



The Law Medical Group Practice

# Patient Participation Group

(PPG)





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## Introduction

The Patient Participation Group (PPG) plays a vital role at LMGP by ensuring that patient's and carer's have a voice in shaping our service's and local healthcare service's.



# The purpose of the PPG

Our organisation's PPG meets regularly and plays an important role in strengthening the relationship between patients, carers, and healthcare providers.

The group's responsibilities include:

- ✓ Collaborating with the organisation to ensure patients and carers can influence local healthcare services
- ✓ Acting as a critical friend, offering constructive feedback and support
- ✓ Advising on patient perspectives and providing insight into the quality and responsiveness of services
- ✓ Encouraging patients to take greater responsibility for their own and their family's health
- ✓ Gathering patient feedback through surveys and other research methods
- ✓ Organizing health promotion events and supporting efforts to improve health literacy
- ✓ Maintaining regular communication with the wider patient population

# The structure of the PPG



Our current chair person is Nabila.

- Additional roles may be created at the Annual General Meeting (AGM), subject to proposals made and agreed upon by the group. Committee members are selected from among the PPG membership by fellow PPG members.
- The group will consist of no more than **20 members** and may include individuals who participate either in person or virtually. All members must be **registered patients** at this organisation. If a member ceases to be a registered patient, they will automatically forfeit their membership in the PPG.



# Membership

The PPG consists of a representative sample of the organisation population.

To become a member of our PPG, the applicant must:

- Be a registered patient or a carer of a registered patient
- Remain objective, contributing to group discussions appropriately with the patient at the forefront of their mind
- Work collaboratively with all group members
- Declare any potential conflicts of interests
- Listen to the views of group members
- Adhere to the terms of reference for PPG members
- Commit to upholding The Seven Principles of Public Life





# Role Of PPG Members

The organisation encourages all PPG members to engage actively in their roles and responsibilities.

- All PPG Members are expected to:
- Liaise with patients and carers, gathering and discussing feedback relevant to the services provided by the organisation.
- Promote the work of the PPG, actively engaging with the wider patient population and local community.
- Attend meetings regularly, and send apologies in advance to the Nabila if unable to attend.
- Remain polite, respectful, and objective during meetings, listening to and considering all viewpoints.
- Contribute to discussions in a constructive and balanced manner.
- Represent the wider patient population by expressing views objectively and fairly.
- Take part in relevant training and development opportunities.
- Organize quarterly meeting's at community centre's / library's.



# Become a PPG member Today

You can join our Patient Participation Group (PPG) by:

- Filling in the online PPG form on our website.
- Contacting the practice on **020 3818 8441**.
- Emailing us at **law.medical@nhs.net**, where our care co-ordinator Meghan will be in touch.

# Thank You

We welcome your feedback on our service's and are committed to continually improving them at The Law Medical Group Practice.

