

**Your patient feedback**

Frequency and distribution of ratings for the Friends and Family Test question (table 1, graph 1) 1

**Patient comments**

From the free text component of the Friends and Family Test question 2

**Patient demographics**

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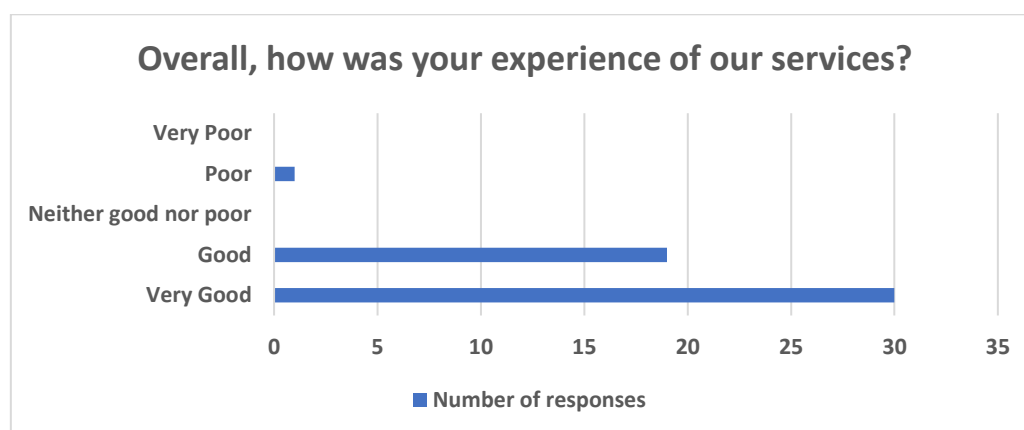
## Patient comments

Thinking about this GP practice - Overall, how was your experience of our service?

Table 1

Response scale	Number of responses	Percentage of responses*
Very good	30	60%
Good	19	38%
Neither good nor poor	1	2%
Poor	0	0%
Very poor	0	0%
Don't Know	0	0%
<b>Total responses to this question</b>	<b>50</b>	<b>100%</b>

\* May not add up to 100% due to rounding



**100% of patients who responded to this question rated their overall experience of your service as 'Very good' or 'Good'**

The sum of the 'Very good' and 'Good' percentage of responses in Table 1 may not equal the percentage in the grey box above due to rounding.

Of those 50 patients who answered the Friends and Family Test question, 50 (100%), filled out a paper questionnaire and 0 (0%), completed a questionnaire online.

## Patient comments

The following comments are from patients who indicated that they are happy for these to be made public. All comments are included in their entirety, but all attempts have been made to remove details which could identify specific patients or practitioners.

Please tell us about anything that we could have done better:

*I like it's walk in service. Doctors + Nurses are always helpful + the staff are friendly  
Very good and friendly staff and also very helpful staff.  
Open at more practical hours. (people have work)  
Evening walks in without app.  
I am completely satisfied.  
Great service always  
Waiting time is long  
Everything is fine.  
Waiting time.*

## Patient Demographics

### Frequency and percentage distribution of responses by demographic category

Table 2: Gender

	Number of responses	Percentage of responses
Female	17	34%
Male	33	66%
Prefer to self-describe	0	0%

Table 3: Age

	Number of responses	Percentage of responses
0-15	1	2%
16-24	5	10%
25-34	10	20%
35-44	16	32%
45-54	4	8%
55-64	5	10%
65-74	7	14%
75-84	2	4%
85+	0	0%

Table 4: Ethnic group

	Number of responses	Percentage of responses
White	6	12%
Mixed/multiple ethnic groups	0	0%
Asian/Asian British	30	60%
Black/African/Caribbean/Black British	10	20%
Other ethnic group	4	8%

Table 5: Day-to-day activities limited because of health?

	Number of responses	Percentage of responses
Yes, limited a lot	8	16%
Yes, limited a little	11	22%
No	31	62%

\* May not add up to 100% due to rounding