

August 2025 - patient responses

91.14% of our patients were happy with the service they received.



‘Total efficiency. Very warm friendly doctor. Appointment on time. Listened to everything I was saying about my condition. Gave good advice and referred me accordingly.’

‘Booked a telephone appointment using the call back service and received a call back within 9 minutes, when I spoke to the doctor she needed to examine me and booked me a face to face appointment for two days later.’

‘I've very happy with the level of service and I really appreciate the kindness shown to me by the Dr. She's been very thoughtful and caring towards my health needs. Since I joined the clinic, the service from the staff has also improved and they always greet you with a smile on their face.’

NHS FAMILY & FRIENDS

Have your say...

