



#### **COVID Autumn Booster Campaign**

We will be working with Oakfield Surgery to deliver the Autumn COVID Booster campaign from the beginning of October.

#### Eligible patients this year are:

- Residents in a care home for older adults
- All adults aged 75 years and over
- People over 6 months old who are immunosuppressed, as defined in the Green Book

All eligible patients will be contacted nearer the time to book an appointment.

#### Flu vaccincations 2025



We will be offering flu vaccinations at all three of our sites for eligible patients:

- From September: Pregnant women and children
- From October: All other eligible patients

#### **Eligibility includes:**

- Those aged 65 years and over
- Those aged 18 years to under 65 years in clinical risk groups (as defined by the Green Book, Influenza chapter 19)
- Those in long-stay residential care homes
- Carers in receipt of carer's allowance, or those who are the main carer of an elderly or disabled person
- Close contacts of immunocompromised individuals
- Frontline workers in a social care setting without an employer-led occupational health scheme, including:
  - Registered residential care or nursing home workers
  - Registered domiciliary care providers
  - Voluntary managed hospice providers
  - Personal Assistants employed by people with Personal Health Budgets or Direct Payments

We will share more news once the programme start date has been confirmed by NHS England.

### Patient Newsletter

Our monthly newsletter keeps you up to date with what is happening here at Westongrove and raises awareness of current health and wellbeing issues.

#### **Opening hours**

In accordance with NHS England's Enhanced Access standards, our doors are open 08:00-18:30, with phone lines available 08:00-13:00 and 14.00 – 18:30.

We also offer appointments in extended hours up to 8pm on week days and Saturday mornings 8am – 12noon.

#### Find out more:

westongrove.co.uk

@westongrovepartnership

# Got an admin question or query?



Please fill in our online form available on our website <a href="https://www.westongrove.com">www.westongrove.com</a> via the administration query box:

- Letters
- Referrals
- Changing your details
- Online access queries
- NHS App questions
- Forms
- Requesting information or telephone numbers.....plus lots more!

#### Welcome to our new GP Registrar



Westongrove is a **training practice** and we are pleased to welcome **Dr Husein, our new GP Registrar** in his second year of training.

He completed his medical degree in the UK at Barts and the London School of Medicine while also earning an intercalated BSc in Biomedical Engineering in Clinical Materials.

Qualifications: MBBS, BSc (Intercalated Biomedical Engineering and Clinical Materials)

We have also **said goodbye** this month to our **previous GP Registrars Dr Zeeshan Ghani and Dr Daniel Akhtar**, and wish them every success in their new adventures.

#### Lab processing times for stool samples

Stool samples can take up to two weeks to be processed by the lab and returned to us. If you haven't heard from us by then, please contact us using the administration tile within our online system at <a href="https://www.westongrove.com">www.westongrove.com</a>.

#### Children's Immunisations Invitation Update

From July / August 2025, invitations for childhood immunisations will be sent by text message, with letters sent as follow-up when needed.

This follows NHS strategies to move towards digital-first communications, with evidence showing that text invitations improve timeliness and support environmental sustainability in line with NHS Net Zero.



Appendix cancer is rare and often found late. Early awareness can improve outcomes.

If you experience ongoing abdominal pain, bloating, or unexplained digestive symptoms, don't ignore them – speak to your GP.

For more information visit: www.nhs.uk/conditions/cancer-of-the-appendix



## Appointments and telephone calls

Did you know that Westongrove received and dealt with 7201 online appointment requests and online enquiries between 01.08.25 and 01.09.25? We received 13,695 calls during the same timeframe and the average wait time for the call to be answered was 3m 24s.

#### Parking at Wendover Health Centre

Our new parking system is having a positive impact on inappropriate parking, and there's much more availability for our patients.

Please remember to put your vehicle registration number into one of the tablets when you visit Wendover Health Centre. If you don't, you will receive a parking fine.



### Have you had your RSV vaccination?

All patients who will be age 80 by 31<sup>st</sup> March 2026 are eligible for RSV vaccination. If you haven't had one yet, please contact us to make an appointment



# Practice training dates



BOB Integrated Care Board provides cover for all practices to close between 1-6.30pm once a month (except August and December) for team training.

Should you need urgent medical assistance between 1pm and 8am the following morning call 111 or 999 if it is an emergency.

The dates that we will be closed in 2025 are:

- Thursday 18th September
- Wednesday 15th October
- Tuesday 18th November