

WELCOME! This is the first edition of your Primary Care Network newsletter. You are receiving this newsletter as your GP practice is a part of the Great West Road PCN. These newsletters will be published on quarterly basis to keep you updated with any developments and news surrounding the PCN.

JAN 2022

What is a Primary Care Network?

PCNs build on existing primary care services and enable greater provision of proactive, coordinated and more integrated health and social care for people close to home. GP practices are working together with community, mental health, social care, pharmacy, hospital and voluntary services in their local areas in groups of practices known as primary care networks (PCNs).

Our PCN has a collective patient population of over 60,000 and we believe we are optimally sized to enjoy the benefits of working at scale, whilst still being able to provide to personalized care.

- 1 Crosslands Surgery 1 Crossland Avenue Southall UB2 5QY Tel: 020 8574 1906
- 2 HMC Health Heston Heston Health Centre 25 Cranford Lane Hounslow TW5 9ER Tel: 020 8630 1011
- 3 Cranford Medical Centre 24 High Street Hounslow TW5 9RG Tel: 020 8564 8696
- Skyways Medical Centre 2 Shelley Crescent HounslowTW59BJ Tel: 020 8569 5688
- The Jersey Practice
 Heston Health Centre
 25 Cranford Lane
 Hounslow TW5 9ER
 Tel: 020 3411 1404
- 6 The Medical Centre 3-5 Cecil Road Hounslow TW3 1NU Tel: 0208 572 2536
- 5 Clifford Road Surgery 65 Clifford Road Hounslow TW4 7LR Tel: 020 8577 5304
- Healthyin Your Own Skin
 The Blenheim Centre
 Prince Regent Road
 Hounslow TW3 1NL
 Tel: 020 8630 1111

Great West Road Practices

There are 8 practices that make up the Great West Road PCN. These are listed below:

- 1. Crosslands Surgery
- 2. The Jersey Practice
- 3. Cranford Medical Centre
- 4. Skyways Medical Centre
- 5. Clifford Road Surgery
- 6. HMC Health Heston
- 7. Healthy in Your Own Skin (Firstcare)
- 8. The Medical Centre



The Main Benefits Of A PCN As A Patient

- PCNs bring clear benefits for patients, general practice and primary care
- Patients will be provided with a wider range of health and wellbeing services
- Investment will be seen by all patients no matter which practice they are registered with
- All PCN practices will be offering patient's the services of a First Contact Physiotherapist, Social Prescriber, Pharmacist, Physician Associate and Paramedic
- All services will be tailored to help support the needs of the local population
- Working together, we can ensure better care of your health and improve your quality of life

Meet Our Social Prescribers

Khadijah Arije (Team Lead)

Khadijah is passionate about in people's wellbeing, health inequalities, community development services and Public Health. She enjoys being a Social Prescriber; empowering people to take control of their wellbeing, finding out what is important to them and supporting in achieving their goals.



Anais Elena-Fernandez

Anais joined the team in September 2022. Being an advocate for health equity, she believes in Social Prescribing as a key instrument to improve individuals' health and wellbeing. She is eager to support patients finding their voice and inner strength.



Gosia Chmielewska

Gosia has been working as a Social Prescriber Link Worker for the past 9 months. As a human being, she has genuine empathy, enthusiasm, and strong dedication to caring for others and trying to make the world a happier, healthier, and more equal place.



Upcoming Projects Social Prescribers

Who are the Social Prescribers?

Their role is to refer patients to a wide range of support services in the community to improve their wellbeing by connecting them to appropriate community groups and services)





connect

We have been conducting group sessions for cohort of patients to make our service more accessible.

In January, we have conducted Mood Management Group Sessions, where guest speakers were invited from Hounslow Recovery College and WWT London Wetlands Centre. The participants found the sessions very beneficial with the information and experiences that were shared.

We recently won funding to pilot Social Prescribing Innovation Project (SPIP-funded by Healthy London Partnerships) to work with Asylum Seekers and Refugees residing in Hounslow hotels. We are currently working with Osterley Park Hotel and St Giles Hotel residents.

In February, we will be attending the Health Roadshows within the Community. We will be at St Mary's Church with St Luke's Osterley Road, Isleworth on Wed 15th February.

Upcoming Events!

Come Along To The Great West Road Health Roadshow On Wed 15th Feb 2023

11am - 3pm

St Mary's Church With St Luke's Osterley Rd, Isleworth, Middlesex Tw7 4pw

For further information and queries, please contact GWR.PCN@nhs.net

