

## Meeting Minutes for Studfall Medical Centre PPG 3<sup>rd</sup> July 2023

In Attendance: L G (Practice Manager), JB, BB, JP, KG, MD

Update on merger LG – both practices now working with ICB to move plans ahead. All going well and looking to get date with IT to merge both systems. Staff all being kept up to date with progress.

Social Prescriber/Agewell LG updated the group on the change from Rockingham Forest PCN to Red Kite PCN. We have now recruited a new Social Prescriber who will start clinics next week. Staff now able to book these appointments and also for Agewell which works with generally 65+ age group to support them at home. KG asked why this wasn't promoted more to the patients as it was a good service? LG agreed to take on board comment and look into this.

Patient Access LG also advised group that the NHS has a programme of improvement for patient access to services. Although as a small surgery we are able to offer appointments within a short waiting time, services are opening up with the introduction of more pharmacies offering services like 24hr Blood Pressure Monitoring. Access to receptionists remains good in both surgeries.

LG - Following on from the discussion last month regarding preferred method of contact both surgeries are actively speaking to all patients who call in to check phone numbers etc. and find out how they would prefer to be contacted.

Chair/Secretary? LG then asked the group if anyone would like to stand as chair or secretary. At present no one wanted to take on these roles and LG was happy to take the minutes of the meetings in future.

Constitution The group then proceeded to work through a constitution with LG who will type up the completed document and send out to members for review.

The group also discussed what they wanted to achieve and it is hoped that they will be able to arrange speakers again. Previously Dr Sumira's PPG had ran information evenings on subjects such as Asthma and Diabetes. JP asked

whether it was possible to get a list of national promotions such as Carer's Week and Stop Smoking. LG will report back on this.

AOB

Formal thanks were given to MD for her past work with the PPG

Group enquired about the National Association for Patient Participation Groups – LG will look into this for next meeting

Next meeting agreed as **Monday 11<sup>th</sup> September**

Meeting ended 7pm