KENSINGTON

September 2025 Volume 5



West Kensington GP Surgery

West Kensington GP Surgery is located in Milson Road Health Centre. We take pride in being a small, friendly practice offering the best possible service to patients without compromising the personal touch.

There are three GPs: Dr Skinner (m), Dr Ahmad (f) and Dr Singh (f) with a list size of approximately 6160 patients.

5th Edition of the West Kensington GP Surgery Newsletter

WEST

GP Surgery

The content of this Newsletter is based on ideas suggested by the Patient Participation Group (PPG). If you would be interested in joining the PPG and/or have ideas for future additions please contact a member of the reception team (or use the suggestions page on the surgery website). The next meeting will be in the Autumn of 2025.

Recent Developments and News at West Kensington GP Surgery (WKS)

- Retirement:
- ⇒ Adelaide, senior receptionist officially retired at the end of July 2025 having worked with us since 2011. She will be hugely missed by both staff and patients. Adelaide has been a huge part of our daily lives and was always kind and caring and went the extra mile to help patients. It isn't a final farewell as Adelaide has agreed to come back and help out from time to time during periods of staff absence.
- Autumn/Winter Saturday Clinics to be held at West Kensington GP Surgery are on 27th September and 15th November from 9am-5pm. GP, Nurse & HCA appointments will be available.

Inside this issue

- **Recent developments**
- Staff bio
- Flu—Health Campaign
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- **NHS APP**

Staff Bio

In each Newsletter we will highlight some of the amazing staff that work at West Kensington GP Surgery. Agnieszka—Assistant Practice Manager

Agnieszka is a key member of the management team and has been part of the team since 2004 (with a few breaks along the way). Although most patients won't see Agnieszka she works incredibly hard behind the scenes to ensure clinical targets are met, the right patients are called in for reviews and appointments and supports the Doctors with complex clinical admin. . She also oversees insurance work, some referrals and registration issues and deputises for the practice manager whenever required. More latterly Agnieszka has taken on responsibility for IT and GDPR compliance

West Kensington GP Surgery

Milson Road Health Centre 1-13 Milson Road London W14 0LI

Phone: 020 7603 7563

Opening Hours:

Monday to Friday - 8am-6.30pm

Saturday and Sunday - Closed Bank Holidays - Closed

FLU / COVID

Vaccinations against influenza (flu) start nationally on 1st October 2025.

The vaccine is free for any persons aged 65 or over as well as for people who will turn 65 before 31st March 2026. The vaccine is also offered to people living with a long-term health condition, those living with a person who has a immunocompromised health condition, carers and frontline staff.

West Kensington GP surgery will offer vaccinations on Wednesday 1st October and Friday 3rd October 2025 to ensure patients are ready for the winter season. If you are unable to make these dates other appointments will be available.

Children aged from 2-18 and pregnant ladies are allowed to have flu vaccination from September 2025 and can book an appointment at the surgery.

Please note that the surgery does not keep the Covid 19 vaccination and cannot offer this at the same time as the flu vaccine.

All eligible patients will receive an invitation for a vaccination. If you do not receive an invitation and believe that you are eligible, please call the surgery to have your details checked.

GETTING RESULTS AT WKS —BLOOD TESTS/PATHOLOGY

Accessing blood and other test results at West Kensington GP Surgery: Your doctor will assess your test results and contact you by phone, text or email if any action is needed. If no action is needed you will not be contacted.

All test results and recommended actions will be available to be viewed on your NHS app.

Please check your NHS app from one week after your test. Please do not ask reception for test results as they will be unable to provide them. The NHS app can be found on your smartphone app store or scan QR Code below.

NHS APP

The NHS app is to be increasingly used by all NHS organisations, to help patients more easily find the care they need. Here at West Kensington GP Surgery we are using the NHS app to provide blood and other test results and advice, book telephone and face to face conversations, make admin requests, and arrange hospital appointments. You can download and register with the NHS app using your smartphone app store.

NEED HELP WITH THE NHS APP? Contact the NHS App support team using the QR code below or by visiting nhs.uk/nhs-app



