

# One Ellesmere Port PCN Patient Champions Meeting Notes

Thursday 29<sup>th</sup> June 2023

1:00 – 2:00pm

Location: Hope Farm Methodist Church, Hope Farm Road, CH66 2LF



<b>Present</b>	
Emily Morton	Co-Clinical Director
Rhys Lewis	Co-Clinical Director
Charlotte Wynne	PCN Manager
Sam Minshall	PCN Executive Administrator
Katie Ainsworth	PCN Team Care Coordinator
Tom Hutchison	Hope Farm Medical Centre – Care Coordinator
Julie Rees	Patient Champion – Great Sutton Medical Centre
Jean Wilde	Patient Champion - Great Sutton Medical Centre
Marion Barnett	Patient Champion - Hope Farm Medical Centre
Peter Butters	Patient Champion – Old Hall Surgery
Gloria Bonner	Patient Champion - Old Hall Surgery
Michael Perkins	Patient Champion – Whitby Health Partnership
Helen Thompson	Patient Champion – Westminster Surgery
Kenneth Spain	Patient Champion - Westminster Surgery
Colin Rhodes	Patient Champion - Westminster Surgery
Gordon Trigg	Patient Champion – York Road Group Practice

<b>Apologies</b>	

<b>1: Welcome &amp; Introductions</b>	
<p>The PCN Leadership team introduced themselves, and thanked everyone for attending:</p>	
Emily Morton	Co-Clinical Director
Rhys Lewis	Co-Clinical Director
Charlotte Wynne	PCN Manager
Sam Minshall	PCN Executive Administrator
Katie Ainsworth	PCN Team Care Coordinator
<p>It was noted that each practice in the PCN had at least one representative, some more than one.</p>	

<b>2: What is a Primary Care Network (PCN)</b>	
<p>Primary Care Networks are a collaboration of GP practices, providing help and support to patient communities. Using maps, we showed the different PCN areas in Cheshire West, and gave examples of how different PCNs operate and provide varying services depending on that PCN's patient needs.</p>	
<p>Our PCN model was introduced, along with the names of the Council members and Operational Group Practice Managers. See Table 1 at the end of this document for details.</p>	
<p>It was explained how proposals to develop the PCN are discussed and voted on by the Council, then planned and actioned by the Operational Group.</p>	
<p>There was also a discussion on the success of our PCN run Flu and Covid vaccination programmes, as well as many of the difficulties both patients and PCN faced. Following our previous vaccination</p>	

programmes, we hope that the forthcoming autumn / winter vaccination programme will be an even greater success.

### 3: PCN Roles

During the meeting each PCN service / team was introduced:

#### **Musculoskeletal Team**

- First Contact Physiotherapists
- Physio First

#### **Dietetic Team**

- Adult Dietician
- Paediatric Dietician (starting in September)
- Health & Wellbeing Coach

#### **Mental Health Team**

- Occupational Therapists
- Children & Young Persons Mental Health Practitioner
- Mental Health Link Workers
- Dementia Practitioner

#### **Social Prescribing Team**

- Social Prescribers
- Wellbeing Coordinators

#### **Clinical Support Team**

- GP Assistants (GPA)
- Nurse Associates

#### **Medicines Optimisation Team**

- Advanced Practitioner Clinical Pharmacist
- Clinical Pharmacists
- Pharmacy Technicians

#### **Care Coordinator Team**

As our PCN expands, these roles support one another and provide specialised support for specific patient needs. This also frees up GPs time to see patients with more acute issues.

### 4: What is a PCN Patient Champion

Patient Champions will work in partnership with the PCN to ensure that all members of the public are:

- Better informed about the range and location of local health and care services.
- Enabled to express their own views on health and care services.
- Able to influence the decision-making process in the planning and development of health and care services which reflect local need.
- Share successes of the Group and PCN
- Raise the profile of the Group and encourage new members / wider membership.

We hope to have more patient champions join the group, and plan meetings with varying times and locations to accommodate the patient population.

A document was handed out to all attendees with the PCNs term of reference, highlighting what the role involves but also rules in place to support meetings and their attendees.

## 5: How to Sign up

Leaflets were handed out whereby any attendees could give their contact details. We plan to contact everyone with details of our next meeting soon, as well as offer any suggestions for agenda items.

Future meeting dates have been planned as follows:

- Thursday 21<sup>st</sup> September
- Thursday 23<sup>rd</sup> November
- Thursday 22<sup>nd</sup> February

The location and times of the meetings have not yet been confirmed. Further details will be sent out in due course.

**Table 1:**

Practice	PCN Council Member	PCN Operational Group
Great Sutton Medical Centre	Dr Jemma Crofts - GP Partner	James Duckers - Business Manager
Whitby Health Partnership	Dr Marc England - GP Partner	Claire Wightman - Assistant Manager
Hope Farm Medical Centre	Dr Simon Powell - GP Partner	Tim Goldsbrough - Practice Manager
York Road Group Practice	Dr Chris Dale - GP Partner	Cathy Bedford - Practice Manger
Old Hall Surgery	Dr Gaurav Goswami - GP Partner	Ruth Wilson - Practice Manager
Westminster Surgery	Dr Raj Rajan - GP Partner	Kate Paradyz - Practice Manager

**Next Meeting: 21<sup>st</sup> September 2023**

**Location: TBC**