

**Roundwood Patients' Group Meeting Notes - held on Tuesday Sept 9th 2025**  
**6 – 8 pm at Roundwood Surgery, Wood Street.**

1.	<b><u>Present:</u></b> Sylvia Porter & Jayne Birch-Jones (Joint Chairs'), Ros Reavill, (Practice Manager), Dr Tadpatrikar, Marie Ward (Happy Days) & 7 members. 5 apologies received.
2.	<b><u>Happy Days</u></b> – Marie gave us an <b>overview of the Service which provides day care for older people.</b> It <b>costs £45 per session</b> (either via self-funding, managed budget or direct payment) and <b>operates Mon – Weds, 10 – 3pm, providing cognitive stimulation activities and a 2-course lunch for an additional payment of £5.</b> Transport can be provided for an <b>additional cost</b> through Our Centre Community Scheme. <b>Further information from Jane, tel no 0740076198.</b>
3.	<b><u>Notes from last meeting</u></b> were <b>AGREED.</b>
3.1	<b><u>Matters arising:</u></b>
3.1.1	<b>Car Parking</b> – no further issues.
4.1.3	The new practice nurse is settling in.
4.	<b><u>Practice Matters and Feedback</u></b>
4.1	<b>Wasted Appointments</b> – No numbers available.
4.2	<b>CQC Report</b> – The practice has retained its <b>Outstanding status.</b> This is valid for <b>5 years.</b> It is the <b>3<sup>rd</sup> consecutive time the Practice has gained this.</b> Members congratulated Dt T and Ros on all their hard work and that of the Practice staff.
4.3	<b>Dr Tadpatrikar</b> – as mentioned last time, Dt T has <b>resigned as Exec Lead.</b> This was his <b>last meeting.</b> Members thanked Dr T for his significant contribution over the years. Dr T has <b>also resigned as Clinical Director of the PCN.</b> Dr Richard Parks from Forest Medical has taken over. <b>ACTION:</b> <i>Ros will speak to the other senior Doctors to see who will attend the meetings in the future.</i>
4.4	<b>National GP Survey</b> – was discussed and it was noted that <b>results do not match local survey findings and the CQC report.</b> No one present had taken part in the national survey.
4.5	<b>Dressings</b> - A patient asked a <b>question about the provision of dressings</b> by the practice following a visit to the practice nurse with several injuries. Ros and Dr T explained that <b>there has been no funding for this via the practice</b> and for some time patients have needed a <b>prescription for dressings (to be given by the Practice Nurse), or if it is a surgical wound check, these should be given to the patient by the Hospital.</b>
5.	<b><u>10 Year Plan</u></b> – A summary of this identifying positive and negative impacts on patients was discussed. It was <b>agreed that there is little new in the plan and it is heavily reliant on the relevant funding being in place to fund it.</b>
6.	<b><u>Nottingham and Nottinghamshire Integrated Care System (ICS)</u></b>
6.1	<b>National Eye Health Week</b> - Joan highlighted that there is a <b>local event being run by My Sight Notts taking place 22<sup>nd</sup> September – 11am – 2:30pm at Mansfield Library.</b> For further information please contact My Sight Notts on <b>0115 9706806</b>
6.2	<b>Changes to the ICB</b> – Gilly reported that our ICB will be clustering with Derbyshire and Lincolnshire.
6.3	<b>Mental Health Strategic Group</b> – Gilly reported that this new group will include input from people with lived experience.
6.4	<b>All About Me Booklet</b> - This <b>short personal profile saves patients having to repeat key information about themselves to health and care staff.</b> Following the plot in MSK services, it is <b>being piloted in certain GP Practices and SFHFT.</b> <b>PPGs are going to be asked to help.</b>
6.5	<b>Self-referral for Various MSK services</b> – Gilly explained that <b>patients can self-refer to MSK for certain conditions including back pain, knee pain.</b> Please see GP website.
7.	<b><u>Chairs Report</u></b> <b><u>PPG group role</u></b> - After the last meeting, Arthur Lacey contacted us about the role of this group and ensuring we don't lose focus of the group being about the GP practice. We replied to Arthur saying that we would bear this in mind and that perhaps we should have some brief terms of reference. We have created a draft which has been sent with the notes of this meeting for members to comment on and we can have an agenda item at the next meeting. <b><u>Digital Poverty Alliance Webinar (August 21<sup>st</sup>)</u></b> Concerns expressed re access to IT equipment, having skills to use & future landline changes which impacts on access to emergency care/support. <b>NOTE: Our ICS has a digital inclusion plan which covers these issues.</b>

	<p><b><u>NHS Webinar – Empowering the Public at Neighbourhood Level (26<sup>th</sup> August)</u></b> - Subjects raised included Artificial Intelligence (AI) to empower patients. Changing landscapes to more community-based settings to deliver care using different models.</p> <p><i>The issue of</i> People with complex needs being passed around with a poor level of care was highlighted. <i>Neighbourhood Health</i> model to be implemented including the use of Hubs, lunch groups, GP practices (gave example of Worksop).</p> <p>Giving greater power to patients and service users discussed including expanding personal health budgets, choice of elective providers, changing culture in how to access and use system.</p> <p>Increase in patients being part of the process in care planning, research &amp; providing valuable insights to help shape services due to lived experience. Building trust via engagement with public around the decision-making process for the benefit of patients.</p> <p>Tackling waste in NHS e.g. drugs, tests, patients repeating same story, estates being under utilised (as least 1/3 of assets). Acute Trusts will go bankrupt if there is no change.</p> <p><b><u>Update from PCN Social Prescribing Team</u></b> - Now working in partnership with Futures in Mansfield as a pilot project, to support patients to access support and advice regarding employment at Futures in Mansfield. Where this differs from IPS employment services, is that it is very 'soft touch'. The patient may have an idea about employment but may be a way off being able to achieve this at present.</p> <p>We continue to do our two social groups, together with the allotment project, in conjunction with Salvation Army.</p> <p><b><u>Digital Inclusion Co Ordinator role at SFHFT</u></b> – being advertised.</p> <p><b><u>Digital letters through NHS App</u></b> – sorting a fix so no need to download a PDF reader to read.</p> <p><b><u>People who are severely disadvantaged</u></b> – Following discussions with Digital Notts re increasing uptake of NHS App with this group of people, they are looking at the provision of smart phones as this is a barrier for many of these people as they do not have them.</p> <p><b><u>Check out</u></b> the latest <a href="#">Joint Carers Strategy Progress Report</a> and <a href="#">watch a series of short videos</a> from an interview with Linzi Adams (County Commissioner) and Adrian Hartley (Local Carer), about the progress the Nottingham and Nottinghamshire Carers Strategy Implementation Board has made in the implementation of a Joint Carers Strategy.</p> <p><b><u>Community Pharmacy role in Weight management</u></b> - ICB considering this &amp; looking for views Please share your views by following this link - <a href="#">NHS Community Weight Management Survey</a></p>
8.	<b><u>Petty Cash Balance</u></b> - There has been <b>no spend</b> against the £50 petty cash.
9.	<b><u>Queries regarding Acronyms used during the meeting</u></b> – None. Useful website - <a href="https://www.nhsconfed.org/publications/acronym-buster">https://www.nhsconfed.org/publications/acronym-buster</a>
10.	<b><u>Any Other Business</u></b>
10.1	<b><u>GP Contract – Online Consultation</u></b> – Ros explained that this process is already implemented at Roundwood Surgery so patients will see no changes.
10.2	<b><u>Flu Clinic Support</u></b> – Jayne asked if the Practice required any support. Ros asked if an NHS App stand could be provided which Jayne will do.
11.	<p><b><u>Date of Next Meeting:</u></b></p> <p style="text-align: center;"><b>Tuesday 27<sup>th</sup> January 2026, 6-8pm, Practice Waiting Room – Wood Street.</b></p>