

Minutes of Nettleham PPG held on Wednesday 21st May 2025
at the Old School at 12 p.m.

Present Dave Head(Chair), David Pape(VDS co-ordinator), Betty Pape(minute taker),Lesley Hodgson(Treasurer), Barbara Milns, Dave and Gill Rowley, Peter and Jackie Greenfield, David and Ros Burrows, Ingrid Atkins, Dinant Hagens, Alan and Pam Henderson,Amanda Shortman,Dr Phil Williams and Stacey Forbes- Oakley(NMP).

Apologies Chris Clarke, Jean Traherne, Jane Sharman, Baz Aveyard and Suzanne Davies.

Dave H welcomed everyone to the meeting especially Amanda as it is her first time attending. He had recently attended an Age UK coffee morning to promote the PPG. The chair of the Nettleham branch of Age UK was unable to come to today's meeting but may come in the future. However they had made a donation of £20 to the PPG.

Surgery news. Dr Phil went through the rationale of stopping treatment room services and warfarin clinics. Although this had resulted in some complaints the surgery could not continue with them as they were being subsidised by core service funding. The surgery has taken the decision to concentrate on doing core services well. The government and BMA are to rewrite GP contracts and it is possible that treatment room services may become part of core services. The changes mean that more people are seen on the same day with a maximum wait of 10 days to see a GP. They have recently employed 2 new doctors and 2 locums and in the autumn another GP will join the practice.

Cherry surgery is now open all day which is much appreciated but in answer to a query Dr Phil said they have gone into it in great detail but there is no way to get permanent disabled access to Cherry surgery. Cherry surgery is also closed for 1 hour at

lunchtime for a change of staff. Patients are offered a choice of Nettleham/Cherry to suit their preference. It is hoped a physio will be available at Cherry from June/July.

In the autumn 10 clinical rooms at Nettleham are being refurbished and 2 more clinical rooms are being created shortly.

There is to be a webinar online meeting which has been promoted on facebook. This is to open channels of communication and if it is well received it is hoped to hold 1 or 2 a year. It is hoped to try and record it so that it can be more widely viewed.

There is still a problem with the order for chairs for the waiting room which had been paid for by the PPG. Sarah at the practice is endeavouring to resolve the issue.

Jane will liaise with the surgery re the PPG noticeboard which is to move position in the waiting room.

Drivers reported the front door sensors not working properly and potholes reappearing in the car park. These will be dealt with by the estates department.

Thanks were expressed to PPG members who had helped with the recent waiting room sessions re systmconnect.

The blister pack recycling boxes were felt to be too expensive for the PPG to consider.

The surgery are about to order identity badges for their staff and agreed to order driver badges that the PPG will pay for at an approximate cost of £10 each.

In answer to a query Stacey is to see if the PPG minutes can be uploaded to the NMP website.

Driving Scheme David P thanked all the drivers especially Dinant and Steve for taking calls.

There seem to be fewer drives which may be due to treatment room services stopping. Currently there are 3 patients going to Ravendale weekly but the VDS can cope with this.

There has been one or two instances where appointments have been cancelled on the day which have not been passed on to the drivers. Stacey will pass on this feedback.

David said he would welcome a chance to be involved in a training session to explain to reception staff how the scheme works. Stacey will look at incorporating this into the June session.

Treasurer Lesley reported a balance of £3004.46. Dr Phil will see if there is a need at the surgery that the PPG could fund. The drivers suggested more dropped kerbs.

ICB Nothing to report as Robin (PPG rep) not at the meeting.

Pam Henderson said that hopefully their house is sold and they will have moved away by July so this could be their last meeting. She wished to express her thanks to all. She had been PPG chair for around 17 years. Dr Phil thanked her on behalf of the surgery for all her good work

There being no further business the meeting closed at 1,35.