



“ I really needed the appointment that you didn't turn up to...

GP appointment?  
Can't make it?  
Don't need it?

**CANCEL IT!**

**During January 2025**

**145 appointments were made at Oakeswell Health Centre and were not attended without any prior notice.**

**You can cancel an appointment**

- Via the NHS app
- Via telephone
- At the reception desk
- Via online requesting (website or NHS app)
- By replying to your reminder SMS