

Manor Brook Medical Centre

117 Brook Lane, London SE3 0EN

Tel: 020 8856 5678

Consent to proxy access to GP online services for children aged 12 and under

The patient

(This is the person whose records are being accessed)

Surname	Date of birth
First name	
Address	
Postcode	
Email address	
Telephone number	Mobile number

Section 1

1. Online appointments booking	☐
2. Online prescription management	☐
3. Consultations	☐
4. Results of investigations	☐
5. Immunisation history	☐
6. Documents	☐
7. Medication	☐
8. Problems	☐
9. Allergies	☐

Section 2

I/we (names of parent/guardian)

wish to have online access to the services ticked in the box above in [section 1](#)

for (name of patient).

I/we understand my/our responsibility for safeguarding sensitive medical information and I/we understand and agree with each of the following statements:

1. I/we have read and understood the information leaflet provided by the practice and agree that I will treat the patient information as confidential	☐
2. I/we will be responsible for the security of the information that I/we see or download	☐
3. I/we will contact the practice as soon as possible if I/we suspect that the account has been accessed by someone without my/our agreement	☐
4. If I/we see information in the record that is not about the patient, or is inaccurate, I/we will contact the practice as soon as possible. I will treat any information which is not about the patient as being strictly confidential	☐

Signature/s of parent/guardian/s	Date/s
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Please note:

Age 11: Proxy access is restricted to one appointment booking only. For Parents/Guardians that access will be automatically revoked once the patient reaches 13 years old and you will have to contact practice for access.

The parent/guardian/s

(These are the people seeking proxy access to the patient's online records, appointments or repeat prescription.)

Surname	Surname
First name	First name
Date of birth	Date of birth
Address	Address (tick if both same address ☐)
Postcode	Postcode
Email	Email
Telephone	Telephone
Mobile	Mobile

Relationship to the Patient		Relationship to the Patient	
Parent	☐	Parent	☐
Custody Order	☐	Custody Order	☐
Foster Carer	☐	Foster Carer	☐
Adoptive	☐	Adoptive Parents	☐
Guardian	☐	Guardian	☐
Other (pls State)	☐	Other (pls State)	☐

For practice use only (please forward the completed form to IT team)

Proof of I.D for Child

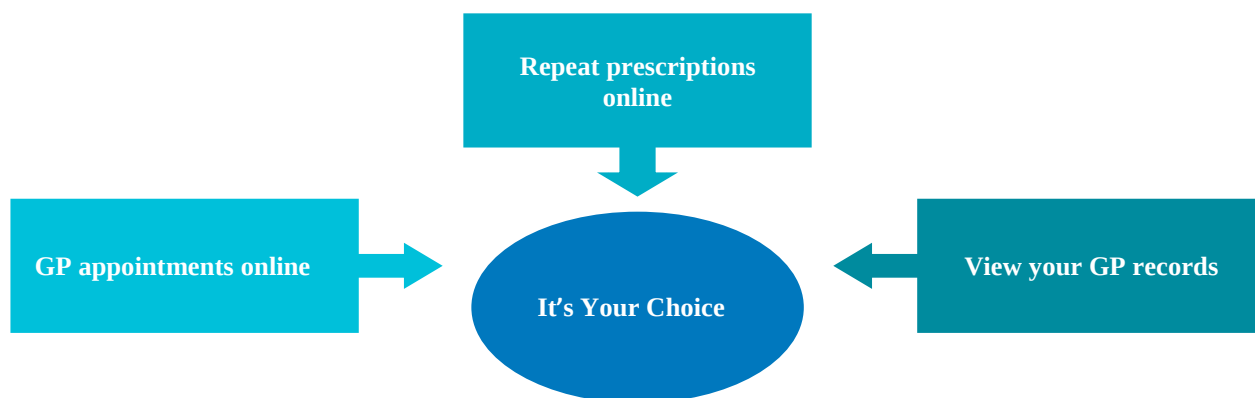
The patient's NHS number		
Identity verified by (initials)	Date	Method of verification Birth Certificate ☐

If more than one person wants access to the child's record, please obtain ID from both parties			
Identity/Identities verified by (initials)	Date	Method of verification Photo ID and proof of residence ☐ Court appointed deputy ☐ Foster/Adoption Papers ☐ Birth Certificate stating parental responsibility ☐	
Proxy access authorised by:		Date	
Level of record access enabled Prospective ☐ Retrospective ☐ All ☐ Limited parts ☐ Contractual minimum ☐		Notes / comments on proxy access	

Online Services Records Access

Patient information leaflet 'It's your choice'

If you wish to, you can now use the internet to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at your medical record online.



You can also still use the telephone or call in to the surgery for any of these services as well. It's your choice.

Being able to see your record online might help you to manage your medical conditions. It also means that you can even access it from anywhere in the world should you require medical treatment on holiday. If you decide not to join or wish to withdraw, this is your choice and practice staff will continue to treat you in the same way as before. This decision will not affect the quality of your care.

Subject to approval of your Online Service Registration Form, you will be given login details, so you will need to think of a password which is unique to you. This will ensure that only you are able to access your record – unless you choose to share your details with a family member or carer.

It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately.

If you can't do this for some reason, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.

If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.

The practice has the right to remove online access to services for anyone that doesn't use them responsibly.

Before you apply for online access to your record, there are some other things to consider.

Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

Forgotten history There may be something you have forgotten about in your record that you might find upsetting.
Abnormal results or bad news If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.
Choosing to share your information with someone It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.
Coercion If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.
Misunderstood information Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.
Information about someone else If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

More information

For more information about keeping your healthcare records safe and secure, you will find a helpful leaflet produced by the NHS in conjunction with the British Computer Society:

Keeping your online health and social care records safe and secure

<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/PatientGuidanceBooklet.pdf>

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