

Hounslow Health PCN

Quarterly Newsletter

January 2024

What is a Primary Care Network?

Primary Care Networks are usually referred to as PCNs. They are made up of a group of GP surgeries and work together to focus on local patient care.

By working as part of a PCN in Hounslow, your GP surgery can offer you more services by sharing resources and employing more staff. Your PCN's medical and non-medical team works as part of your GP surgery to give you better access to healthcare and support.

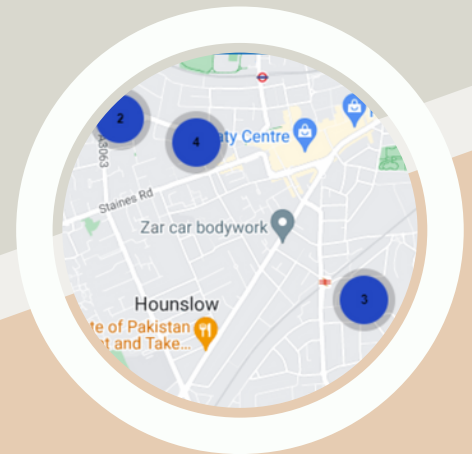
PCNs also work closely with other health and social care services to offer more personalised care. Your named GP is still responsible for the overall care you receive.

The benefits of PCNs and of working at scale include:

- allowing practices to share resources, expertise, and services
- improved integration of services across practices and the wider health and care system
- improved access and proximity of care for patients
- increase in the breadth and range of services available to patients
- enhanced integration between primary care and community services
- sustainability of smaller GP practices (as they can share resources)
- reduction of health inequalities
- enhanced health and well-being of the local population

What are the benefits of a PCN for patients?

Hounslow Health Primary Care Network is made up of 10 GP surgeries who work together to improve the care provided to their patients.



Our Network Practices:

Bath Road Surgery

Blue Wing Family Doctor Unit

Chestnut Practice

Green Practice

HMC Health

Hounslow Family Practice

Hounslow Medical Centre

Kingfisher Practice

Redwood Practice

Willow Practice



Matter of the Moment: Patient Participation Groups

What is a Patient Participation Group (PPG)?

A PPG is a group of volunteer patients, carers and GP practice staff who meet regularly to discuss and support the running of their GP practice.

PPGs look at the services practices offer, patient experience and how improvements can be made.

Each PPG is different, but they all have the aim of

making sure that the GP practice puts the patient, and improving health, at the heart of everything it does.

The NHS requires every practice to have a PPG. To help your Primary Care Network to benefit from the benefits of working closely with patients to improve and develop services, we also have a PPG across our PCN which we call our Network PPG.

Who can join a PPG?

A PPG is open to every patient on the GP practice list. People of all genders, ages, ethnicities, and those with health conditions and disabilities are encouraged to join. There are no membership requirements except that patients must be registered with the practice.

Are you interested in joining?

Please send your full name and GP practice name to hounslowhealth.pcn@nhs.net. If you have any questions or need more information please do not hesitate to contact us on the email address above.

Meet the Hounslow Health PCN Team

Dr Akhil Mayor | Clinical Director
Jack Bains | Deputy Clinical Director
Evelina Mart | Operations Manager
Sarah Cilia | Operations Manager



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