

GREENWELL PRIMARY CARE NETWORK

EASTMEAD ~ ELMBANK ~ GREENFORD AVENUE FAMILY HEALTH ~ HANWELL HEALTH CENTRE
MANSELL ROAD ~ OLDFIELD FAMILY PRACTICE ~ WESTSEVEN
WWW.GREENWELLPCN.NHS.UK

NEWSLETTER OCTOBER 2025

What is a PCN?

A PCN is a group of GP practices working closely together, aligned to other health and social care staff and organisations, providing integrated services to their local population.

PCN Team

Dr Vic Sivanesan Dr
Beena Gohil
Bernadette Guneratne
Russ Miller
Gurvinder Sian

PCN Practices

Eastmead
Elmbank
Greenford Avenue Family
Health
Hanwell Health Centre
Mansell Road
Oldfield Family Practice
West Seven

PCN Roles

Clinical Pharmacist
Physiotherapist
Social Prescriber
Family Link Worker

Who can you see at the surgery?



The practice team

GP
Practice nurse
HCA
Administration
Clinical pharmacist
Physio
Social Prescriber
Family Link Worker
Mental Health nurse
Woman's health specialist

Have Your Say! PCN Patients Participation Group (PPG)

Have Your Say! PCN Patients Participation Group (PPG)

Periodically we run face-to-face sessions giving patients and opportunity to share their views and opinions about how the PCN supports delivery of primary care.

We would greatly appreciate your time and value your input. If you are interested in joining the PCN PPG please contact Bernadette Guneratne (PCN Administrator) b.guneratne@nhs.net



Community activities



Coffee and Chat for over 65s every 2nd and 4th Thursday of the month 10 a.m to 12 p.m.

Hanwell Community Centre. Westcott Crescent, Hanwell. W7 1PD

Bingo * Darts * Word Games * Friendship

Contact Adina Mihale on 07943 191305 for more details

Oct 9th; Oct 23rd

Nov 13th; Nov 27th; Dec 4th; Dec 18th

Walk and Talk

Every Tuesday 11 a.m. to 12 p.m. whatever the weather!

Join our group for a stroll and chat around the park.

Contact Adina Mihale 07943 191305 to be added to the WhatsApp group.



Walk and Talk

NHS APP



NHS APP

The NHS App allows you to access a range of NHS services online. To log in you need to have an NHS account, which can be set up using your email address and a password. You can log in through the NHS website of the NHS App, which is available on both iOS and Android devices. Once logged in you can access services such as repeat prescriptions, booking appointments and more.

Watch this YouTube video to help download and login in to the NHS App.

[NHS App - NHS Login Using Photo ID \(BSL\)](#)

Can't make your appointment?

Unable to make your GP Appointment?

If for any reason you are unable to make it to your GP appointment please phone and cancel.

During June, July and September the seven practices within the PCN had 2421 wasted appointments where patients did not attend, this is a cost of £72,630.00 to the NHS.

We all know how difficult it can be to get an appointment sometimes so please let the practice know so that your appointment can be offered to another patient.



Pharmacy First



Pharmacy First

The Pharmacy First scheme allows patients to get prescription-only medication for seven common conditions from their local community pharmacy without a GP appointment.

The seven conditions are: sinusitis, sore throat, earache, infected insect bite, impetigo, shingles, and uncomplicated urinary tract infections (UTIs) in women. Age restrictions apply for some conditions, and patients can access the service by walking in, contacting the pharmacy virtually, or being referred by a GP, NHS 111, or emergency care provider.

Please visit our website at www.greenwellpcn.nhs.uk