

## May friends & family

## patient responses.

92.17% of our patients were happy with the service they received.

'My first time as a new patient at this doctor's and they are so helpful. A real breath of fresh air compared to what I experienced at my old GP surgery.'

'I was called back on the day that I submitted online form for a consultation. I was booked in for the following day. I was able to park on site. I was seen at the allocated appointment time. The doctor was patient, polite, and explained everything thoroughly.'

'I saw a physiotherapist for back pain She was very good and gave me some exercises to do. Very thorough assessment.'