

Dr Jane Lowe (f)

MB ChB DCH, Registered 1978, Manchester

Dr Gavin Faulkner (m)

BM BS DRCOG MRCGP, Registered 1983, Nottingham

Dr John Scott (m)

MB BS BSc MRCGP, Registered 2007, London

Dr Katherine Rothwell (f)

MB ChB MRCGP, Registered 2007, Manchester

Dr Sarah McLoughlin (f)

MB ChB MRCGP, Registered 2007, Manchester

Dr Michael Durbar (m)

MB ChB BSc(Hons) MRCGP, Dip Palliative Medicine (Cardiff), Registered 2017, Manchester

Dr Emily Acomb (f)

MB ChB MRCGP DCH, Registered 2007, Manchester

Practice Nurses

Sister Kath Kerry
Sister Carol Molyneux
Sister Megan Williams

Practice Manager

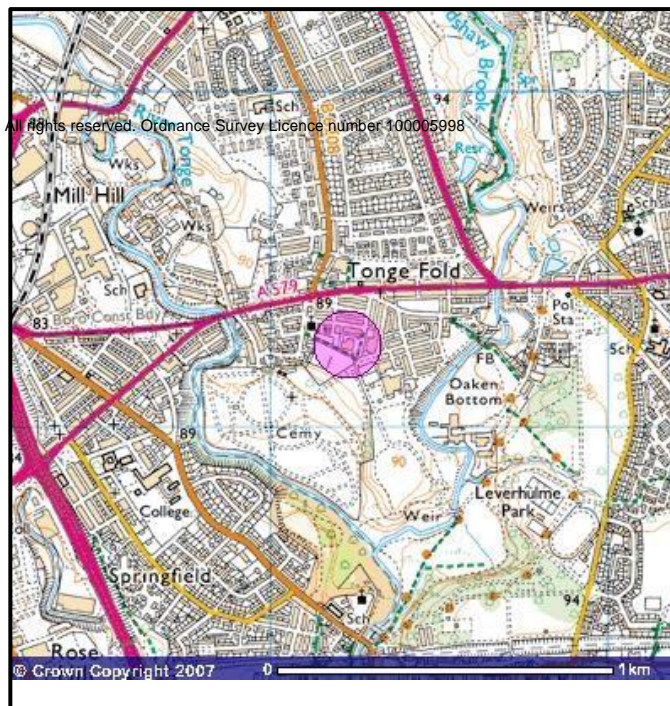
Elaine Leatham

Healthcare Assistant

Sandra Maher

Website: Tongefold.co.uk

The Surgery is located at the end of Hilton Street, on this map:



If you are not already a patient and want to register please phone on 01204 521574, or come to the surgery.

Our receptionists will be glad to help



Tonge Fold Health Centre
Hilton Street
Bolton
BL2 6DY

Tel 01204 521574

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Surgery times



Reception is open all day between 8:00 am and 6:30 pm

Morning Surgery, appointments

Monday—Friday from 8:30 onwards.

Appointments are for ten minutes and for one patient only. To be fair to other patients who are due to see the doctor after you please do not arrive with two patients for one appointment. The doctor will do their best to run on time, please help them by being on time yourself and be aware that someone else has an appointment ten minutes after you do



Evening Surgery, appointments

The earliest appointment is normally 4 pm, and the latest is 5:50 pm. Phone 521574 for an appointment, or book online.

Extended Access

These appointments are available in the evenings from 18:30 – 21:30 and on Saturdays.

Home Visits are only made for patients who are medically unable to travel to the health centre, or completely housebound. We are not able to make home visits for reasons of convenience, patient preference or lack of transport. We will ask for details of the patient's condition so that the visit can be prioritised. It is helpful if the request can be made before 10:30 a.m.

Telephone advice

We always try to avoid disrupting consultations and the doctor will not normally be available to speak on the phone during a surgery. If you need telephone advice please phone before 11 am and arrangements will be made to phone you back. It is helpful if you could give a description of what the problem is to the receptionist.

When the surgery is closed, please phone 0161 763 8940 if you need urgent attention and a message will advise you how to get in touch with the out of hours service.

Test results

Whenever any tests or X rays are ordered we will contact the patient if they need to come in. Most blood and urine tests take 3 days and X Rays 1 week.



Repeat prescriptions

Repeat prescriptions can be ordered online, via your pharmacy or using the form in the surgery reception. We are not able to take prescription requests over the phone. Please do not request items that have not been agreed as a repeat pre-scription. Please remember to order them in good time, because once the surgery is closed there is no service available to provide repeat prescriptions. Prescriptions will be ready after two working days. If you would like to have your prescription posted back to you please enclose a stamped envelope. To request prescriptions electronically please see reception who will explain how to register for this service.

Practice Nurse

The Practice Nurse is normally available every day of the week, by appointment. She provides holiday vaccinations, blood pressure checks, diabetes, asthma management and disease screening tests.

Minor Surgery

We perform a number of minor surgery procedures, the doctor will advise if your problem is suitable.

Sickness Certificates

The NHS does not provide sick notes for illnesses of less than seven days. If you need a sick note and you have been ill for less than 7 days you should complete your own note called a SC2. This is available from benefits offices, or your employer. A SC2 form can also be downloaded from our website. We do not distribute SC2 forms at the surgery.

If your employer insists on a doctors sick note when you are ill for less than 7 days then this would be a private service, for which a charge will be made.

Children's immunisations

Appointments for children's immunisations are sent out automatically, for the clinic which is run on Tuesday afternoon. If the appointment is not convenient, we can easily rearrange it for another time. If you have any concerns or questions about immunisation please ask for an appointment to discuss it with the doctor.

Contraception

We offer a range of contraceptive services, including Injections, implants, pills, and diaphragm fitting. A complete range of leaflets are available to guide you, and if you need emergency contraception a same-day appointment can be made.

Complaints and Compliments

We always try our best to provide a good service, but sometimes things can go wrong. If you are unhappy with the service in any way, please ask to speak to Elaine, the Practice Manager. She will be able to help resolve the problem, and if you remain dissatisfied will explain the practice based complaints procedure which we operate under NHS procedures. There is a suggestion box in reception, and a feedback form on our website for patient feedback of any kind.