



Manor Brook Medical Centre

Polite notice to all patients from GP Partners

Dear Patients,

GP practices across the country and health services in general are under immense pressure at present. We recognise that this can sometimes result in challenges or frustrations for patients, for example when trying to access appointments or contacting us with other requests.

We are working extremely hard to try and deliver the best possible care to you despite these strains within the system but we kindly urge you to be respectful and courteous with our staff whilst we do so.

We have unfortunately had several receptionists resign from post in recent months as a consequence of upsetting behaviour from patients and it is important for us to preserve a robust and fully staffed practice team to be able to continue to provide good care.

Thank you for your understanding.

Regards

Dr Joanne Long, Dr Jonathan Kingston, Dr Shikha Singh,
Dr Akua Gyekye

GP Partners at Manor Brook Medical Centre