

# DANES CAMP & RILLWOOD PATIENTS PARTICIPATION GROUP

## MINUTES OF THE P.P.G. MEETING OF FEBRUARY 19<sup>TH</sup> 2025

PRESENT	APOLOGIES FOR ABSENCE	DID NOT ATTEND
D. Vessey (Chair)	J. Payne	D. Pontin (DCMC)
C. Leads (Secretary)	M. Rosser	G. Rae
K. Hodgson	N. Ganatra	H. Mehmood (DCMC)
L. Ijebor	M. Seguine	A.Azhar (DCMC)
M. Phillips (DCMC)		
C. Zouch		
S.A. Pike (DCMC)		
A.Zafar (DCMC) [Part time]		
C. Scarlata (DCMC)		
I.Kavanagh (The Parks PPG))		

**The meeting welcomed Ian Kavanagh, Secretary to The Parks Medical Practice PPG**

### 1. MINUTES OF THE MEETING OF NOVEMBER 27<sup>TH</sup> 2024

The minutes were accepted

### 2. MATTERS ARISING

Progress on the following matters was reported:

#### a. Names of Clinicians / ID on doors

The roles of clinicians will be placed on consulting and treatment room doors in the near future.

Name badges were discussed further. **CSL** shared feedback from the virtual PPG WhatsApp® group on the matter – one member, a Paramedic, had shared that in the Ambulance Service there is a policy that staff in public facing roles have a name on their uniform but only first / given names are displayed.

It was noted that at present Clinicians announce themselves by name as part of their normal introductions

During discussion the risk of 'trolling' Clinician's by name on social media was a stated concern. **DV** advised that in the Education sector teacher's names were widely known and trolling was minimised by having strict controls on personal social media accounts.

The alternative of Clinician's using a 'nick name' was considered a feasible (the link between the displayed name and the actual name will only be known within the Practice).

**KH** described a practical solution concerning badges based on a two-part badge held in place by a strong magnet (i.e. no pins are required)

The DCMC Team agreed to consider all of the above and report again at the next meeting.

**b. A.F. Screening tool**

**CA** summarised progress. The screening tool and protocol continues to be assessed in practical settings and data on its' performance is being assembled. This process will continue for a number of weeks.

The possibility of the A.F. Screening Tool being demonstrated and discussed with patients at future PPG Surgery events was discussed. **CSL** agreed to progress this possibility.

**c. The Lowdown®**

Training of the Reception Team in the identification of young Patients who may benefit from knowing of or being referred to The Lowdown® continues

### **3. DEVELOPMENT OF THE PRACTICE**

**Dr Zafar joined the meeting to provide a summary of progress of the partnership with The Parks Medical Centre.**

**a. The Partnership**

Two DCMC Partner G.P.'s have been seconded to 'lead G.P.' roles in practices within The Parks group (see Appendix 1). **SAP** will assume the role of Executive Manager. Policies, practices and procedures are to be standardised across the partnership.

Reliance on Locum G.P.'s will be reduced to a minimum.

Funding for modernisation and improvements at several sites is being pursued. The practice at Roade is a priority due to inherent problems with access for patients with poor mobility. **IK** told the meeting that The Parks PPG had long held the view that this matter needed to be resolved and that the present commitment was therefore welcomed.

**b. Danes Camp**

The plans to develop and expand the Site as a Community Health Hub are being further revised

to optimise the layout and size of the building.

The intention to include a passenger lift in the design remains.

Parking remains a critical issue with arrangements for an additional 12 places at the rear of the building and the provision of further parking at 'the Stone Pit' still under investigation

#### **c. Research**

Dr Zafar outlined plans to further expand Danes Camp's role as an accredited Level 4 research practice (following the previous success with the 'Flow®' device from Flow Neuroscience), to recruit additional staff to meet planned objectives and in time to increase the number of centres within the partnership able to participate.

To fulfil this objective and also to meet anticipated manning requirements following the partnership with The Parks practices and extended access (see below), positions for a further six Registrars will become available, increasing the planned establishment at this grade to twelve across the Partnership.

#### **d. Extended access / GP enhanced access**

Plans to offer extended access to some evenings and at weekends at Danes Camp, Rillwood and Hanslope were described. The service times will duplicate some of those at present available at Highfield Clinical Care Centre in Northampton.

Danes Camp will offer extended access on Monday each week from 18:30 to 20:00 together with additional GP services on Saturdays for six hours for DCMC, Roade, Blisworth and Grange Park patients. Rillwood and Hanslope will offer a four hour Saturday GP services, with access to each shared across alternate weekends.

Final details are to be confirmed. It is planned to start the additional service in April.

The PPG welcomed this prospect.

### **4. DANES CAMP & SECTION 106 MONIES**

- a. The Parish Council have confirmed that the Section 106 money is specific to Danes Camp Surgery and can be used for any purpose which improves the Practice and the services that it provides.

The Parish Council further stated that it will assist the Practice in obtaining the release of the monies from West Northamptonshire Council.

- b. **KH** advised those present that a piece of land has become available on the development in Collingtree (SUE5) due to its' original designation becoming redundant. It is sufficiently large to accommodate a medical centre or health hub.

The Practice Team expressed interest and will progress with Vistry® (the developer) as a matter of urgency.

## 5. FEEDBACK FROM PATIENTS

### a. P.P.G. 'Pop-Up' Surgery

CSL briefly described the findings of the first 'Pop-up' Surgery held at Danes Camp on January 23<sup>rd</sup> between 08:30 and 13:00, with **CSL** and **NG** in attendance..

38 patients volunteered to complete the 'Friends & Family' question when asked and were also encouraged to write any further comments they wished to add about any aspect of their experience at the time of their appointment.

Their answers were filed anonymously and subsequently reviewed and quantified. The results are summarised in Appendix 2

### b. MJOG Data

CSL had carried out an initial analysis of MJOG data shared by the practice but the data set was not fully comprehensive and may have conveyed a distorted impression.

CSL undertook to revise his findings based on a more complete data set. A more complete set representing all responses received rather than those with a negative bias was subsequently provided by the Practice. It is included in Appendix 2 and generally aligns with the findings of the pop-up Surgery.

## 6. ANY OTHER BUSINESS

The idea of a social meeting between the PPG members from Danes Camp & Rillwood PPG and those from The Parks PPG during the Summer was proposed. Those present agreed with the idea. Further details will be proposed in due course.

## 7. DATES FOR NEXT MEETINGS

MAY 21 <sup>ST</sup> 2025	16:00
AUGUST 20 <sup>TH</sup> 2025	16:00

*C.S. Leads*

**C S LEADS**

**SECRETARY**

**MARCH 2025**

# APPENDIX 1

## The partnership with The Parks Medical Practice. Operational Arrangements

Following the formation of the partnership Danes Camp Medical Centre (DCMC) holds a 50% ownership share in the Parks practice.

Dr. Naeem Younus will remain the senior partner for the Parks site.

Each site will operate with a site-based team, including one lead partner and a senior administrator, with Sally-Anne Pike serving as the Executive Manager overseeing these operations.

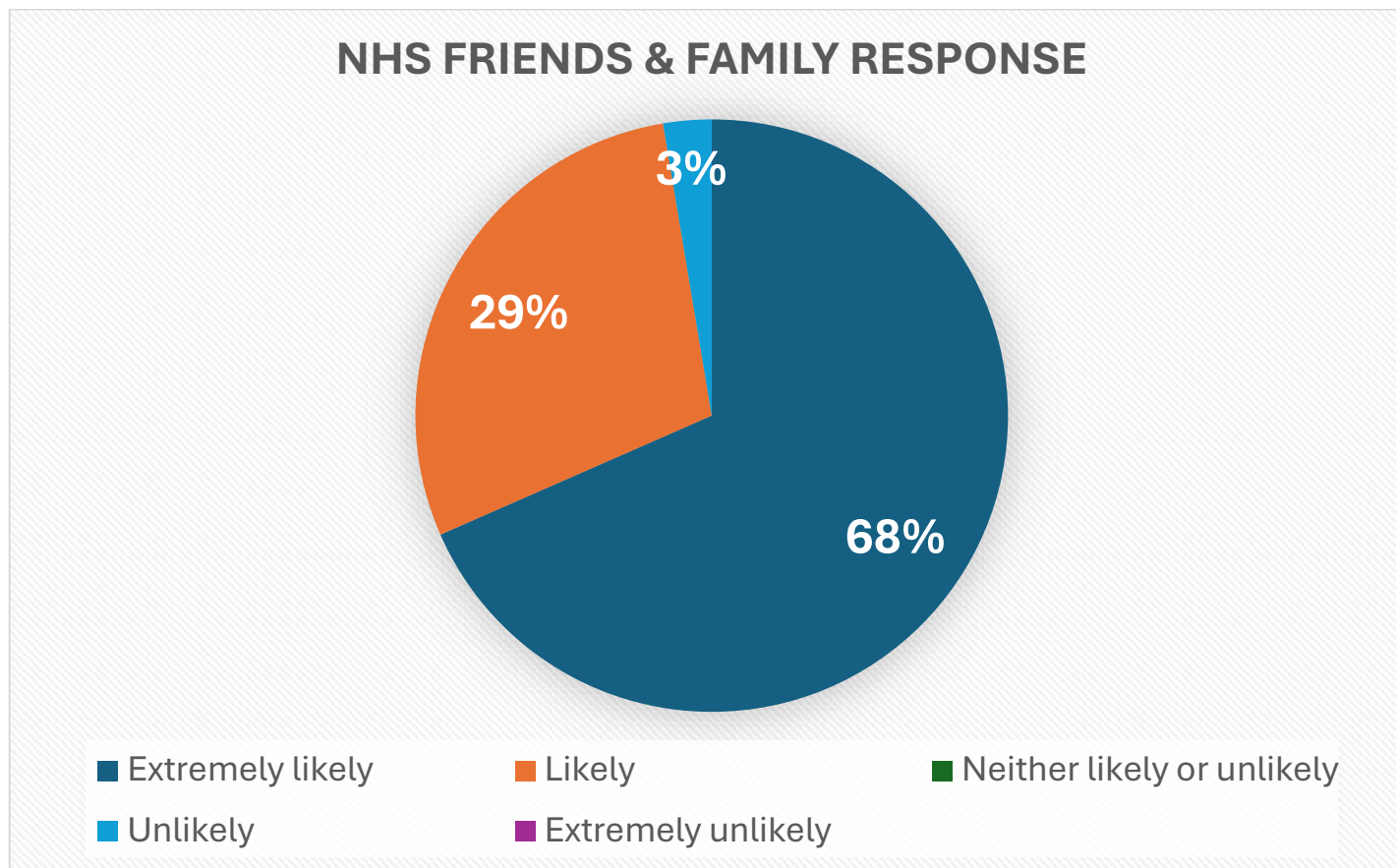
Within the partnership the allocation of Clinical responsibilities is as below (Danes Camp personnel are in **blue**, The Parks personnel in **red**):

<b>The Parks Practice:</b>	<b>Dr. Naeem Younus</b> (Senior Partner)
<b>Danes Camp Medical Centre:</b>	<b>Prof Azhar Zafar</b> (Senior Partner)
<b>Grange Park:</b>	<b>Dr. Haroon Butt</b> (Lead Partner)
<b>Blisworth:</b>	<b>Dr. Muhammad Chishti</b> (Lead Partner), supported by <b>Dr. Bala</b>
<b>Road:</b>	<b>Dr. Joy Banerjee</b> (Lead Partner)
<b>Hanslope:</b>	<b>Dr. Naeem Younus</b> (Lead Partner)

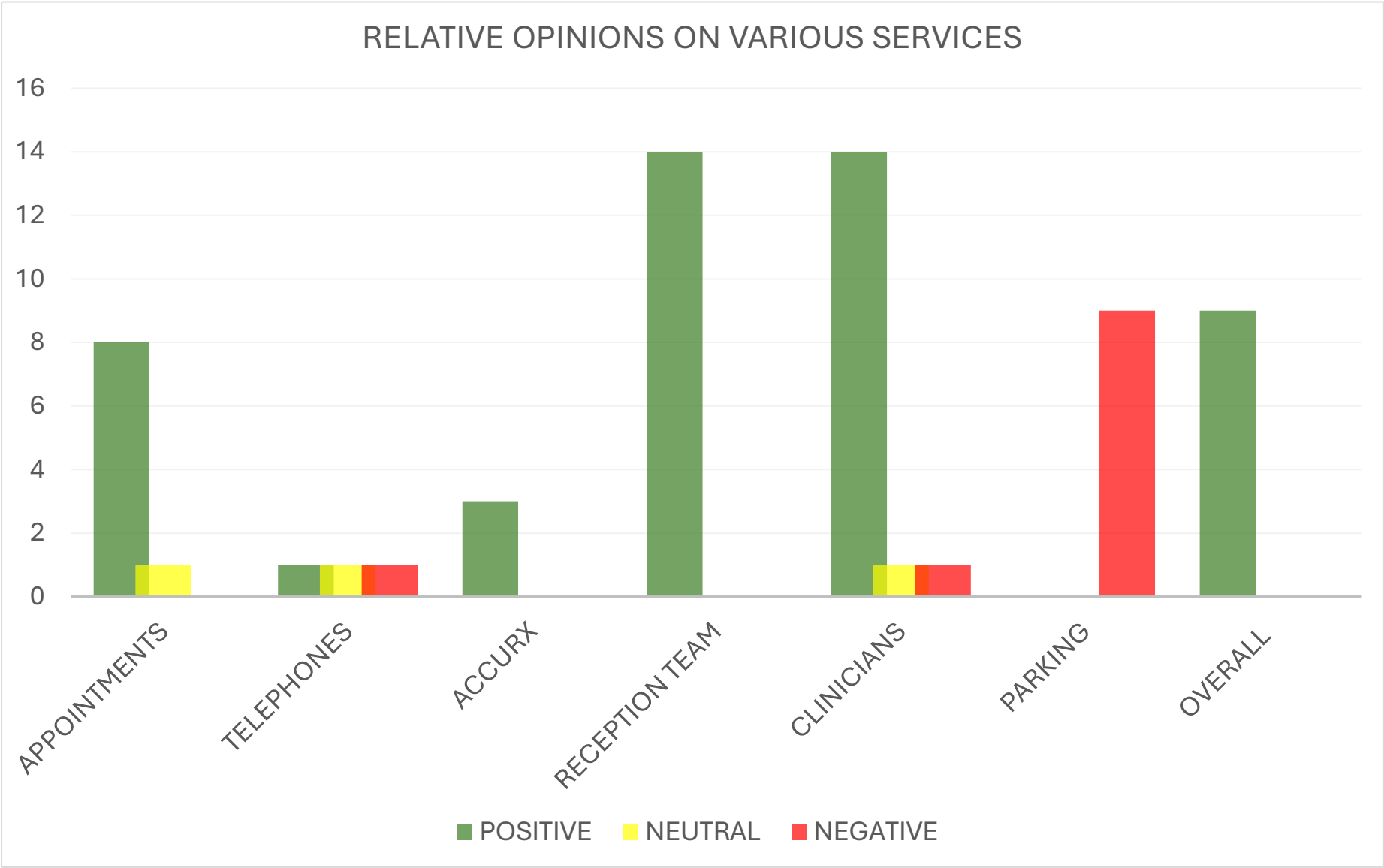
## APPENDIX 2

The findings from the analysis of the views expressed by the 38 patients who volunteered an opinion are summarised in the two charts below:

**1. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

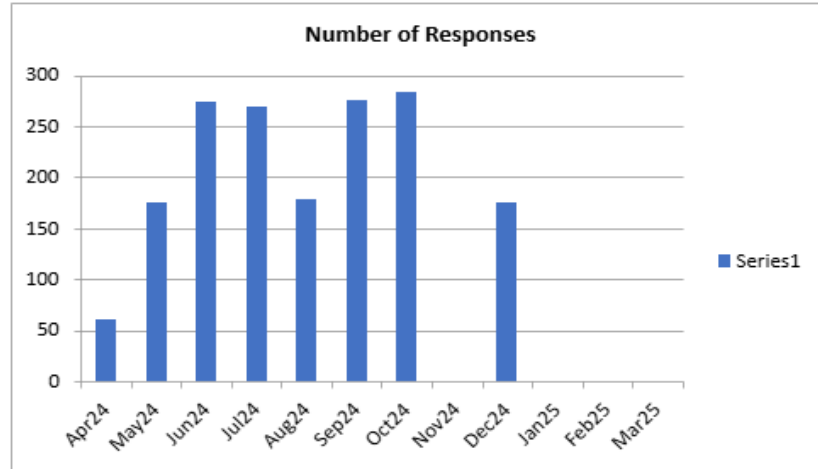


2. Opinions on other aspects of each Patients experience are shown below:



# FFT Data to January 2025

Danes Camp Medical Centre



Rillwood Medical Centre

