



ROWDEN SURGERY

Rowden Hill, Chippenham, SN15 2SB

Telephone: 01249 444343

AccuRx Scribe: Privacy Notice

Rowden Surgery are committed to providing you with the highest quality of care. To enhance our service, we now have access to AccuRx Scribe, an AI powered medical scribe. To enhance the quality and efficiency of our consultations, clinicians (your GP or a member of the multidisciplinary team within practice) may use AccuRx Scribe during your appointment.

What is AccuRx Scribe?

AccuRx Scribe is an advanced AI medical scribe designed to transcribe patient visits, generate clinical notes, fill out documents, and dictate letters. It uses artificial intelligence to document medical notes, ensuring your clinician can focus on actively listening to your concerns and delivering personalised care, rather than spending time manually recording the notes themselves.

Any information that is captured is reviewed and approved before being saved in the medical record. There is no element of the AI programme influencing or advising the clinician's thinking or decision-making process – AccuRx Scribe is purely a note taking tool, not a clinical assistance programme.

Benefits of Using AccuRx Scribe

- Improved Consultations: Allows clinicians to focus solely on you, the patient during your appointment.
- Accurate Documentation: Helps create precise, clear, and detailed medical notes for the patient record that can be reviewed and edited as needed.
- Time Efficiency: Streamlines administrative tasks, giving clinicians more time to spend with their patients.

Types of Personal Data Processed

AccuRx Scribe processes two main types of personal data during consultations:

- Patient Information: This includes the patient's name, contact details, medical history, diagnosis, treatment information, and any other information shared during consultations.
- Clinician Information: This includes audio recordings capturing the clinician's voice and any professional identifiers, such as names and titles.

Lawful Basis for Processing with AccuRx Scribe

- Performance of a public task
- To comply with our legal obligations to provide / manage health services



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Protecting your Data

Your privacy and comfort are our top priorities. AccuRx Scribe only processes information discussed during your appointment and operates within strict privacy and data protection regulations.

AccuRx Scribe complies with UK data protection laws, including UK GDPR, ensuring that your information is handled securely and confidentially.

Before using AccuRx Scribe, your clinician will explain it's role and provide you with an opportunity to object to it's use during your consultation. If you would prefer your clinician not to use AccuRx Scribe, please do let them know and they can make sure it is not activated for your consultation.

Further information

For further information regarding how your personal data is processed by us, please refer to our main patient privacy notice which can be found here:

<https://www.rowdensurgery.co.uk/policies/privacy-policy/>

Should you have further questions regarding the use of AccuRx Scribe, please email rowden.surgery@nhs.net

Changes to our privacy notice

We keep our privacy notices under regular review, and we will place any updates on this webpage. This privacy notice was last updated on 15.10.25.