

**SHERINGHAM MEDICAL PRACTICE
PATIENT PARTICIPATION GROUP MEETING**

Wednesday 5th November 2025

Present: Janet Eastwood (Chair), Sue Cotterill (Treasurer), Roz Treadway, Refiloe Joka-Serote, Felicity Tomlinson, Pauline Craske (PM, part), Gordon Hare, Bob Sander, Paul Newman, Kate Platt, Mike Stephenson, Sarah Child, Jean Harradine

Apologies: Lesley Vernon, Adrian Vernon, Pam Rickett, Sarah Free, Freddie Stening

Welcomed new member Jean Harradine

Minutes: Read and agreed.

Matters arising

1. To check on the urine bottle situation

NHS App

MS gave an update

- Unfortunately the latest figures were not available due to a change in the system'
- 57% of patients now registered with the App.
- The workshops remain well attended at the surgery but disappointment only one person attended at the library recently.
- **MS** attended the recent Healthier Aylsham event
- **JH** requested to attend a workshop. **MS** to coordinate.

October Annual Review

JE gave a short overview of the year with a thank you for everyone attendance and support.

- The group had acquired some 4 new members.
- The monthly meeting had been well attended with some very interesting speakers.
- Thank you to the Practice and in particular **PC** and her team for their support.

JE proposed that the group look at the way forward in particular how the PPG can engage with community groups.

- a. A flyer was suggested
- b. Different Social media platforms

- c. Role of Virtual Group
- d. Survey via SMS particularly to try and engage with younger groups
- e. Staff survey to get a younger viewpoint
- f. **RJ-S** suggested getting the town's Mayor to come along to a meeting.

Action:

- 1. **BS & MS** to two staff members
- 2. A working group to be formed
- 3. Members to consider community groups that could be approached.
- 4. Look at the numbers attending the meetings.

North Norfolk PPG's network

- PPG Conference on the theme of 'Patient Voice' booked for Friday 21st November at Bawdeswell Village Hall. All PPG members invited to attend.

Finances:

- **SC** gave an update on the Finances which stand at £1,595.21
- To consider booking table outside Tesco's for Christmas Tombola

Update on Community Pharmacies

- JHoots Pharmacy remains a concern but no new updates.
- Good feedback from patients regarding good service from Boots
- The critical situation of JHoots was mentioned in the House of Commons recently by Steff Aquarone (MP) and Steven Kinnock (MP).

Practice Matters:

PC gave a very comprehensive update on numerous items of interest.

- 1. Two new GP's had been appointed with another GP being interviewed.
- 2. The Triage system had been revised to help the clinicians.
- 3. ANIMA automated Read Codes have been introduced. It is designed to streamline the document workflow for health providers.

Members matters:

None

AOB:

None

Next meeting Wednesday 5th December 2025