# Local Services & Support



## **Addiction Services**

#### Al-Anon:

**T**:0800 008 6811 (10:00-22:00, 365 days a year)

W: al-anonuk.org.uk

## **Alcohol Anonymous:**

**T**:0800 917 7650

W: www.alcoholics-anonymous.org.uk

E: help@aamail.org

## Waythrough (Together):

T:0800 233 5444

**W**: <u>https://www.waythrough.org.uk/find-</u>

support-near-me/together/

**E**: <u>s</u>w\_together@waythrough.org.uk



# **Bereavement Services**

#### **Cruise Bereavement Care:**

**T**:0300 330 5466

W: https://www.cruse.org.uk/

E: devon@cruse.org.uk



## **Healthy Lifestyles**

#### **Exeter Riverside Parkrun:**

W: <a href="https://www.parkrun.org.uk/">https://www.parkrun.org.uk/</a>
E: exeterriverside@parkrun.com



#### **Mental Health**

# **Devon Partnership Trust - First Response Service:**

**T**: 111

**W**: <a href="https://www.dpt.nhs.uk/our-services/first-response-service">https://www.dpt.nhs.uk/our-services/first-response-service</a>

#### Men in Sheds:

T:0300 772 9626

W: https://menssheds.org.uk/

**E**: admin@ukmsa.org.uk

#### Talkworks:

T:0300 555 3344

W: https://www.talkworks.dpt.nhs.uk/

## The Moorings:

**W**: <u>https://www.mhm.org.uk/moorings-</u>

<u>exeter</u>

E: devonexeter.mhm@nhs.net



## **Other Services**

#### Citizens Advice:

**T**:0808 278 7845 (Mon-Fri 10:00 - 16:00)

W:

https://www.citizensadviceexeter.org.uk/



Practice
Information
Leaflet



## What we offer

## General Medical Services

Routine GP appointments Contraceptive advice and services Chronic disease management (diabetes, asthma, COPD, etc.)

## Children's Health

Baby and child immunisations

# Elderly Care

Annual health reviews

Dementia support

Home visits for the housebound

#### Vaccinations

Flu, COVID-19, shingles, pneumonia Travel vaccinations (please enquire in advance)

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Blood pressure checks
Wound care and dressings
Cervical smears
Blood tests
ECGs and injections

# T Appointments

Request an appointment:

- Complete an online consultation request
- Call the surgery on 01392 676676
- · In person at the Health Centre

#### We offer:

Face-to-face and telephone consultations Same-day urgent appointments (triaged) Routine appointments (triaged)

# Help Us Help You

## **Cancelling Appointments:**

If you can't attend, please let us know as soon as possible so we can offer the slot to someone else.

## Zero Tolerance:

We do not tolerate abusive or aggressive behaviour towards our staff. Everyone has the right to be treated with respect.

## Nepeat Prescriptions

You can request repeat prescriptions:

- · Online via the NHS App
- By dropping your request into the box at reception
- Through your nominated pharmacy
   Please allow 5 working days for processing.



Address:
St Thomas Medical Group
St Thomas Health Centre
Cowick Street
EX4 1HJ

Phone: 01392 676676

Website: www.stthomas.nhs.uk/

#### Online Services

Download the NHS App to:

- Order repeat prescriptions
- View your medical record
- Update personal details