



Nettleham
Medical Practice

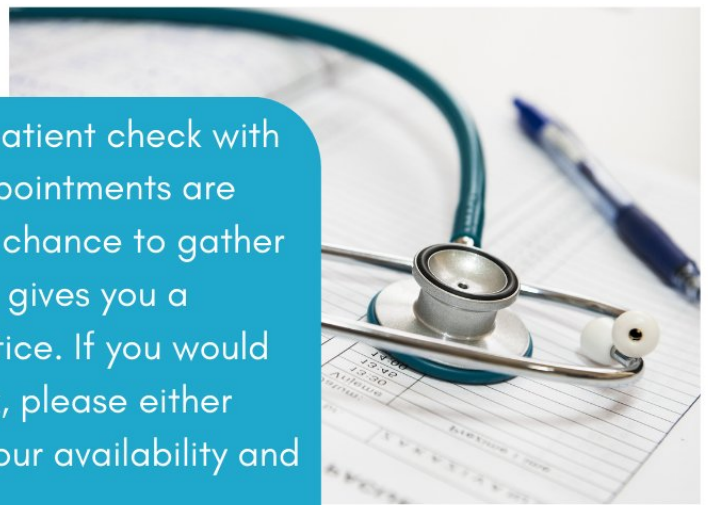
WELCOME TO NETTLEHAM MEDICAL PRACTICE

Full details of the practice services and clinics can be found on the practice website or within the practice leaflet but below are a few key bits of information for you as a new patient.

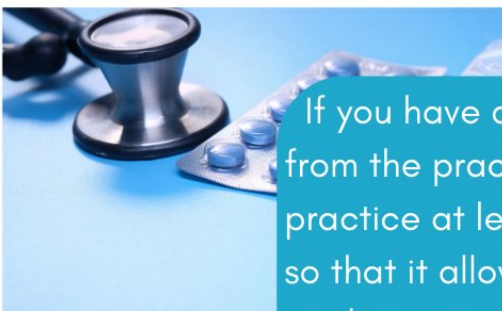


NEW PATIENT CHECKS

We encourage all patients to have a new patient check with one of the nursing team members. These appointments are approximately 20 minutes long and gives us chance to gather a little bit of information about you and also gives you a chance to ask any questions about the practice. If you would like an appointment for a new patient check, please either contact reception or reply to this text with your availability and we will book you a convenient appointment.



REPEAT MEDICATION



If you have any regular medication, for the first time of ordering this from the practice please drop your repeat prescription slip into the practice at least 7 days before you are due to run out of medication so that it allows time for our Clinical Pharmacist to add the medication to your medical records. After the first time, you will be able to order your ongoing repeat medication in the following ways:

- dropping your slip in at the surgery
- ringing our 24/7 repeat prescription ordering line - 01522 754649
- online via SystmOnline, SystmConnect or NHSapp

DOCTOR APPOINTMENTS

The practice uses SystmConnect for patients wishing to request a GP appointment. Please go to the practice website, click the SystmConnect button at the top of the screen and complete a quick and simple online form which is sent directly to the practice. A patient care advisor will then contact you either by telephone to arrange a face to face appointment or will send you a booking link to book an appointment. Please note that our Patient Care Advisors can not book you in directly with a GP. If you do not have access to the internet, our patient care advisors will submit a SystmConnect request on your behalf.

The practice now has First Contact Physiotherapists, Clinical Pharmacists and Social Prescribers working at the practice so your request will be sent to the most appropriate healthcare professionals which may not always be a GP.

- SystmConnect is available Monday to Friday during core practice hours.
- As a parent or carer you can use SystmConnect on behalf of a patient



BOOKING LINKS



TUE 30 AUG, 11:35

(1/2) Dear Mickey Mouse-TestPatient, You have been invited to book an appointment for a flu & Covid booster vaccination. Please click on the link below to book an appointment.

Nettleham Medical Practice
https://systmonline.tpp-uk.com/2/BookAppointmentLogin?id=923f0c10_dLUeLUypTM_2d0e710_0

This link i

(2/2) only valid for 7 days.
c83031.sms@nhs.net

The practice is able to send out unique URL booking links to patients via text message enabling patients to book the requested appointment themselves without the need to contact the practice. The types of invites that are being sent are for blood tests, flu & covid vaccinations, pneumococcal vaccinations, shingles vaccinations and NHS Health Checks. Full details of how to use these bookings links can be found on the patient information section of the practice website.