



February friends & family patient responses.

91.64% of our patients were happy
with the service they received.

'Receptionist was welcoming and very helpful. Nurse was lovely very informative. Made me feel at ease she was lovely. I just moved into the area.'

'Reception staff were helpful and friendly; I was able to get an appointment arranged quickly. I spoke with the doctor, arranged the tests, and when I had a follow up question, I was able to ask it and got a response quickly. I am very grateful for the staff at the surgery, and I am particularly grateful for our own fantastic family GP, who makes me feel confident we are all in the best hands.'

'Receptionist very helpful. Doctor listened to me. He didn't rush me and gave me advice.'

'Very helpful, always listening and always finds the best solutions.'