

AELFGAR SURGERY

NHS FRIENDS & FAMILY TEST

“Overall, how was your experience of our service?”

SEPTEMBER 2025 RESULTS

| Very Good | Good | Neither Good nor Poor | Poor | Very Poor | Don't Know |
|-----------|------|-----------------------------|------|-----------|---------------|
| 312 | 36 | 3 | 6 | 7 | 1 |

Patients Comments Included (Positive):

- Never have a problem with your service
- I logged in for my appointment a couple of minutes late and as soon as I sat in the waiting room I was called. Felt slightly embarrassed as there were a few waiting for their turns!
- Service on time. Efficiently executed by pleasant staff.
- Saw Tegwen, fabulous as always
- The doctors I saw was very polite and helpful , he has put me forward for a OP on my hand,
- Nurse sue very friendly and let's you know what's happening and procedure
- I wanted to see a GP to get treatment i saw a physiotherapist I'd already see a week or so ago. I was then given another appointment for 3 weeks time to perhaps finally get treatment whilst being in considerable pain.
- Rather a long wait. The sign in screen said the appointment was on time. It was actually 25 minutes late.
Once in the surgery, everything fine.
- I had two appointments on 29 September. Diabetic with Lisa and Dr Huda for follow on. Both were extremely helpful and I left the surgery feeling very pleased.
- Friendly, caring, and encouraging. I am very happy with the service.
- Very efficient
The nurse was friendly and put me at ease
- Appointment with physiotherapist. He was fantastic.

| |
|---|
| <p>No rush, explained everything, carried out a very thorough examination and was reassuring through out. A credit to the practice.</p> <p>Thank you</p> |
| <ul style="list-style-type: none"> • The doctor I saw made me feel comfortable and understood and empathised with me. |
| <ul style="list-style-type: none"> • Easy to book over the phone. Easy self check in and great friendly services. |
| <ul style="list-style-type: none"> • Staff very pleasant and professional positive visit |
| <ul style="list-style-type: none"> • Dr Amin knew straight away what was wrong with me and showed me on screen. He explained the treatment and what would be the follow up if it didn't work in 60-90 days Told me to make a follow up appointment for 60-90 days and what would happen then |
| <ul style="list-style-type: none"> • The appointment was very prompt and I only waited a few minutes before I was called. Then the nurse was very pleasant and we had a good conversation, which resulted in my prescription being issued. |
| <ul style="list-style-type: none"> • Lady was very nice, caring and answered all my questions. |
| <ul style="list-style-type: none"> • Went in on my appointment time. Dealt with professionally. |
| <ul style="list-style-type: none"> • Was given appointment as was good to me. Didn't wait long to go into appointment, nurse very friendly and thorough |
| <ul style="list-style-type: none"> • On time, very efficient |
| <ul style="list-style-type: none"> • Very good thorough doctor ,very pleasant |
| <ul style="list-style-type: none"> • Dr SEAN Coleman was fantastic |
| <ul style="list-style-type: none"> • Quick. On time. Excellent nurse when taking bloods, efficient helpful and professional |
| <ul style="list-style-type: none"> • My telephone appointment was on time. Dr. Godson was professional, friendly and thorough. I was informed and reassured by the end of the appointment. |
| <ul style="list-style-type: none"> • From start to finish. Helpful, polite and prompt appointment. Excellent service. |
| <ul style="list-style-type: none"> • She explained everything very well |
| <ul style="list-style-type: none"> • Doctor answered my questions and gave reassurance and advice. |
| <ul style="list-style-type: none"> • Appointments were running slightly late which was not a problem. The doctor didn't examine my issue but booked the scan I requested |
| <ul style="list-style-type: none"> • It was a straight forward visit , came to have blood taken arrived on time was scene on time and the nurse was nice |
| <ul style="list-style-type: none"> • Very professional . |
| <ul style="list-style-type: none"> • Told me what was wrong with my shoulder |
| <ul style="list-style-type: none"> • Very nice and understanding |

| |
|---|
| <ul style="list-style-type: none"> • DR Emmanuel is a 1st class doctor and person , who listens and acts decisively. He is my 1st choice gp when possible and a credit to aelfgar. |
| <ul style="list-style-type: none"> • Dr Stokes always listens, answers questions and gives advice. |
| <ul style="list-style-type: none"> • Friendly staff |
| <ul style="list-style-type: none"> • Dr listened, explained my results clearly and discussed the treatment options that she felt would be best having considered my concerns. |
| <ul style="list-style-type: none"> • Blood test no problems |
| <ul style="list-style-type: none"> • Was seen promptly by an extremely pleasant nurse. |
| <ul style="list-style-type: none"> • On time, thorough COPD review. General stats checked and discussed. Happy with conversation |
| <ul style="list-style-type: none"> • Very friendly and efficient trying to find a vein showing great patience and care |
| <ul style="list-style-type: none"> • I was invited via text to attend the surgery to have a face to face consultation and given time to talk about my current health issues. It gave me opportunity to talk about things since my hospital discharge and I was given clear explanation of what my recent results meant. I was given options about what I'd like to do. I felt listened to. |
| <ul style="list-style-type: none"> • Poor communication in just changing my medication without consultation. Poor by the receptionist when I phoned up who just spoke over me. Excellent as usual from Dr Evans who listened to my concerns and reinstated my usual medication. If any one reads these surveys, they can ring me for further details. |
| <ul style="list-style-type: none"> • Spoken to Tegwen during a telephone call about my Blood Pressure readings taken over a week. She listened to my analysis and thoughts of my Blood Pressure becoming lower than it has been for years and suggested lowering one of my medications. |
| <ul style="list-style-type: none"> • Able to make a same day appointment on the phone. No delays for the appointment upon arrival. Thorough consultation including examination. Prescription received, follow up recommended and a referral made to a specialist. |
| <ul style="list-style-type: none"> • The Nurse was very friendly and informed me what she was going to do |
| <ul style="list-style-type: none"> • The nurse was very nice, explained everything in detail was very thorough and professional |
| <ul style="list-style-type: none"> • Seen quickly and friendly staff. |
| <ul style="list-style-type: none"> • I found the staff and Dr extremely helpful and nice I recently joined your practice and I wish that I had switched surgery's sooner a hundred percent better thank you |
| <ul style="list-style-type: none"> • Nurse Heather answered our worries about diabetes and put our minds at rest. I myself have a phobia of Dr's from childhood and Heather made you feel you weren't a |

| |
|--|
| burden |
| <ul style="list-style-type: none"> Always on time and can help with any questions asked |
| <ul style="list-style-type: none"> The doctor listened to me examined me and came up with a solution hopefully waiting to see specialist |
| <ul style="list-style-type: none"> Friendly staff. Fast service |
| <ul style="list-style-type: none"> Very caring and efficient |
| <ul style="list-style-type: none"> I missed 2 calls as my phone didn't ring which is not surgery fault. I rang and explained and got told I would get a further call which unfortunately didn't happen. In that time I became unexpectedly unwell with a different issue so rang again and have a further appointment in person in a weeks time |
| <ul style="list-style-type: none"> My appointment was on time. Sue was professional, friendly and very helpful in helping me sort out my further appointments. Excellent service, thank you. |
| <ul style="list-style-type: none"> I was given an appointment very quickly and the doctor I saw was absolutely lovely , she sent me to Stafford walk in X-ray dept this morning and the whole experience was fast , friendly and made me feel i was being taken care off . |
| <ul style="list-style-type: none"> All staff brilliant x |
| <ul style="list-style-type: none"> Great service |
| <ul style="list-style-type: none"> I felt respected, listened to and the doctor was extremely thorough and reassuring |
| <ul style="list-style-type: none"> The Doctor was very nice and listened to me . And I didn't have to wait very long . |
| <ul style="list-style-type: none"> The Nurse was very friendly and informative |
| <ul style="list-style-type: none"> Surgery has certainly upped it's game. |
| <ul style="list-style-type: none"> Dr Listened to me carefully and we agreed a protocol going forward. I found him to be kind and very professional |
| <ul style="list-style-type: none"> I received a text message for the appointment but it did not state what for. |
| <ul style="list-style-type: none"> Seen quickly and pleasant GP |
| <ul style="list-style-type: none"> Lynn was as friendly, efficient and supportive as ever. I was seen on time. |
| <ul style="list-style-type: none"> Competent people doing a good job |
| <ul style="list-style-type: none"> I went in on time. The nurse was extremely friendly and told me everything she was doing. She answered my questions. She was very gentle. |
| <ul style="list-style-type: none"> The appointment was on time. The practitioner was friendly, cheerful and proficient. |
| <ul style="list-style-type: none"> |

| |
|--|
| <ul style="list-style-type: none"> • Doctor was very nice |
| <ul style="list-style-type: none"> • Appointment on time. Every thing carried out well. |
| <ul style="list-style-type: none"> • The doctor we saw was absolutely brilliant with my 1 year old. |
| <ul style="list-style-type: none"> • GP appointment - excellent all round. Bang on time. Doctor introduced himself, very personable. Listened to symptoms, diagnosed problem, outlined treatment options, asked what course of action I prefer. Suggested over-the-counter alternative to attempt a solution. Great. Well done Aelfar practice. |
| <ul style="list-style-type: none"> • Very good at managing my health |
| <ul style="list-style-type: none"> • A very good doctor as far as I'm concerned ... The whole team overall are very friendly and efficient . They put the patient First |
| <ul style="list-style-type: none"> • Dr was very nice to me 😊 |
| <ul style="list-style-type: none"> • Friendly receptionist and caring doctor |
| <ul style="list-style-type: none"> • Service provided was excellent |
| <ul style="list-style-type: none"> • I was seen on time. All questions answered comprehensively. Jo was very helpful in explaining different aspects of my blood test results. She also aligned my medication so I can collect both items together. |
| <ul style="list-style-type: none"> • I was treated in a warm and friendly way by the nurse I saw, and she was also very helpful. |
| <ul style="list-style-type: none"> • No problem good attention |
| <ul style="list-style-type: none"> • Great service |
| <ul style="list-style-type: none"> • Hi James the new Doctor was very helpful and thank you for sorting out my blood pressure which is high and check my heart and eyes and was explaining what medicine I will need really pleased with his nice and positive attitude also to the lovely nurse who had taken my bloods and spotted my hi blood pressure a big thank you |
| <ul style="list-style-type: none"> • Booked online easy Doctor very good |
| <ul style="list-style-type: none"> • Receptionist always polite and respectful |
| <ul style="list-style-type: none"> • Very helpful with my questions asked |
| <ul style="list-style-type: none"> • I have always had very good service on all my appointments |
| <ul style="list-style-type: none"> • On time Thoroughly checked our records although already checked over phone |

| |
|---|
| Advice given Injection didn't hurt |
| <ul style="list-style-type: none"> Dr Amin dealt with all my concerns. HOWEVER I had to raise the problem with the administration of my urine test on 9 September - incorrect paperwork was sent with my sample and the wrong test requested. I am now providing a second sample. |
| <ul style="list-style-type: none"> Dr Evans is most professional but approachable and diligent. |
| <ul style="list-style-type: none"> Always give good instructions and help with any problems. |
| <ul style="list-style-type: none"> I have nothing but good things to say gp on time clean and tidy rooms friendly service gp appointments on the day from the cleaners to the reception team to the gps great service |
| <ul style="list-style-type: none"> I rarely have a problem with the drs service |
| <ul style="list-style-type: none"> Because it's the truth no complaints |
| <ul style="list-style-type: none"> Very friendly Doctor and wasn't kept waiting long |
| <ul style="list-style-type: none"> Dr. Didn't rush me even though she was running late. Very helpful and kind |
| <ul style="list-style-type: none"> Efficient service |
| <ul style="list-style-type: none"> The service I experienced was exceptionally professional but executed with a friendly, courteous and reassuring manner. Glad I changed my GP Surgery. I felt like a real person here not just a number. |
| <ul style="list-style-type: none"> Very kind and helpful xx |
| <ul style="list-style-type: none"> Easy check in. On time appointment. Bloods taken with professionalism and time taken to answer questions |
| <ul style="list-style-type: none"> Firstly, when booking my appointment and discussing the reason for requesting an appointment, the receptionist advised me that the surgery had a physio available (which I was not aware of) which may be more suitable for my needs and greatly reduced the waiting time. Secondly, the entire check-in, appointment and medication process worked ok. |
| <ul style="list-style-type: none"> Quick pain free professional experience. |
| <ul style="list-style-type: none"> Every body was very efficient and I felt on good hands |
| <ul style="list-style-type: none"> Appointment on time and good consultation |
| <ul style="list-style-type: none"> Friendly and competent practitioner |
| <ul style="list-style-type: none"> The information received was what I needed |

| |
|--|
| <ul style="list-style-type: none"> • Everyone very professional |
| <ul style="list-style-type: none"> • Arrived 10 mins before my appointment no waiting Sue was on time and always pleasant |
| <ul style="list-style-type: none"> • Dr Stokes is very thorough and explains everything in terms you can understand. |
| <ul style="list-style-type: none"> • I did not have to wait too long to go in to see the doctor. I didn't see a doctor that I know or met before so I was a bit apprehensive talking about my issue. Although they came up with a plan and sent a prescription across to my allocated pharmacy, I'm still not sure about taking the prescribed drug.... |
| <ul style="list-style-type: none"> • The clinical physician I saw was excellent, very friendly manner |
| <ul style="list-style-type: none"> • Very helpful and very willing to listen. |
| <ul style="list-style-type: none"> • Can't fault it. |
| <ul style="list-style-type: none"> • I got a quick appointment with the physiotherapist who was thorough, kind and informative. I was given sound advice and appropriate recommendation |
| <ul style="list-style-type: none"> • Service good, but long wait |
| <ul style="list-style-type: none"> • Pleasant and professional. Took time to listen to and answer my questions. Also explained clearly and provided additional information/leaflets. |
| <ul style="list-style-type: none"> • Welcoming and professional. |
| <ul style="list-style-type: none"> • I was very pleased that I managed to get a same day appointment. The waiting room was clean and tidy. I was seen to very promptly and the physician was very personable. |
| <ul style="list-style-type: none"> • GP was only 4 minutes behind, totally acceptable. He was very polite and welcoming, and had clearly read my history. After a discussion and exam He clearly advised what he thought was causing my problem and we agreed the next steps to take. |
| <ul style="list-style-type: none"> • Well saw a fantastic Dr his name was Shaun , I suffer terribly with boils and he's the first Dr to take a swab , instead of a week's antibiotics have 2 weeks which I think I needed , He was very thorough with my condition |
| <ul style="list-style-type: none"> • Very friendly, helpful reception lady and pleasant trainee GP who was so patient and very understanding. He was thorough and offered advice I hadn't considered, which was very useful supporting my mental health currently - thank you both. |
| <ul style="list-style-type: none"> • Service and nurse was excellent. |
| <ul style="list-style-type: none"> • Because the appointment was on time, the nurse was very professional and polite. |
| <ul style="list-style-type: none"> • The GP called at 9:06 and 09:07. I was unable to answer as someone had come to my front door. A voicemail message was left that a call would be made later in the day. |

| |
|--|
| Unfortunately this did not happen perhaps due to circumstances of the DR day. |
| <ul style="list-style-type: none"> • Dr was very polite, informative and helpful |
| <ul style="list-style-type: none"> • Once again very professional & caring |
| <ul style="list-style-type: none"> • Very informative and friendly appointment |
| <ul style="list-style-type: none"> • Always seen when requested |
| <ul style="list-style-type: none"> • Punctual and efficient session. |
| <ul style="list-style-type: none"> • Very informative ,helpful and encouraging phone call appointment. |
| <ul style="list-style-type: none"> • Always a good service every time |
| <ul style="list-style-type: none"> • The time I was seen was slightly after my appointment time but only by 10 minutes which I understand and doesn't bother me. Doctor was good. |
| <ul style="list-style-type: none"> • Fast and efficient BT. |
| <ul style="list-style-type: none"> • Comprehensive, timely care. Fantastic experience all around. |
| <ul style="list-style-type: none"> • Seen on time. Tests comfortably administered. |
| <ul style="list-style-type: none"> • Always on time and friendly staff. |
| <ul style="list-style-type: none"> • Lovely nurse always very friendly & chatty |
| <ul style="list-style-type: none"> • New to surgery - all staff very helpful |
| <ul style="list-style-type: none"> • Kind and efficient HCA and pleasant and helpful Receptionist |
| <ul style="list-style-type: none"> • As always good service, Tegwen spent time explaining everything to me and asked many questions. |
| <ul style="list-style-type: none"> • Quick |
| <ul style="list-style-type: none"> • Tegwen listens understand and is very professional |
| <ul style="list-style-type: none"> • Very polite doctor straight to the point which I like. |
| <ul style="list-style-type: none"> • Dr Stokes listened to and understood my problems and made me feel comfortable discussing difficult issues. |
| <ul style="list-style-type: none"> • You're a very efficient practice at all levels |
| <ul style="list-style-type: none"> • My appointment was very good most helpful. Thankyou for all your hard work and help that you give us. |
| <ul style="list-style-type: none"> • Just a simple blood test. Everything straight forward. |
| <ul style="list-style-type: none"> • On time excellent treatment completely painless |

| |
|---|
| <ul style="list-style-type: none"> Everything was perfect didn't have to wait too long to be seen |
| <ul style="list-style-type: none"> I was listened to during my consult, I didn't wait too long past my appointment time |
| <ul style="list-style-type: none"> It was very good, nurse was friendly and very gentle with my injection. |
| <ul style="list-style-type: none"> No problem booking and the physio seems to know what is what |
| <ul style="list-style-type: none"> Saw Dr Stokes and she explained everything I needed to know and put my mind at rest about the injection I was having. Also researched the results of various tests I have had. All done with a smile and a sense of humour. |
| <ul style="list-style-type: none"> Knowledgeable caring staff. No real wait. Listening to other people I think it's probably the best surgery in the area. |
| <ul style="list-style-type: none"> Because the service info received was excellent |
| <ul style="list-style-type: none"> The physiotherapist was very polite and helpful |
| <ul style="list-style-type: none"> The appointment was timely. The practitioner was welcoming, professional and helpful. |
| <ul style="list-style-type: none"> Mr Coleman is great. He responded to our issue thoroughly and quickly and when I requested an alternative treatment due to my baby not taking medicine because of the very strong taste he actioned this quickly. Can't thank him enough! |
| <ul style="list-style-type: none"> The nurse that did Charlottes bloods was kind and understanding making an unpleasant procedure bearable for her. |
| <ul style="list-style-type: none"> Phone appointment with no problem at all thank you |
| <ul style="list-style-type: none"> The physio was very clear in what I needed to do to help my back |
| <ul style="list-style-type: none"> Very professional and kind, fantastic experience. |
| <ul style="list-style-type: none"> Nurse Heather is a credit to the surgery, she is always so friendly, professional and caring. |
| <ul style="list-style-type: none"> In all the years I have been at this surgery I felt that I was listened to. Dr RamondStokes is by far the best Doctor I have seen at this surgery for a very long time. In fact since Dr Huda was there. |
| <ul style="list-style-type: none"> Because she gave me time to explain my problem, she was understanding and I left Feeling some one had listened and gave good advice |
| <ul style="list-style-type: none"> Friendly, put me at ease, explained what she was going to do. |
| <ul style="list-style-type: none"> All the treatment and staff performance is reassuring to ensure my condition continues to improve |
| <ul style="list-style-type: none"> It's always very good 👍 |

| |
|--|
| <ul style="list-style-type: none"> • It's always a pleasure to talk to DR Huda, miss him being at the practice |
| <ul style="list-style-type: none"> • Wasn't kept waiting gentle nurse and very kind and helpful receptionist. |
| <ul style="list-style-type: none"> • Good advice on medication. |
| <ul style="list-style-type: none"> • Satisfied helpful |
| <ul style="list-style-type: none"> • Everything I wanted from the appointment was met. I left the surgery feeling assured. |
| <ul style="list-style-type: none"> • Excellent service as always |
| <ul style="list-style-type: none"> • nurse was on time ... friendly and approachable . Reception were helpful in booking a further appointment. |
| <ul style="list-style-type: none"> • Professional service at all times |
| <ul style="list-style-type: none"> • Got an appointment straight away, no waiting when I arrived for my appointment and was dealt with efficiently. |
| <ul style="list-style-type: none"> • I could not fault the service that was provided. We are now living on a narrowboat and we needed to attend a surgery unfortunately you were the nearest and let never let the system down. |
| <ul style="list-style-type: none"> • I was treated very well and happy with my appointment nurse was brilliant best blood nurse i have had thankyou |
| <ul style="list-style-type: none"> • Good but long appointment times |
| <ul style="list-style-type: none"> • Lynn Fletcher was very thorough in checking everything through my consultation. She's always very polite and makes you feel at ease. Very punctual with her appointments too. |
| <ul style="list-style-type: none"> • I was very happy with the consultation |
| <ul style="list-style-type: none"> • Lisa was very polite and very thorough. |
| <ul style="list-style-type: none"> • In and out in no time at all |
| <ul style="list-style-type: none"> • I felt like I was being rushed by the doctor , was extremely very sympathetic |
| <ul style="list-style-type: none"> • Exceptional professional polite and very good at their job |
| <ul style="list-style-type: none"> • I had personal care and treatment by a doctor who knows me, my circumstances and was professional, caring and empathetic |
| <ul style="list-style-type: none"> • Thank you for the helpful understanding conversation with the practice nurse |
| <ul style="list-style-type: none"> • Seen on time. Doctor welcoming and helpful with diagnosis and suggested action. |
| <ul style="list-style-type: none"> • The surgery and staff are always friendly and helpful. |
| <ul style="list-style-type: none"> • Very efficient and professional |

- Very caring. Time taken to listen
- The service was very good
- Appointment was on time. My operation clips were removed carefully by the nurse. One of the clips was hard to get out but nurse was very reassuring.
- Great experience

Patients Comments Included (Negative):

- I was seen by Nurse Tegwen on 10/09/25, who was very thorough and booked me in for a full blood count the following day.
Nurse Tegwen was concerned about my condition which has been going on for 8 weeks.
I believe she then booked in for examination with a Dr, whom i saw yesterday, 22/09/25.
I was on time for my appointment but saw the Dr 30 minutes after my appointment time.
It was obvious that the Dr hadn't read my test results and I had to point out to him that one of the results was extremely high.
The Dr then said to me that I needed an examination but he only has a certain amount of time for each patient and he was already running behind so I needed to book another appointment with him.
The earliest I could book in with the Dr was 2/10/25, in another 9 days time.
He asked for another urine sample (this is 4th one for the same condition).
I am still getting the same symptoms as I had 8 weeks ago, I have had 2 lots of antibiotics but no improvement in my condition.
I feel like my appointment with Dr (which I waited 12 days for) was a total waste of time and my ongoing condition is affecting my mental health.
I feel I should have had an examination by Dr yesterday and the fact that he was running late was his problem and not mine and he has fobbed me off.
God forbid if I have a serious condition which Dr said himself he couldn't rule out, that any treatment needed is being delayed.
- I came for physio but he didn't do any physio nor did he really give me any advice felt a few areas said the no pain now so nothing we can do I will send some stretches for you to do. He also said he could book me in with a physio but I thought that's what he was and said it's not needed. Then now I've received the link for the stretches and it involves a full work out by the looks of it including bar bells, exercise balls and a routine that seems like it will take an hour or more to complete, plus he said if the pain continues come back in 2 weeks but I've had the pain for months now and it's on and off I gave examples and said I'm in with a osteopath also but he

didn't seem interested tbh.

- I booked an appointment yesterday morning and when I arrived I was told my appointment was an hour earlier which I know it wasn't . I spoke to my daughter who was in the car when the call was received and she agreed the time I thought it was right . I was quite tearful as was struggling with pain but no empathy was shown to me although the receptionist did book me another appointment for the following morning . I was anxious about struggling with the pain for a further night as it was excruciating so I rang 111 and they managed to book me a phone appointment for the same day . This call was never received? I've always received amazing care and treatment at Aelfgar but have found recently it's not the same at all

- I didn't really get the help I needed this time! It was a locum doctor and he didn't seem to know much!

- Because I was told by receptionist the appointment I specifically asked for some one who could change my medication and then was told by the physio man he couldn't do it he would have to email the doctor and then when I asked the physio a serious question about Achilles tendon hurting in both my legs if it was anything to do with my back problems he laughed at me which I was not impressed by he was no help what so ever then told me I would need to have an assessment would need to make an appointment to come back which I will not be seeing him I have made appointment to see a doctor

- On the day of my appointment it went very well and was told to make a next day appointment for another problem with a doctor on the next morning like I was told phone at 8.30 and asked to see a doctor as I was instructed by Lynn the diabetic nurse .The receptionist then told me that I could not have a same day appointment as the problem I have is a on going problem and told I could have an appointment on October the 6th is this real told by a nurse to do this and told by the receptionist who in charge I suppose the cleaners are doing operations ?????.

HAVE YOUR SAY TODAY...

COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE