Next

My number is not on the list

Using the mobile numbers held within Millennium, select a number to verify identity



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### Please enter your code

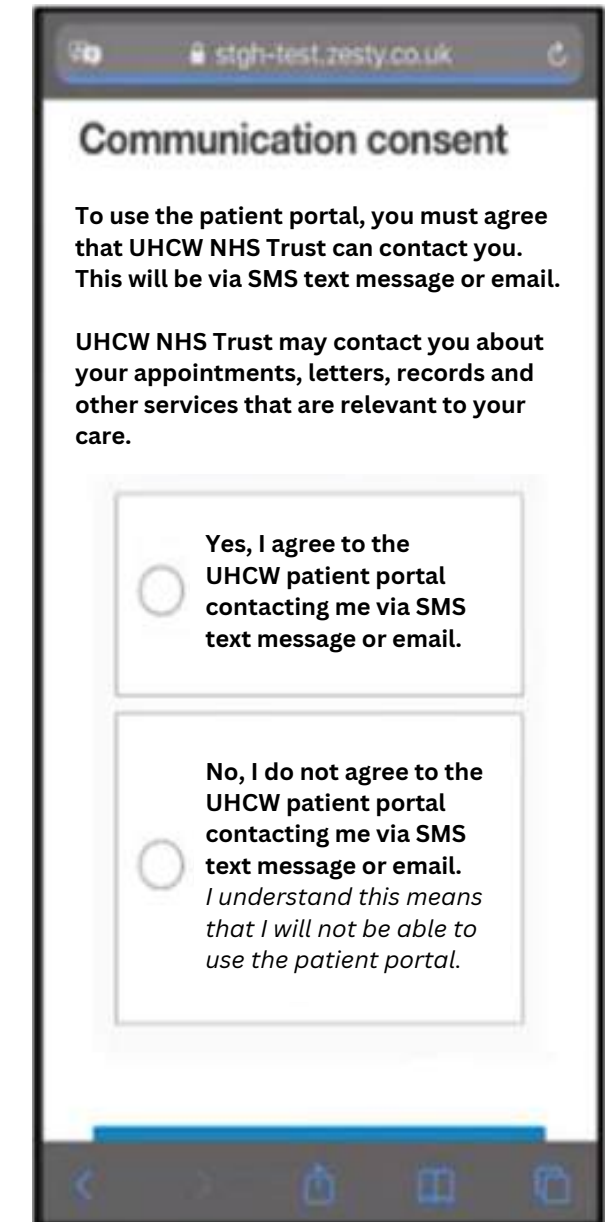
We've sent a 5-digit code to your mobile phone via text message. Please enter this 5-digit code into the field below.

Enter your 5-digit code

Next

I did not receive a code (0)

Enter the 5-digit code delivered via SMS



stgh-test.zesty.co.uk

### Communication consent

To use the patient portal, you must agree that UHCW NHS Trust can contact you. This will be via SMS text message or email.

UHCW NHS Trust may contact you about your appointments, letters, records and other services that are relevant to your care.

Yes, I agree to the UHCW patient portal contacting me via SMS text message or email.

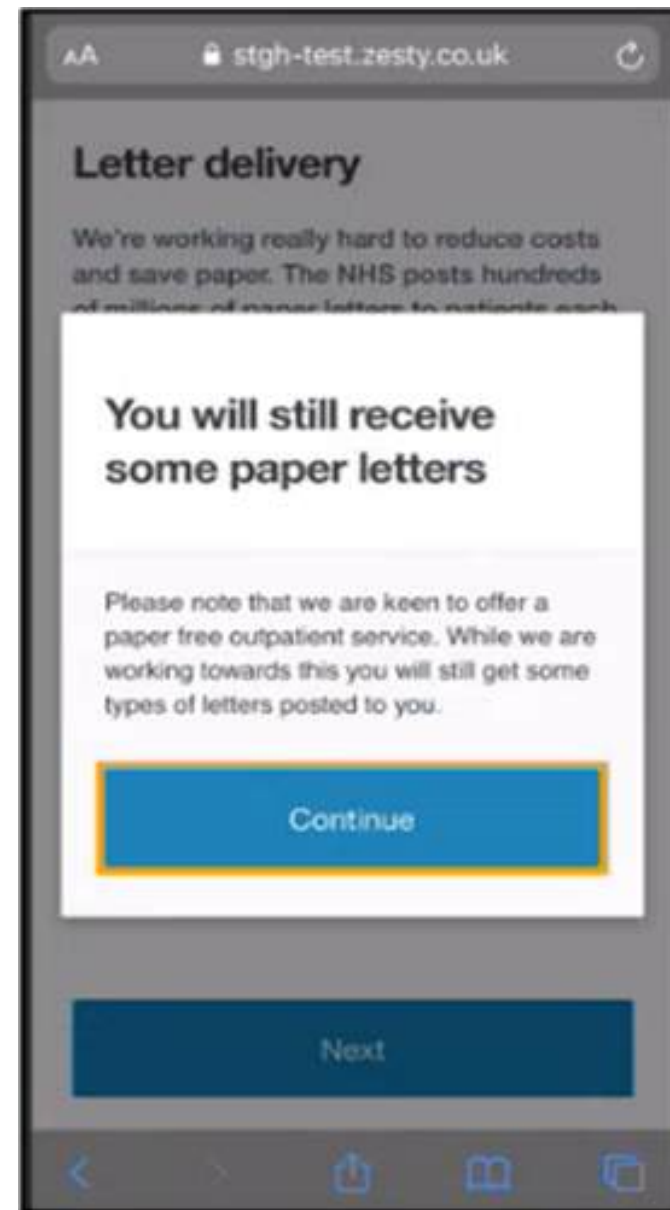
No, I do not agree to the UHCW patient portal contacting me via SMS text message or email. I understand this means that I will not be able to use the patient portal.

Consent to communication, SMS and email

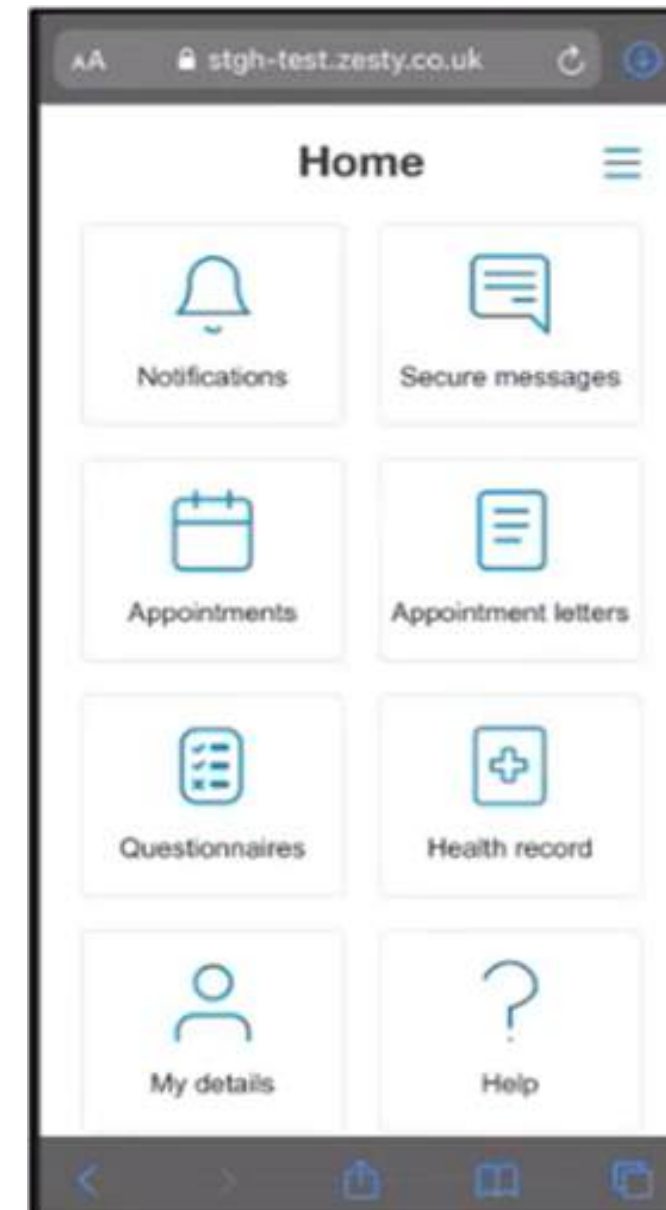
# Invitation to register for patient portal



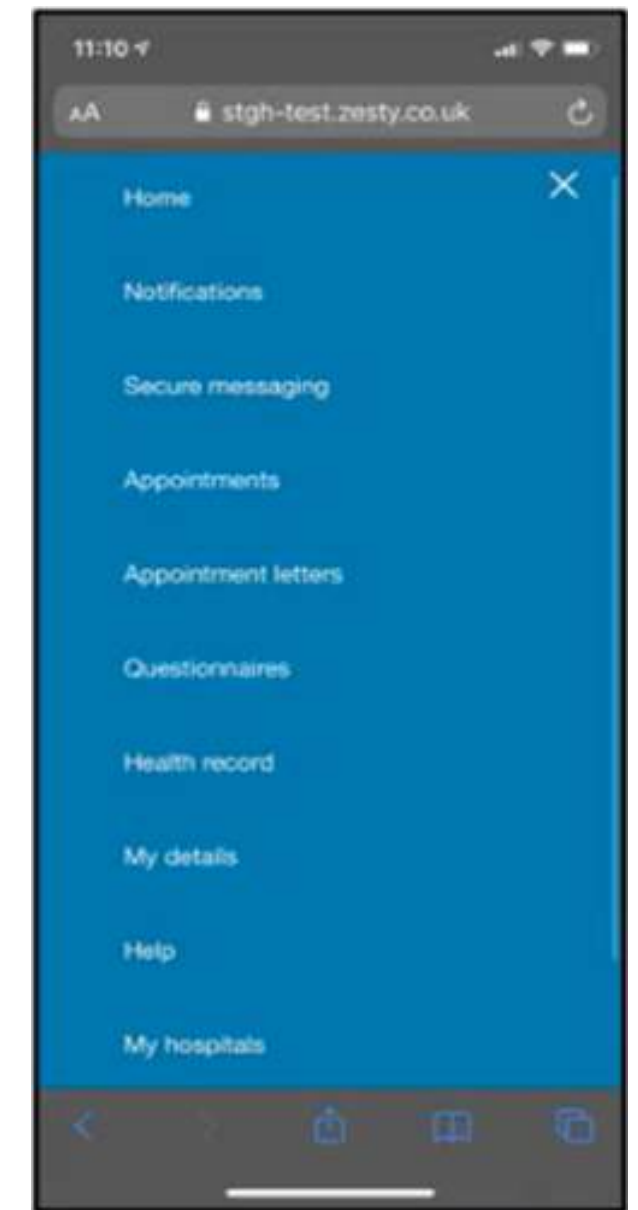
Select paperless preference (should paperless be later enabled)



Inform that letters will still be posted





Home screen












Hamburger menu

# Details of patient portal - desktop view

 University Hospitals  
Coventry and Warwickshire  
NHS Trust

MENU 

## Welcome, Zzzjane

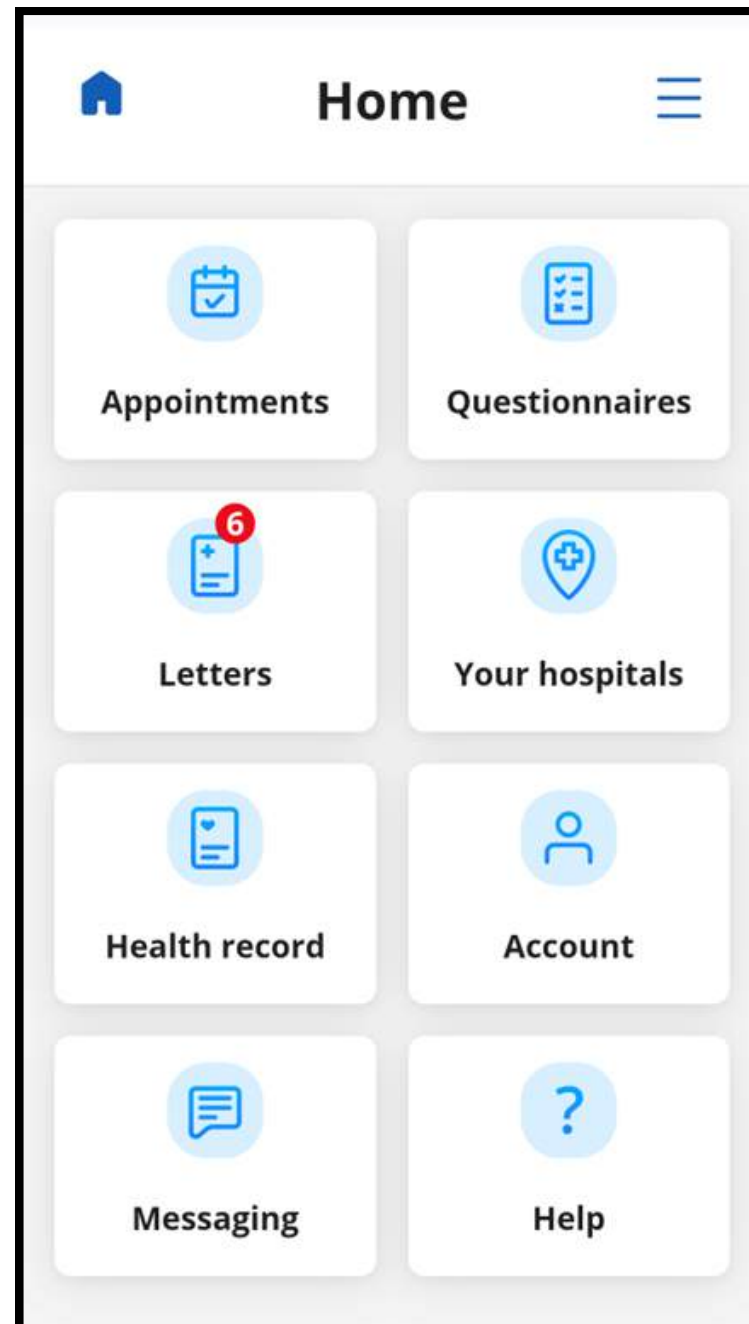
 <b>Notifications</b> Your important actions.	 <b>Secure messages</b> Chat with your clinical team.	 <b>Appointments</b> Change or cancel an appointment.
 <b>Appointment letters</b> Read and download your letters.	 <b>Questionnaires</b> Share information with your clinical team.	 <b>Health record</b> Review your medical information.
 <b>My details</b> Review your account and preferences.	 <b>Help</b> Get support and guidance.	 <b>My hospitals</b> Locate or contact your Hospitals.

Royal Berkshire NHS Foundation Trust Help Centre

[Cookies Policy](#)  
[Privacy Policy](#)  
[Accessibility Statement](#)



# Details of patient portal - mobile view

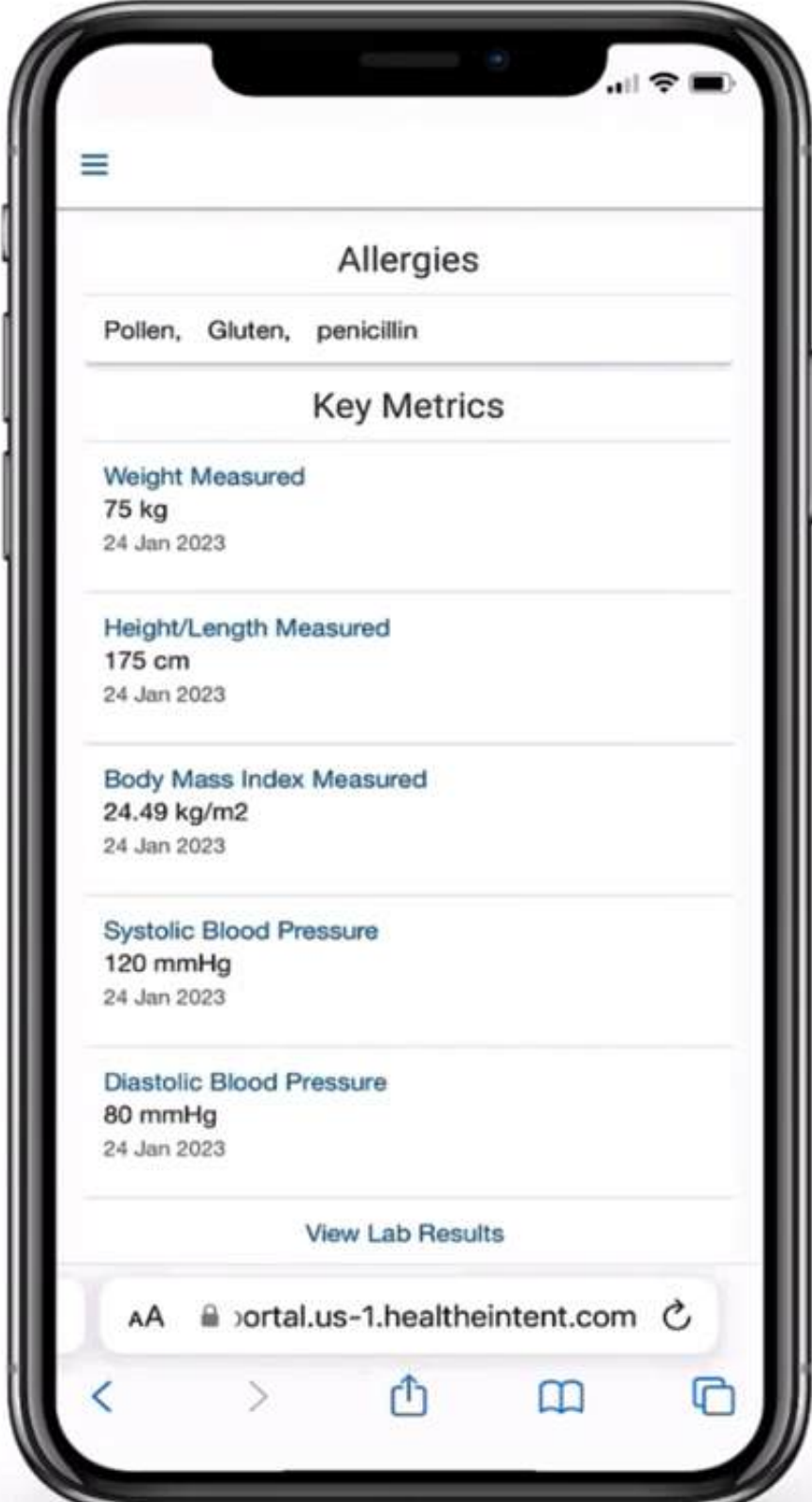


# Appointments

The screenshot shows the 'Upcoming appointments' page. At the top, there is a home icon, the text 'Upcoming appointments', and a menu icon. Below this is a back arrow and the text 'All appointments'. The main content area features a card with an orange 'Action needed' badge. The card title is 'Cardiology' and the subtitle is 'Cardio Arrhythmia New'. The appointment details are 'Friday 6 December 2024, 7am' and 'Clinic 4 Outpatient Dept, CV2 2DX'. A blue 'View appointment' button is at the bottom of the card. The footer contains the text 'University Hospitals Coventry and Warwickshire NHS Trust'.

The screenshot shows the 'Appointments' overview page. At the top, there is a home icon, the text 'Appointments', and a menu icon. Below this are two main sections: 'Upcoming' and 'Past appointments'. The 'Upcoming' section has a calendar icon with a checkmark, the title 'Upcoming', and the text 'Manage the scheduled appointments that you should attend.' with a right-pointing arrow. The 'Past appointments' section has a calendar icon with an 'x', the title 'Past appointments', and the text 'View appointments that you've already attended.' with a right-pointing arrow. The footer contains the text 'University Hospitals Coventry and Warwickshire NHS Trust'.

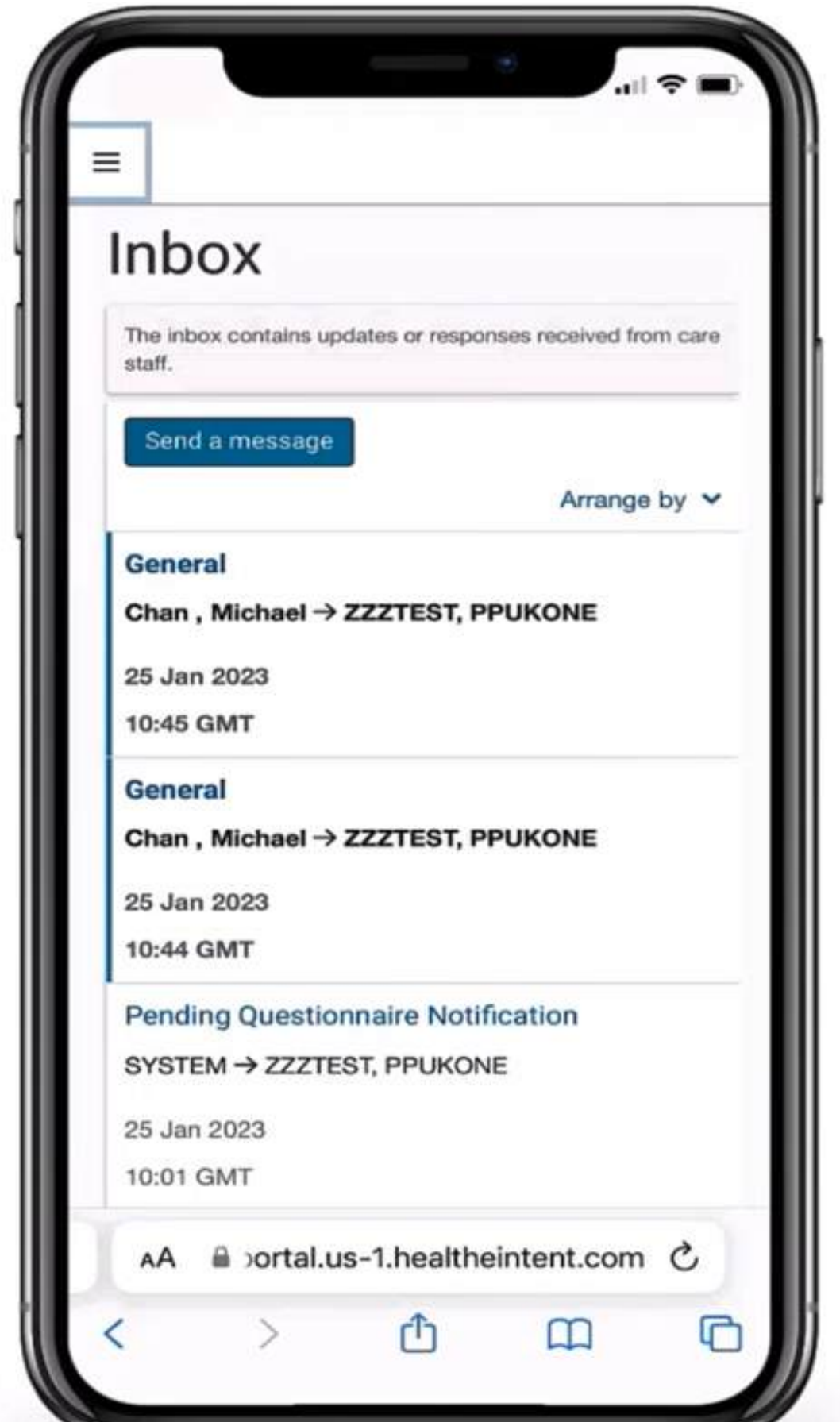
# Results and measurements



# Secure Messages

Patients can review messages sent by clinicians.

Notifications and reminders for incomplete questionnaires linked to appointments can also be seen as well.



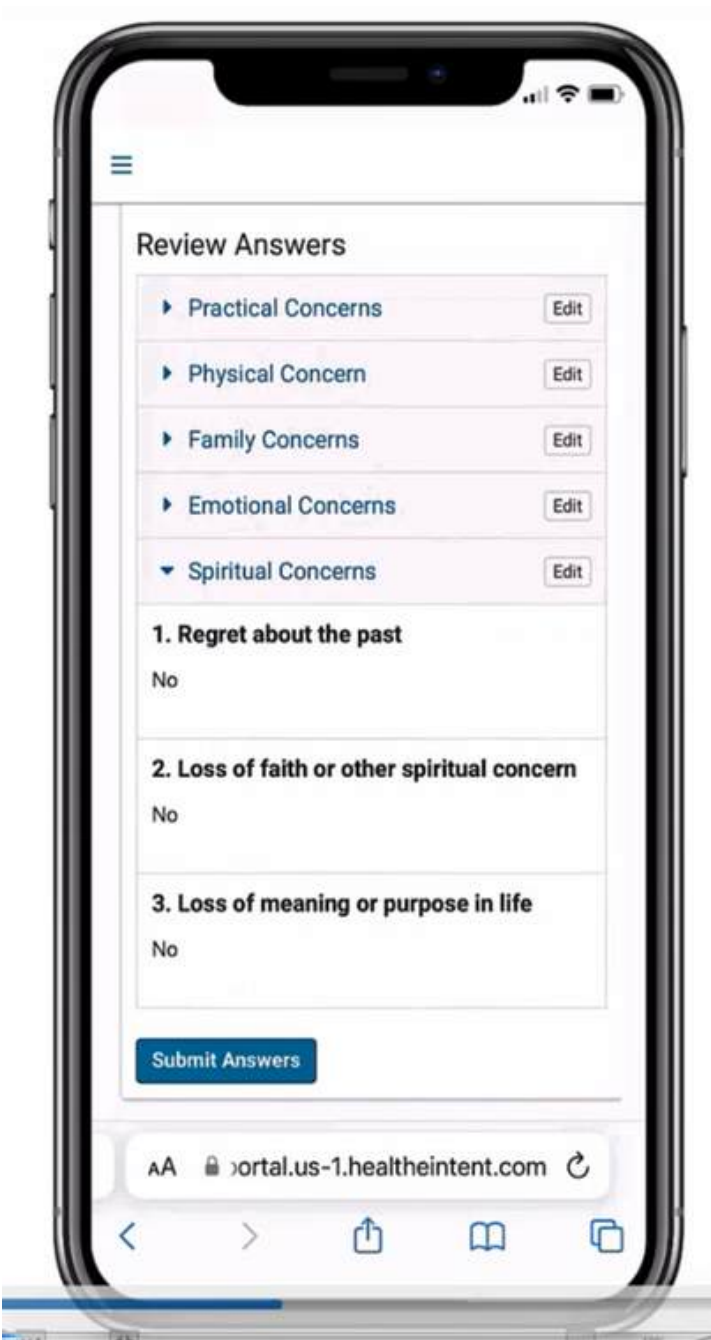
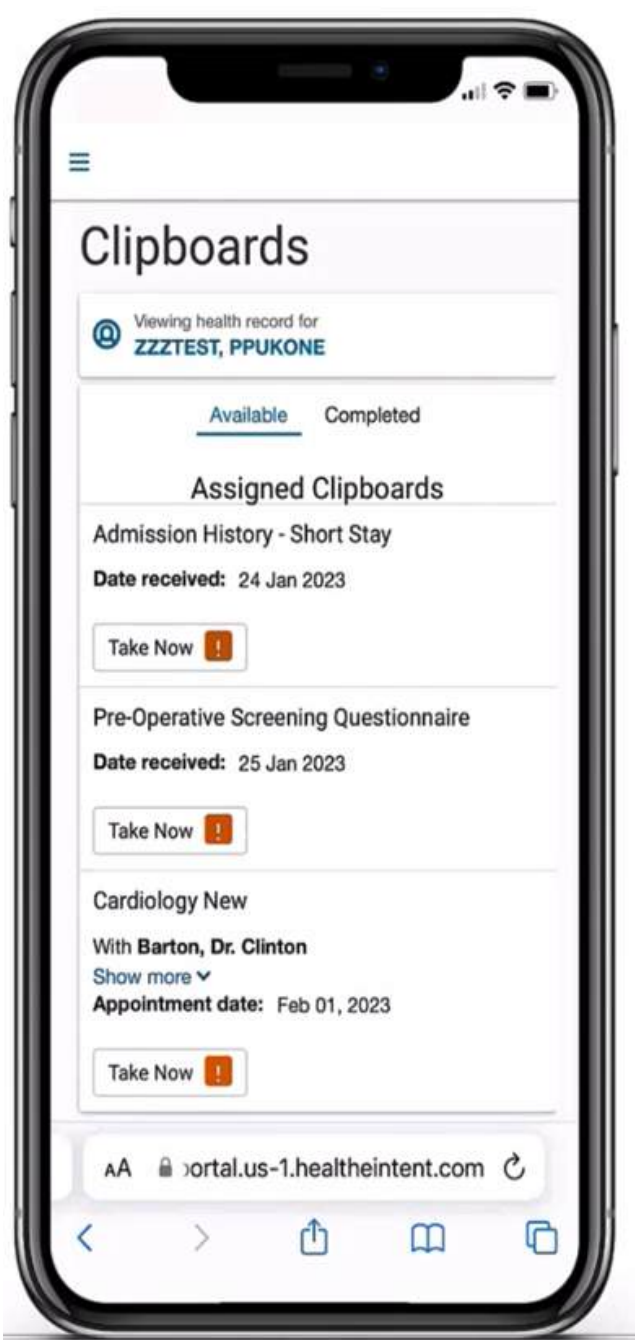
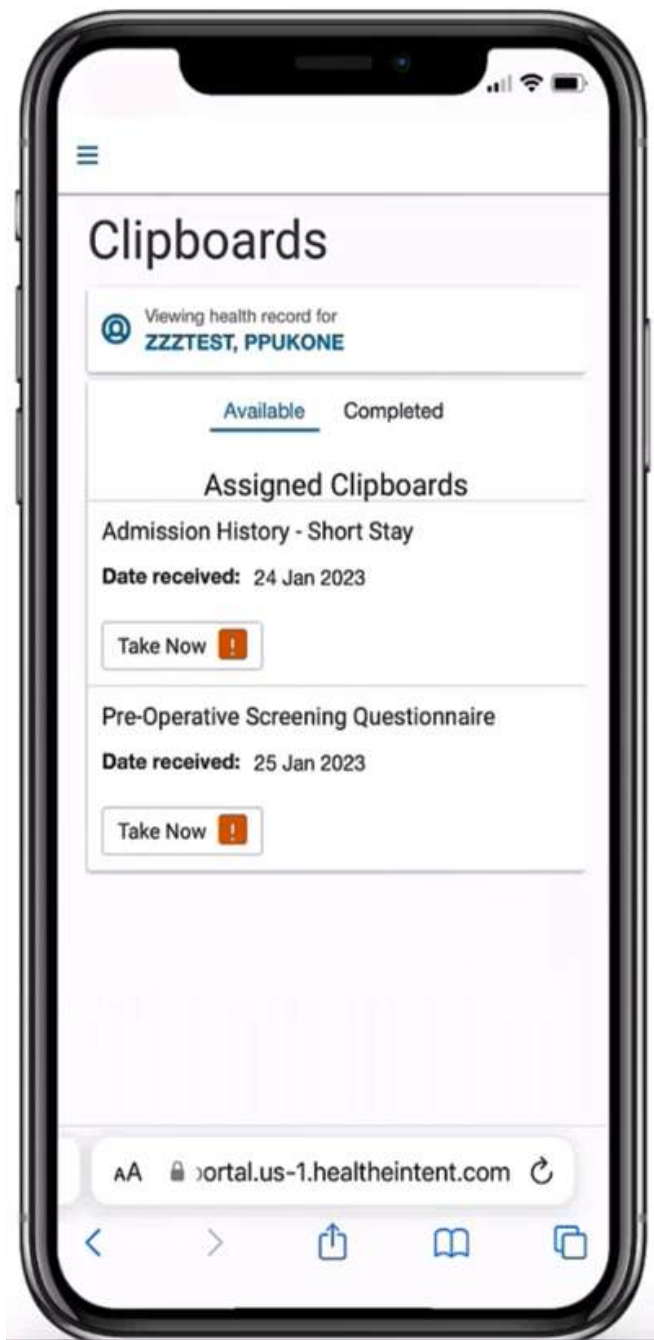


# Example of appointment letter

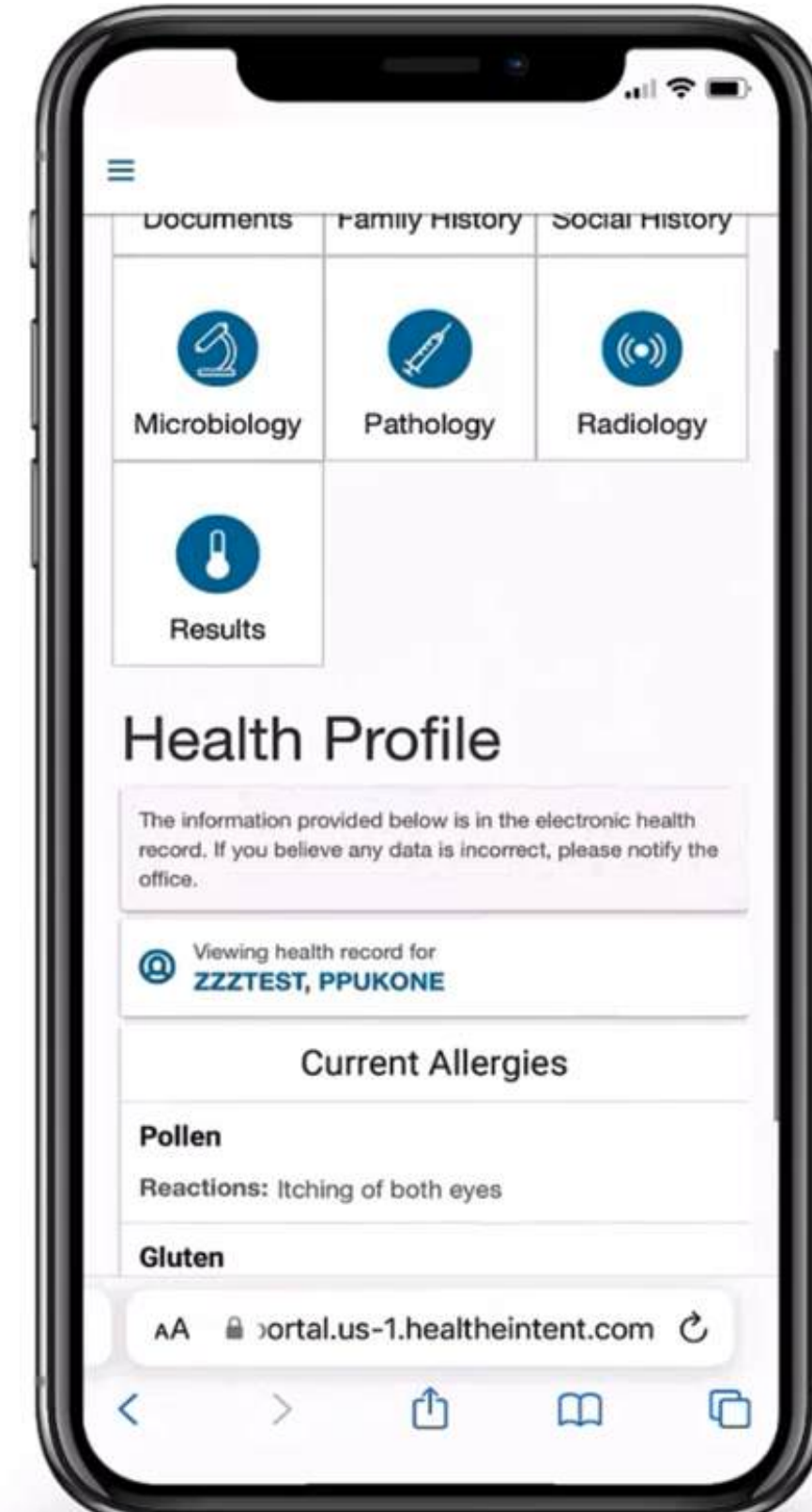
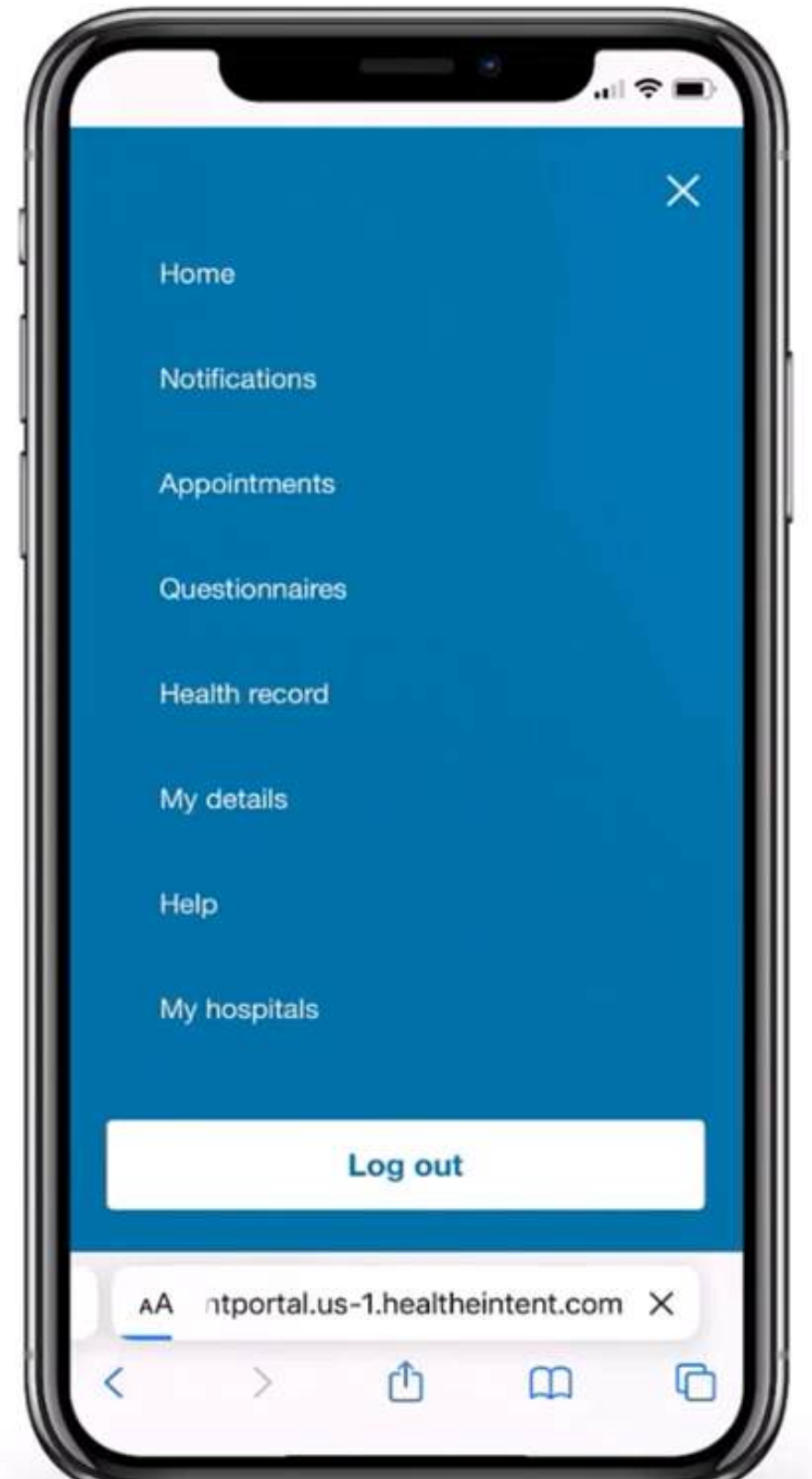


# Clipboards / questionnaires

Submitted questionnaires will feed back into the patient's record within Millennium.

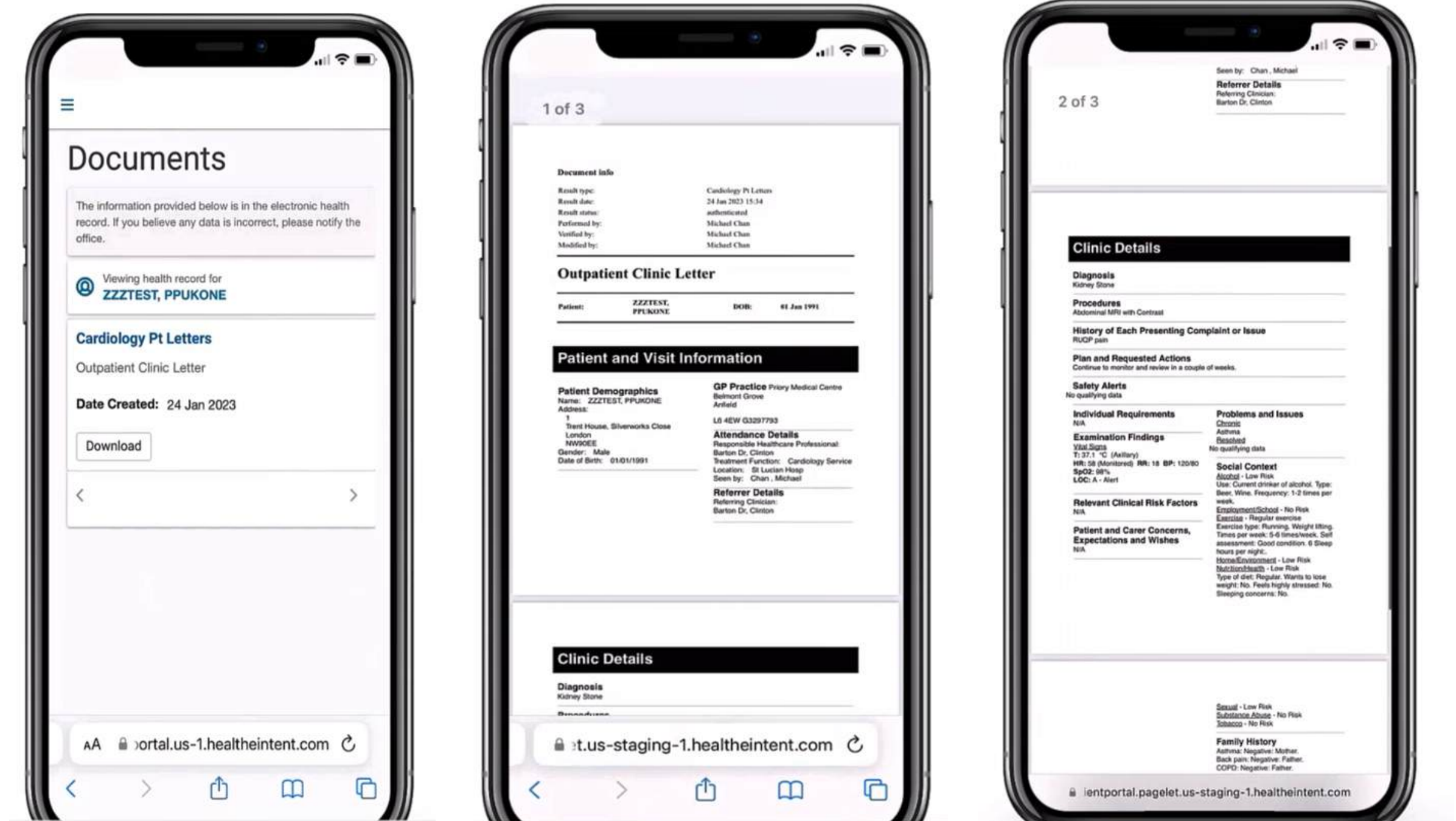


# Health record



# Health record - documents

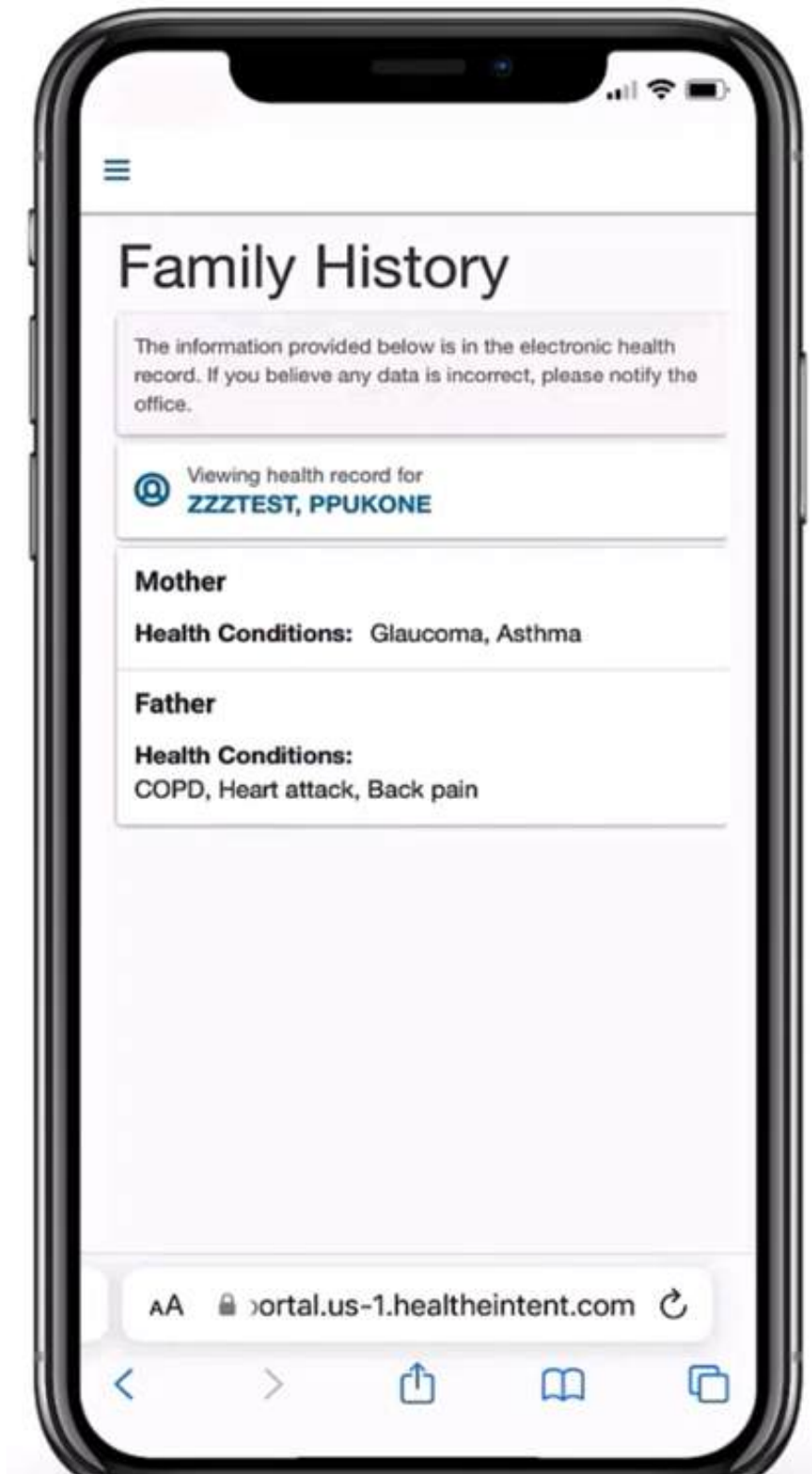
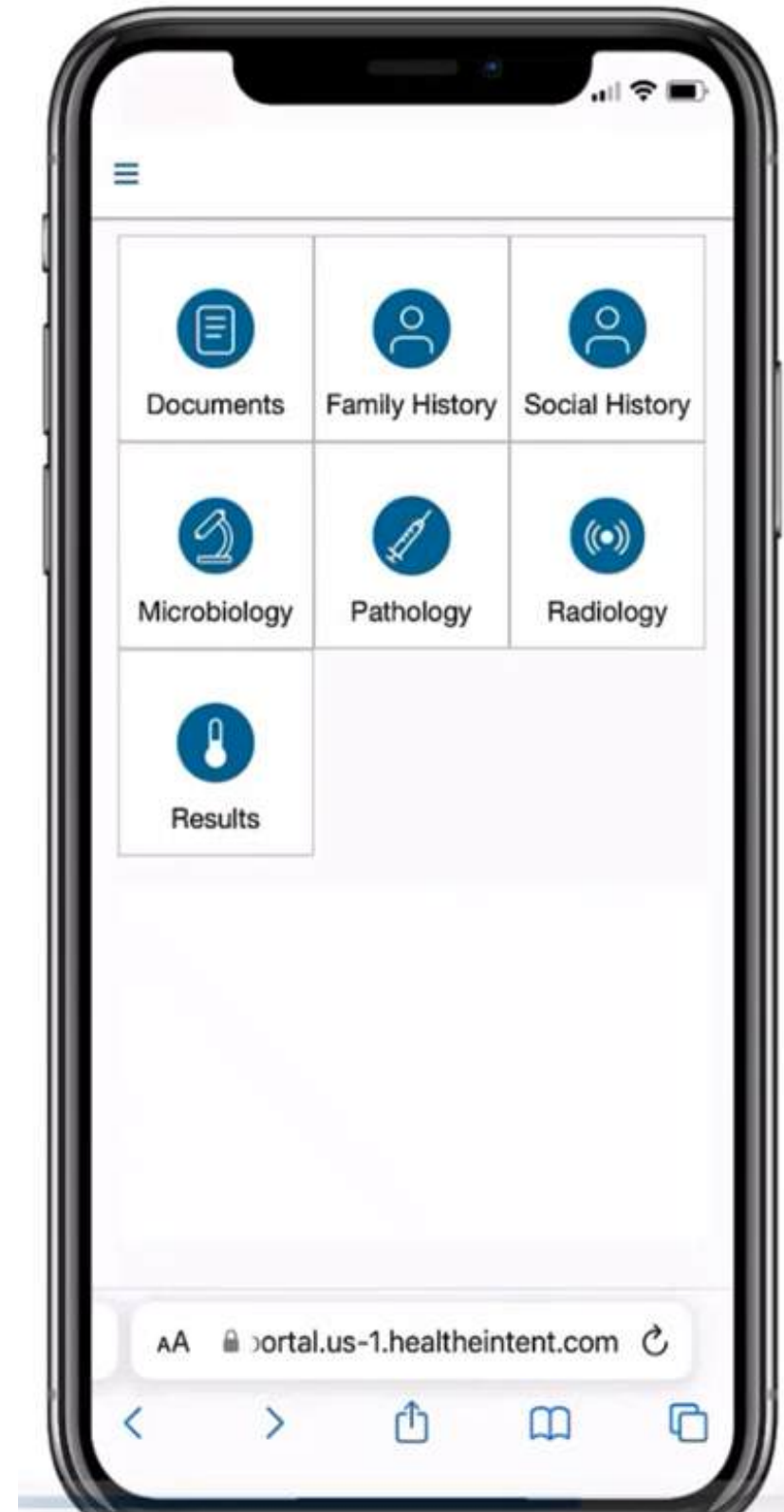
Patients have the ability to view, download and share documents from the portal.





# Health record - family history

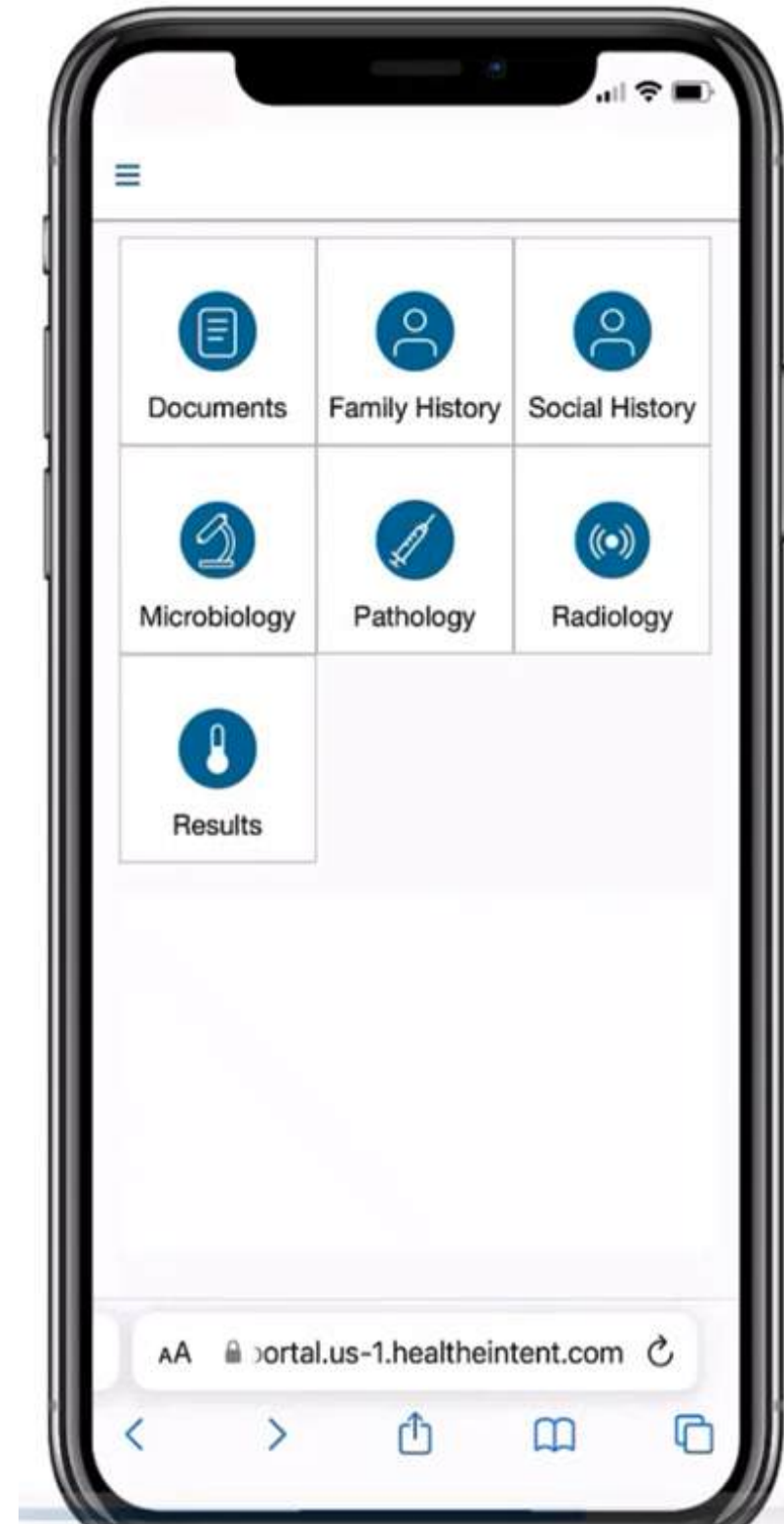
Family history is pulled from the patient's record in Millennium





# Health record - social history

Social history is pulled from the patient's record in Millennium.

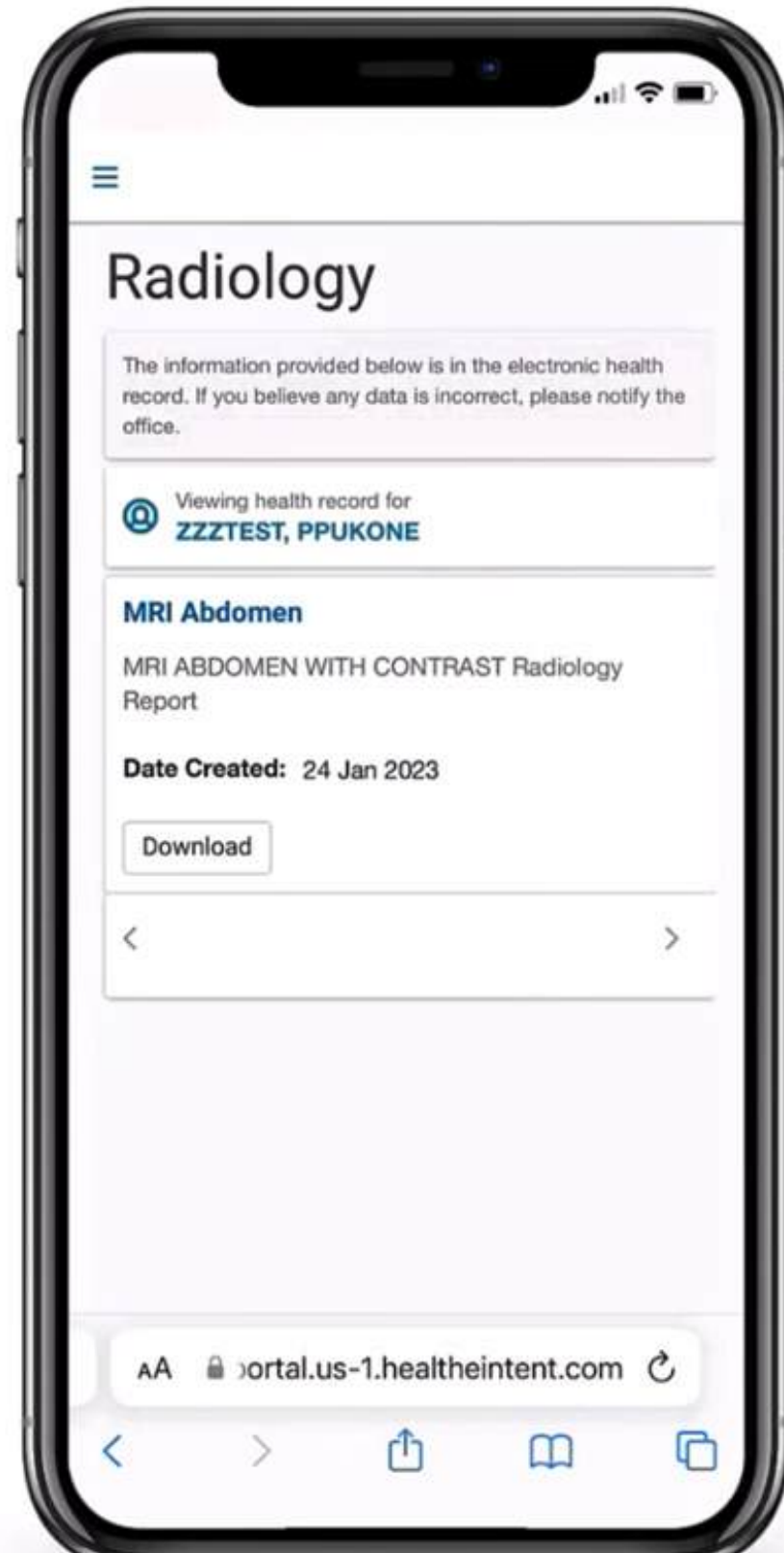


# Ultrasound scans



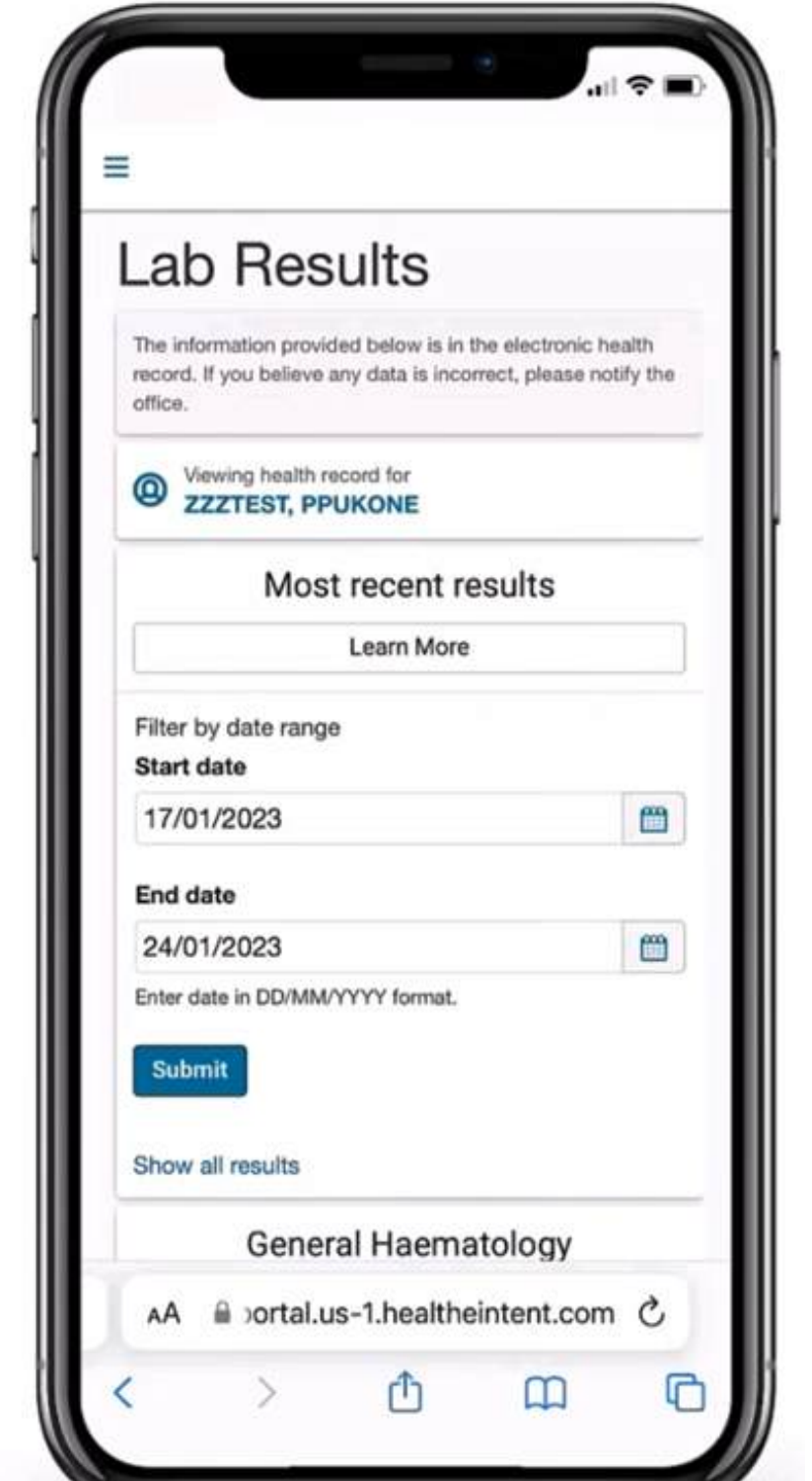
# Health record - radiology

Patients have the ability to view, download and share radiology results from the portal.



# Laboratory results

Health record - results  
inc. labs.



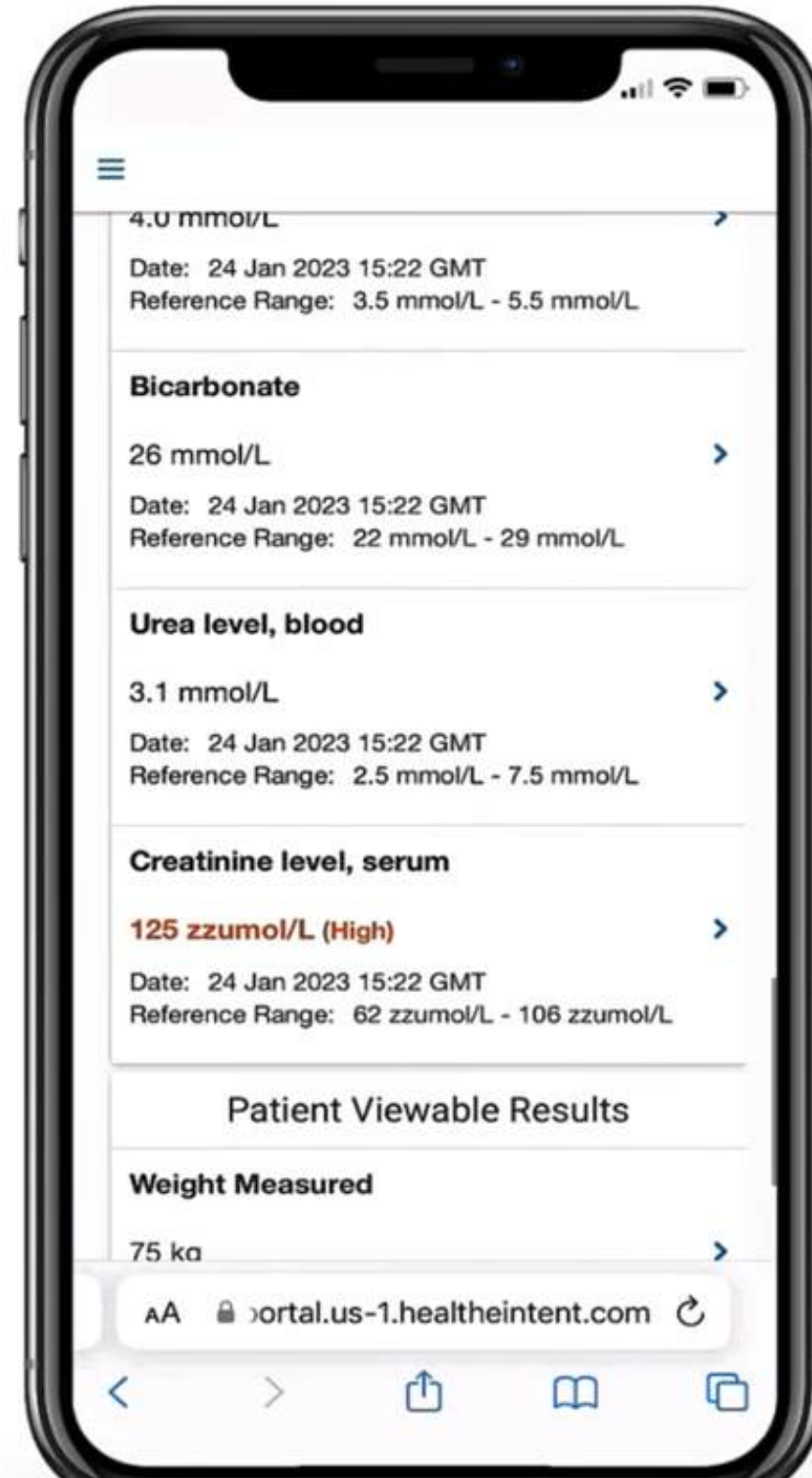


# Links

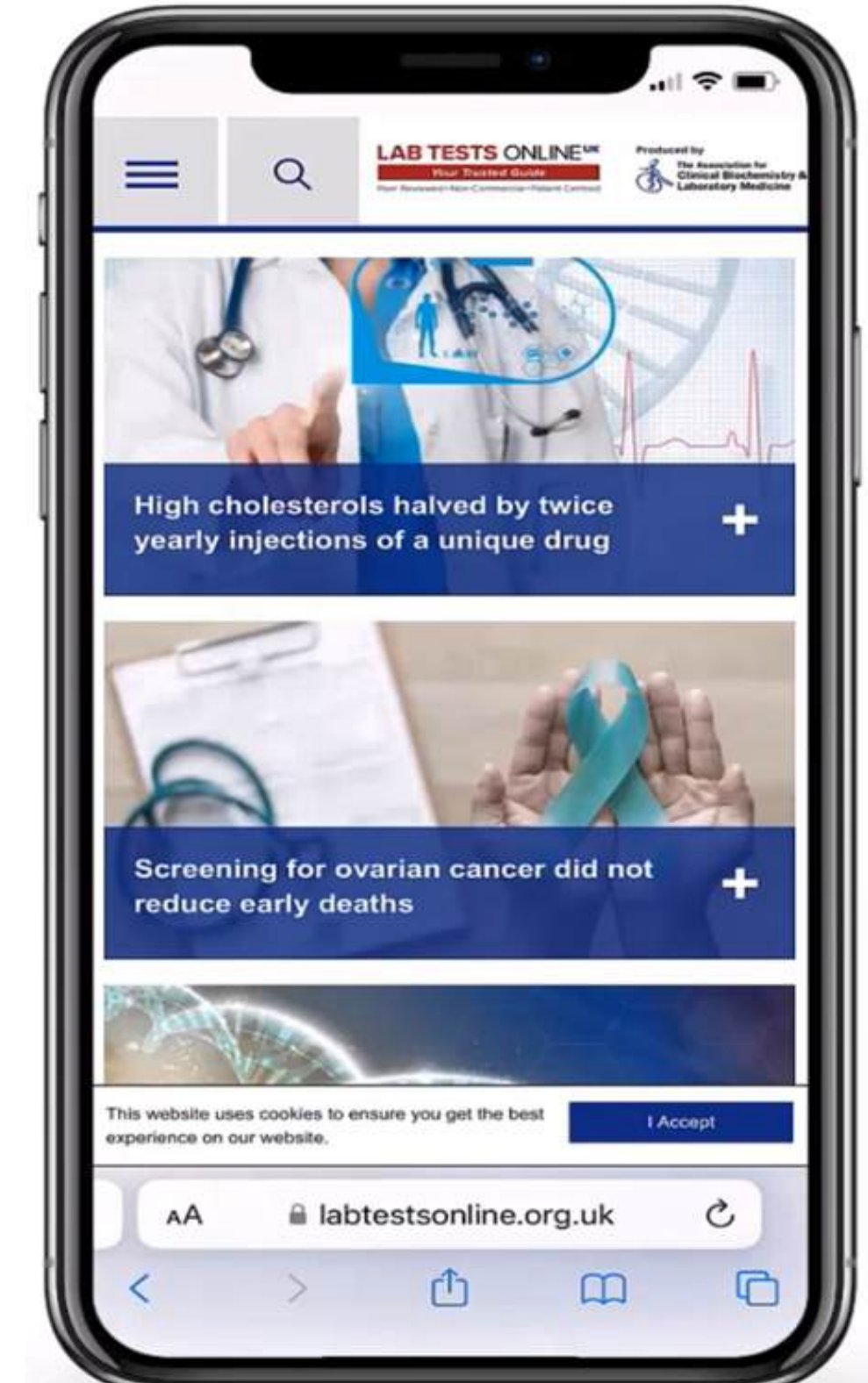
Health record - results inc. labs.

Patients are able to filter results by date ranges.

Critical, high, low and abnormal results will be highlighted.



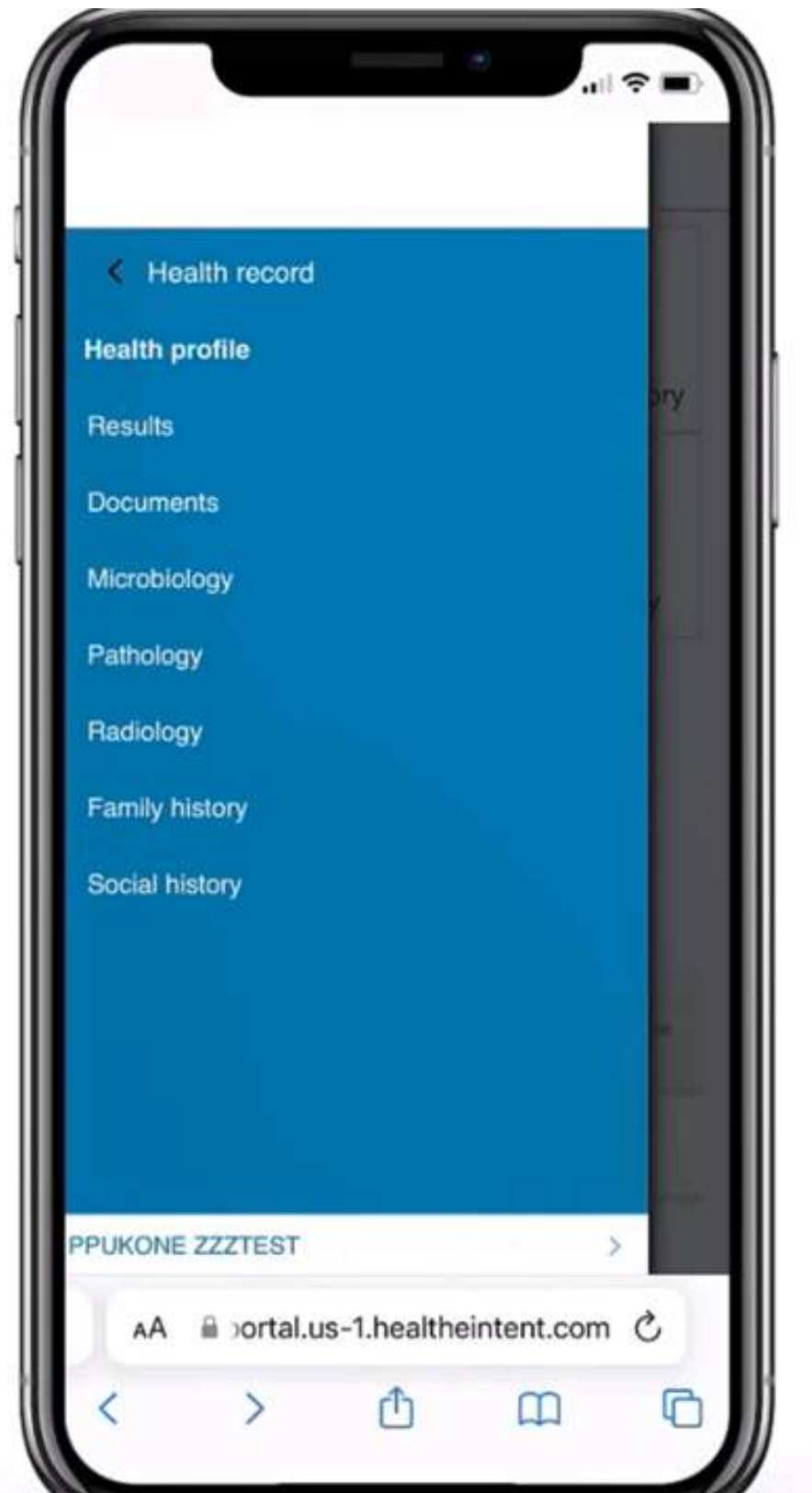
Link to external site that provides an explanation of the lab results.





# Manage my details

My details.

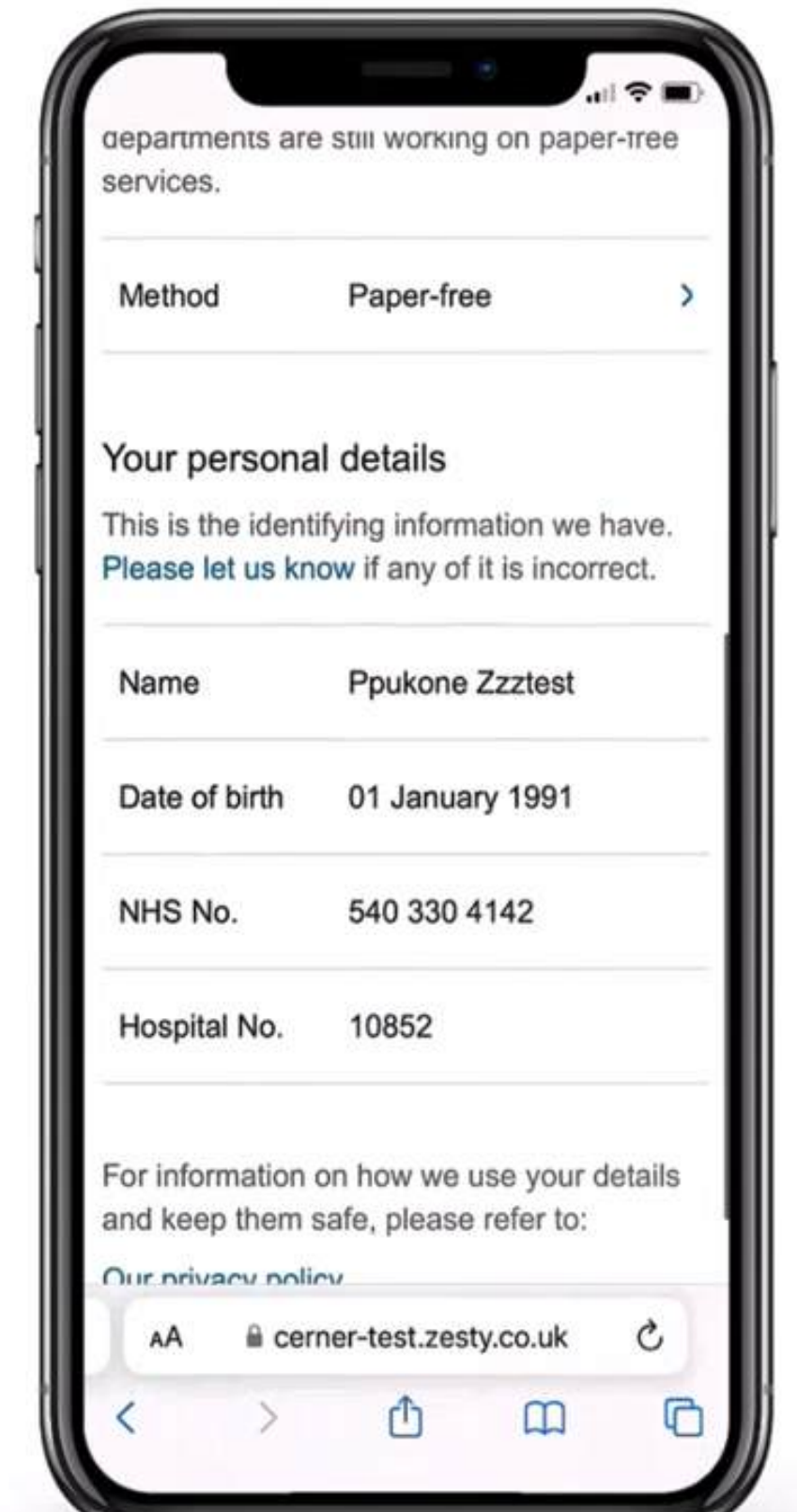


My details.

Patients have the ability to view and change their email and password for their portal account.

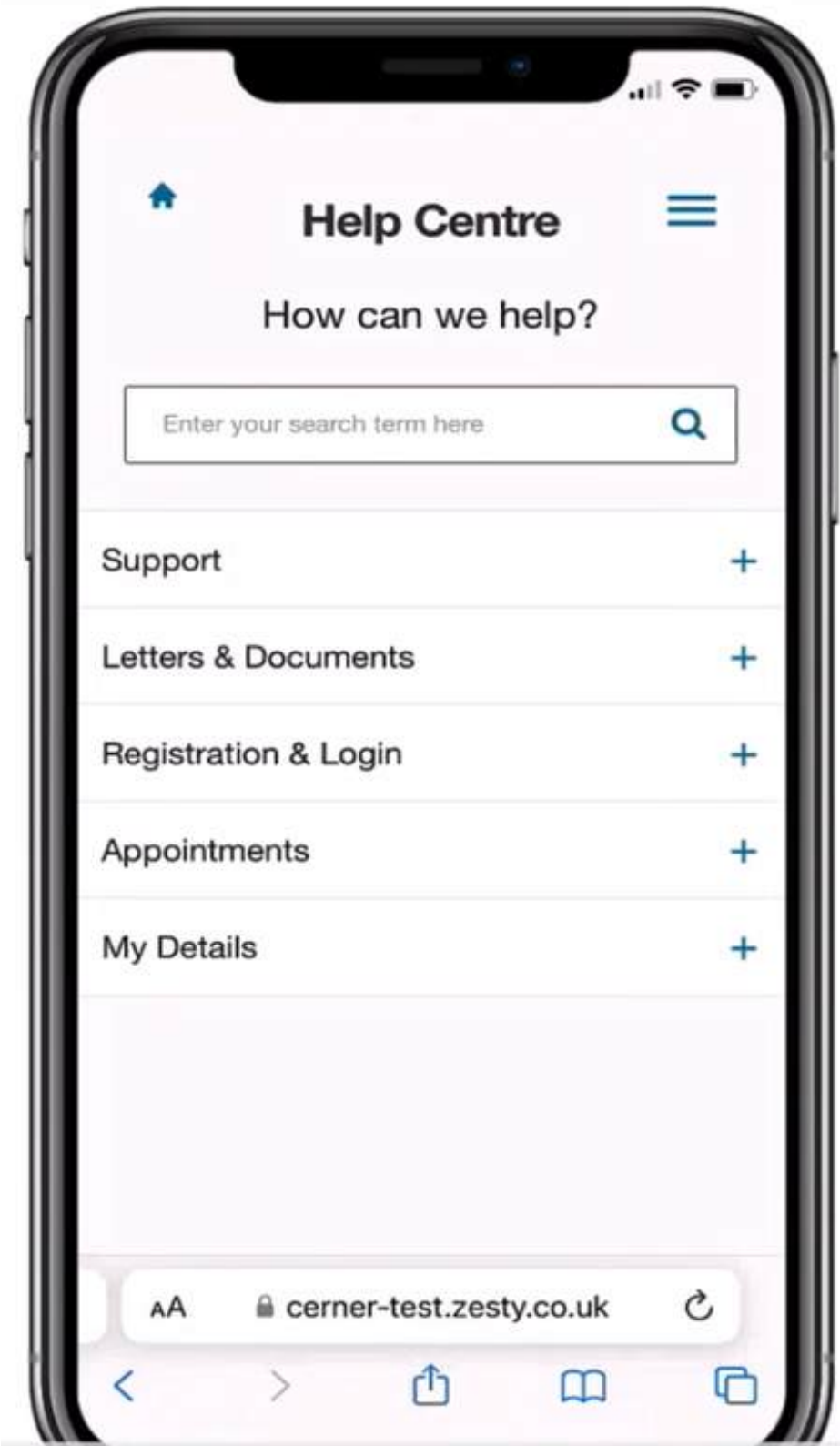
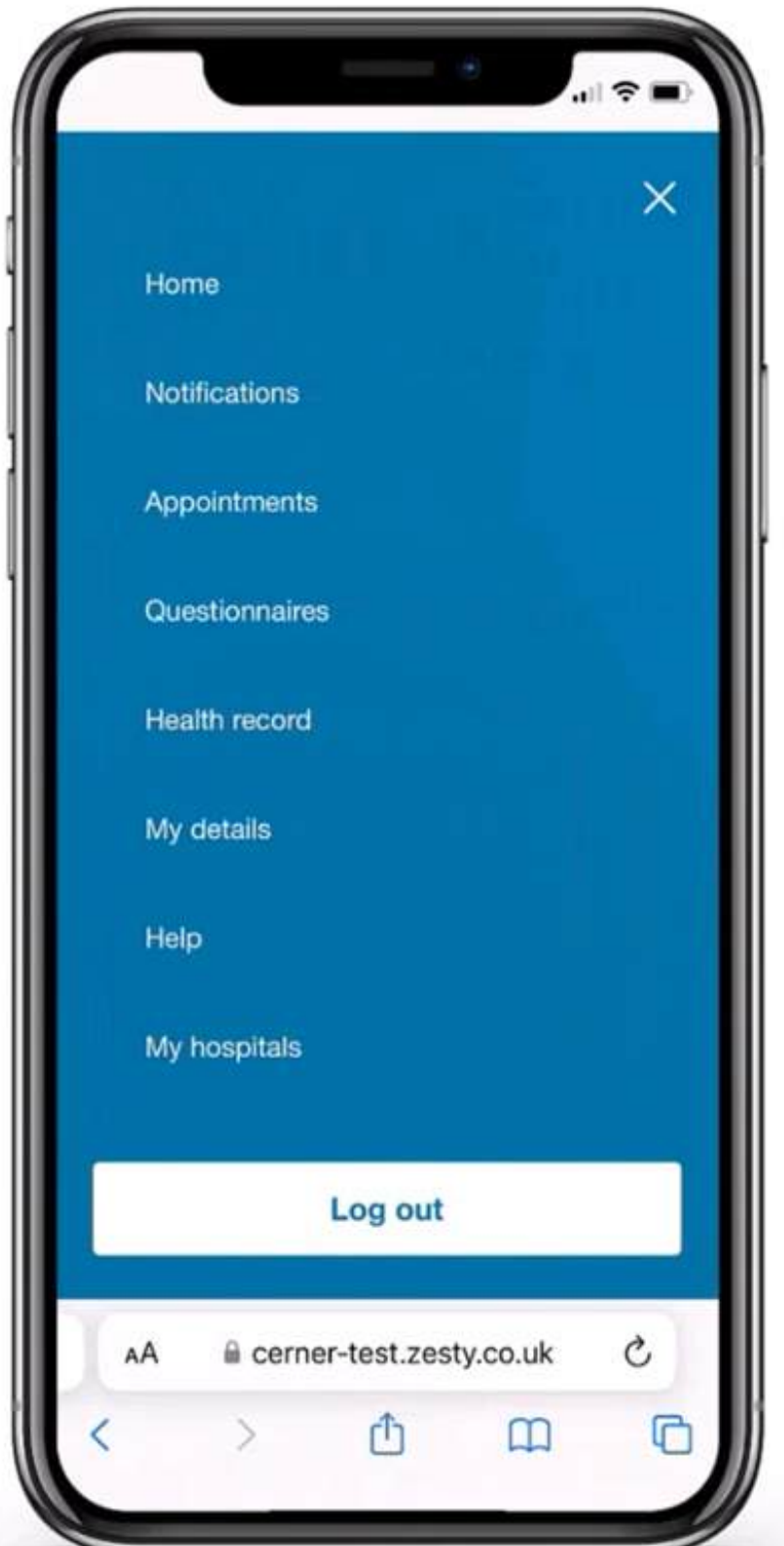
Users can also change their delivery method.

Personal details can be reviewed including the NHS number.

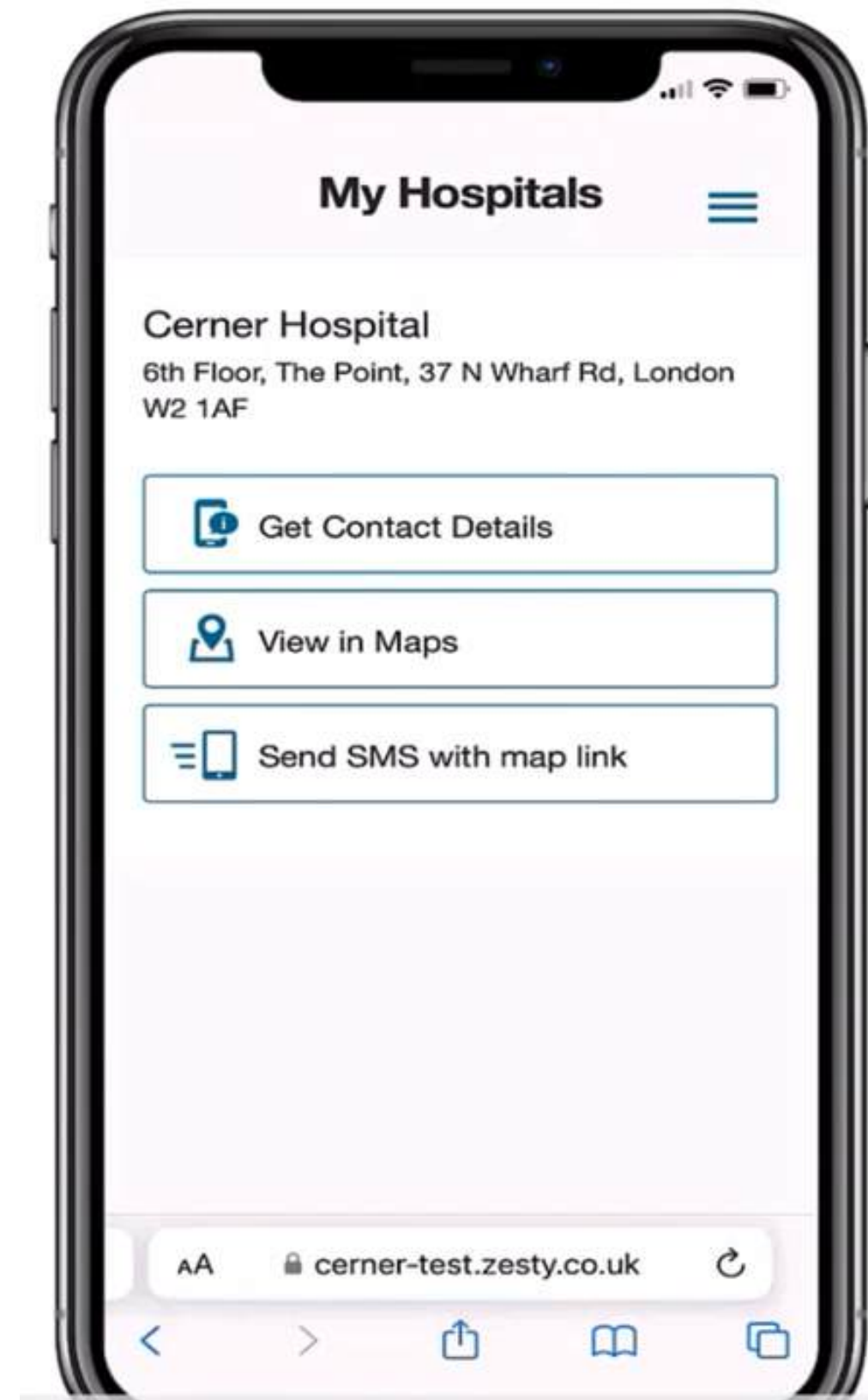
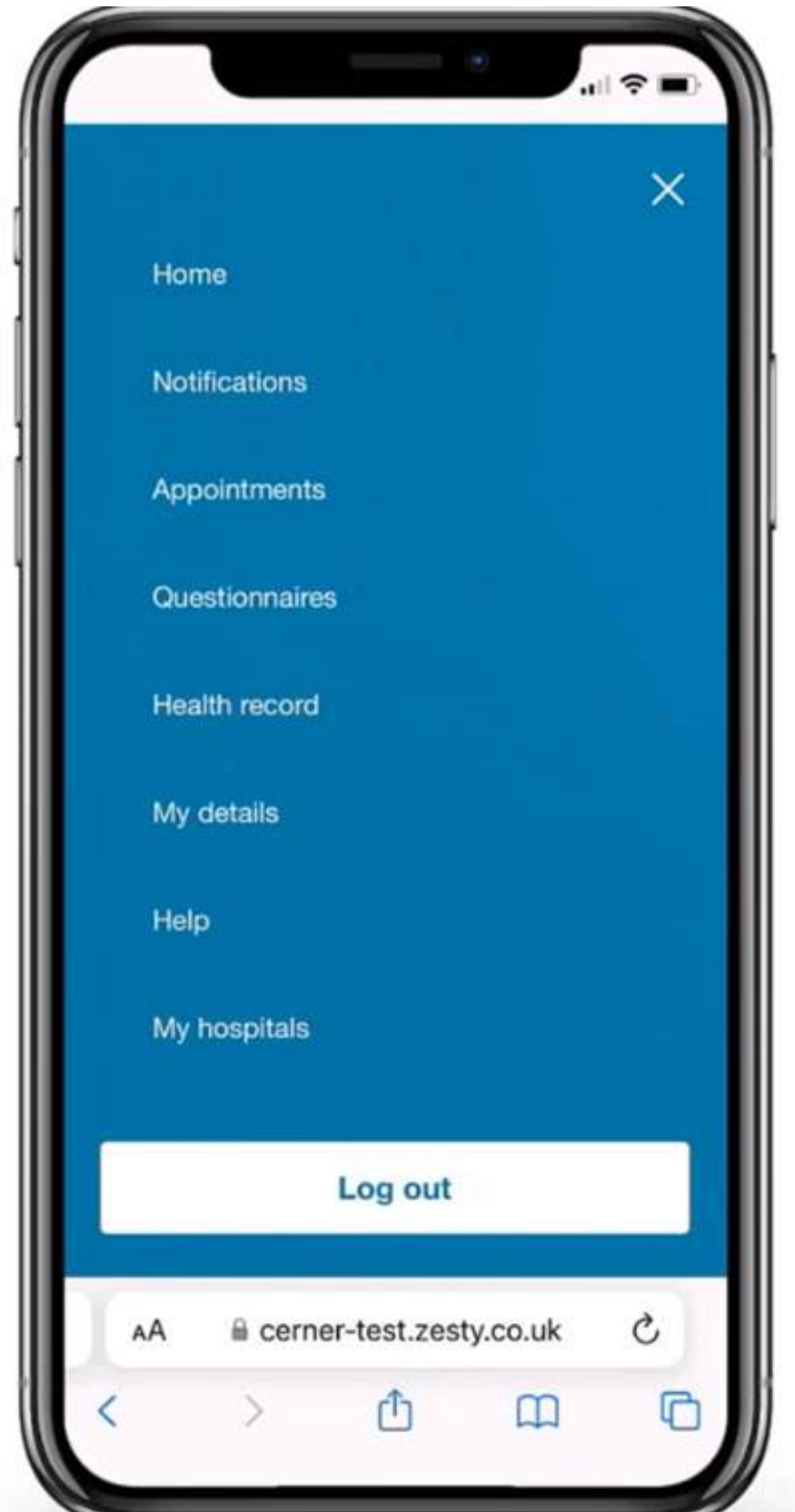


# Help Centre including link to educational material

Help.



# My Hospitals



# Logging out

