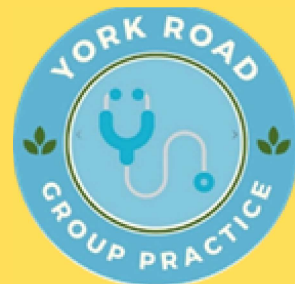




NEWSLETTER

SUMMER 2025



Latest news

We have welcomed Dr Wall back as a salaried GP who is working every Monday & Tuesday.

We have also welcomed Dr Sung who is covering Dr Newtons patients whilst being on maternity leave.

Upcoming Bank Holidays

Monday 25th August 2025

Please remember to order any repeat prescriptions in time.



PROTECTIVE LEARNING DATES

Wednesday 16th July

Tuesday 9th September

Wednesday 9th October

The surgery will be closed from 1pm - 6:30pm. For medical assistance during this time please call 111.

REPEAT PRESCRIPTIONS

An important change in how repeat prescriptions can be requested.

From July we will no longer be accepting prescription requests directly from pharmacies, unless you are a blister pack patient (patients who receive pre-packaged daily medication). This change is being made to improve the safety, accuracy, and efficiency of prescription ordering.

Going forward, you can order your repeat prescriptions in the following ways:

1. Via the NHS App/Online - Download the free NHS App to your smartphone or tablet to securely order your prescriptions online at your convenience.
2. Patient Access – another App based system that you download to your smart phone or tablet to order your prescriptions
3. Via our Practice Website – On our website we have a repeat prescriptions section where you can complete the form to order your repeat items
4. In Person at the Practice- You can visit the surgery and complete a repeat prescription request form
5. Voice Connect - We are pleased to offer a telephone service for ordering repeat prescriptions. To use this service, simply call the practice and follow the voice prompts to request your repeat medication. This service is quick, easy, and allows you to order your prescriptions without needing to visit the practice in person.

Please note: This service is only for repeat prescriptions. For any medication changes or queries, please contact the practice directly.

Please allow 48 hours for your prescription to be processed.



Litter pick Project

In April, some of our team members including our care co-ord, practice manager, admin team, GPA, team co-ordinator, occupation therapist, wellbeing co-ordinator and our PPG chair came together to do a community litter pick off Ellesmere Port. The team were able to collect 15 bags of litter around the practice and surrounding areas including Asda and Whitby Park.

We are looking to do this quarterly with different team members and any interested patients. If you would be interested going forward, please contact Abbey.



SPRING BOOSTER

The PCN has now completed the Spring Booster Vaccination Campaign.

During the month of April the PCN delivered 8 clinics held at both the Civic Hall and old the old Boots unit in the Port Arcades, all clinics were walk-in.

We are pleased with the uptake, our target for the 75 years and over cohort is a 50% uptake, this season we achieved 67%!!

NHS APP

The nhs app is a quick and effect way to access your medical records as well as the below:

- Order repeat prescriptions and nominate a pharmacy where you would like to collect them.
- Book and manage appointments.
- View your GP health record to see information like your allergies and medicines (if your GP has given you access to your detailed medical record, you can also see information like test results)
- Book and manage COVID-19 vaccinations.



At York Road Group Practice, our mission is to provide comprehensive, patient-centered healthcare that promotes well-being, prevents illness, and supports the health of our community.