




ONLINE BOOKING LINKS GO LIVE!



New! Easier appointment booking for patients

We've listened to your feedback and are excited to introduce a simpler way to book appointments!

 From Monday 24th February, we have been able to email or text a booking link for an appointment directly to you, our patients, rather than you having to wait on the phone.

How it will work:

When our triage team review requests for appointments that have come through via our online form and decide an appointment is required, they will then arrange for a suitable direct booking link to be sent out – these are great for booking routine appointments or appointments with your own GP

This means:

- ✓ Choose a date and time that suits you
- ✓ No need to call reception – book in just a few clicks!
- ✓ Links are valid for 48 hours before they expire
 - ◆ Urgent appointments will still be handled by our Triage Care Navigators.
 - ◆ If you prefer, our reception team is always happy to assist with booking.

Also now live: Book cervical smears & NHS Health Checks online!

Patients eligible for cervical smear tests and NHS Health Checks can now book directly via our online form and website. Since launching this service just 10 days ago, 114 patients have booked appointments in this way, with no phone call needed!

- ✓ Use the online bookings to book, cancel, or reschedule anytime, 24/7, at your convenience. **Try it out and enjoy a quicker, easier way to manage your appointments!**

Patient Newsletter

Our monthly newsletter keeps you up to date with what is happening here at Westongrove, and raises awareness of current health and wellbeing issues.

Opening hours

In accordance with NHS England's Enhanced Access standards, our doors are open 08:00-18:30, with phone lines available 08:00-13:00 and 14.00 – 18:30.

We also offer appointments in extended hours up to 8pm on week days and Saturday mornings 8am – 12noon.

Find out more:

-  westongrove.co.uk
-  @westongrovepartnership

Admin queries and requests

Got an admin question or query? The quickest way for us to deal with this is for patients to fill in our online form available on our website www.westongrove.com via the [administration query box](#)

- Letters
- Referrals
- Change your details
- Online access queries
- NHS App questions
- Forms
- Requesting information or telephone numbers.....plus lots more!

Farewell and thank you, Bernie!



After 30 years at Bedgrove Surgery, we are sorry to be saying goodbye to our **Site Manager Bernie**.

Bernie started working on reception in 1994 having moved from what was then called Tring Road Surgery. She was an instant success and over the years has moved into her Site Manager role.

Bedgrove Surgery has become her second home, and she has enjoyed working with the patients

and has formed many strong relationships developing the team, supporting the Friends of Bedgrove Surgery, and taking on the challenges of the ever-changing primary care environment.

Bernie is looking forward to taking the summer off and enjoying some spare time, before planning some adventures.

We'll greatly miss Bernie and wish her a joyful retirement. Stay tuned for her replacement announcement!



Pregnant in Bucks?

If you've just found out you're pregnant, there are two key steps to take:

1 Book your first appointment early (before 10 weeks) – Complete our self-referral form via Badger Notes, badgernotes.net/SelfReferral/CareLocation/buckinghamshirespa and our team will contact you when you're 8–10 weeks pregnant. Haven't heard anything by 10 weeks?

Call your local community midwives:

- ☎ Aylesbury – 01296 316120
- ☎ Wycombe – 01494 425172
- ☎ Buckingham – 01296 321507
- ☎ Amersham – 01296 566070

or tell your GP, and they will refer you.



2 Stay healthy during pregnancy – Eat well, avoid certain foods, stay active, and take care of your mental health.

♥ If you or your partner experience low mood, exhaustion, or anxiety, support is available. Visit buckshealthcare.nhs.uk/birthchoices/what-to-do-when-i-find-out-im-pregnant/ for information.

📱 Visit buckshealthcare.nhs.co.uk and search for 'badger notes' for more information on your pregnancy care record in Bucks including appointments, baby's development and events.

Practice training dates 2025

BOB Integrated Care Board provides cover for all practices to close between 1–6.30pm once a month (except August and December) for team training.

Should you need urgent medical assistance between 1pm and 8am the following morning call 111 or 999 if it is an emergency.

The dates that we will be closed in 2025 are:

- Tuesday 14th January
- Thursday 13th February
- Wednesday 12th March
- Thursday 24th April
- Thursday 15th May
- Wednesday 11th June
- Tuesday 15th July
- Thursday 18th September
- Wednesday 15th October
- Tuesday 18th November



**World
Cancer Day
4 February**

On **4th February**, World Cancer Day highlighted the importance of raising awareness, prevention, and early detection of cancer.

This year's theme, **United by Unique**, focuses on putting people at the heart of care and finding new ways to make a difference.

If you or a loved one is affected by cancer, support is available. Visit macmillan.org.uk for information and guidance

