**Important Update on Test Results**

We wish to inform our patients about a significant incident and ongoing technical issues that have occurred at the laboratories of Leeds Teaching Hospitals NHS Trust, which have impacted both the digital upload of and processing of test results to GP IT systems in Leeds and Bradford.

If you have had blood tests from the 3rd December 2024, you may impacted by this issue. We would encourage you to check the NHS App or your online records to see if the results you were expecting are available.

If you are concerned that any results are missing, please contact the practice, and we will liaise with the laboratories at Leeds Teaching Hospitals NHS Trust on your behalf to resolve the issue.

We understand that this may cause frustration or concern, and we sincerely apologise for any inconvenience caused. This is outwith the practices control. If you have been affected and wish to escalate your concerns please contact the Patient Advice and Liaison Service (PALS) by email: **patientexperience.leedsth@nhs.net**, Tel: 0113 2066261 or post: Patient Experience Department Trust Headquarters
St James’s Hospital, Leeds, LS9 7TF

Thank you for your understanding and patience as we work with the hospital laboratories to address this matter.