

Ashfield House Surgery

Mission Statement

To improve the health and wellbeing of our patients through the provision of high quality, accessible, professional healthcare services that inspire confidence in our patients and our community.

Our Vision

- Ensure that we work as a team and value the contribution of every member.
- Ensure the best outcomes for our patients by fostering a culture which is respectful, collaborative, welcoming and conscientious.
- Empower patients to make decisions that improve their health and wellbeing.
- Excellent responsive and safe clinical care provided.
- Ensure that patients have safe and timely access to our services.

Our values

- We are professional – ensuring that our high standards of medical care are maintained through education, training and implementation of guidelines
- We are fair– ensuring that all our encounters are courteous, respectful and without prejudice
- We are caring – we are compassionate and caring about all our patients and staff
- We are accountable – taking responsibility for our actions, being open and transparent with our patients and staff
- We are adaptable – we respond to the changing landscape of General Practice and welcome innovation and adaptation in our working practices

We respect and value everyone for their contribution, we engage with the community and local resources where possible, we celebrate peoples' differences and provide equality of opportunity for all without discrimination.