

Hounslow Health PCN

Quarterly Newsletter

July 2024

We are General Practice

Expanding our workforce

Your GP practice has a whole team who can help you.

It is important to us to provide you the right care at the right time

and make sure that our doctors see patients who need their advice.

When you contact your GP, you'll be directed to the best person to help. You will always be seen by a medical expert who can help you with your health needs, this may not always be a doctor.

Our medical experts include: nurses, pharmacists, physiotherapists, physician associates, social prescribers, mental health practitioners and dietitians.

Social Prescribing Link Workers

Social prescribing is a personalised approach to healthcare that looks at all the possible needs of individuals from a non-clinical point of view. It recognises that people's well-being is determined by a range of social, economic and environmental factors. It is by addressing these concerns that individuals become empowered and attain greater control over their lives.

Social prescribing links people to services and groups in their local community in accordance with their needs. Social prescribing link workers now form part of your GP surgery team, giving people time to focus on what matters to them.

Workforce Spotlight *Social Prescribers*

Find out more about what services we offer and the members of our team at hounslowhealthpcn.co.uk/services



Our Social Prescribing Team Lead

Khadijah Arije

Khadijah is the pioneering Social Prescribing Link Worker Lead for Hounslow Health PCN. Khadijah is passionate about in people's well-being, health inequalities, community development services and Public Health. She enjoys being a Social Prescriber; empowering people to take control of their well-being, finding out what is important to them and supporting in achieving their goals.



Matter of the Moment: Enhanced Access

Evening and weekend appointments are available at your GP practice or an NHS service nearby

This service is known as 'Enhanced Access' and is organised by your local Primary Care Network (PCN), these are groups of GP practices that work together to offer local services to their patients.

This service helps to make more appointments available for patients in the evenings and weekends when practices are fully booked. It also helps provide flexibility for patients who may need to arrange an appointment in the evening or at weekends if your practice is not open.

If you would prefer an evening or weekend appointment, please inform your practice of this when requesting an appointment, and they will try to arrange for you to be seen by the Enhanced Access Service where possible. You can also tell them if you prefer a telephone, video or face-to-face appointment.

At these appointments, you can see a health care professional, including a GP or a nurse, based on the nature of your issue. The healthcare professional may not be from your registered GP practice.

Speak to the reception team at your GP practice, or visit their website for more details.

Queries and Feedback

*If you have any queries or wish to
provide Hounslow Health Primary Care
Network (PCN) with some feedback
please contact us at
hounslowhealth.pcn@nhs.net*



Hounslow Health PCN
Providing NHS Services
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