

**Clifton Medical
Practice
are introducing a
new Digital Triage
appointment system!**

**30th
June**

How will this work?

You will simply complete a form on the NHS app or on our website with your healthcare needs.

This will then be looked at by a GP in order for you to receive the most appropriate appointment / advice.

What if I don't use the internet?

If you are unable to contact us online, you can still telephone or visit the surgery.

Our friendly reception team will be happy to complete the form on your behalf.

But why do I need to complete a form?

These forms will help our surgery to manage patient requests more efficiently.

Meaning more time can be spent on giving patients the appropriate care.

Why are we doing this?

To say goodbye to the 8am rush, phone queues and difficulty obtaining the correct appointment.

Our aim is to give everyone fair and equal access to the right care.

To move in line with advice from NHSE.

0115 9211288
www.cliftonmedicalpractice.co.uk