

BELLINGHAM PATIENT ENGAGEMENT FORUM

MEETING NOTES

1:30 – 3:30 pm Thursday 14/08/2025

Bellingham Green Surgery, 24 Bellingham Green SE6 3JB

Present: Lawrence Grace (LW), Polly Wicks (PoW)

Apologies: Jennifer McCullough (JM), Dr David Sharpe (DS), Paul Hume (PH)

Action

1. Introductions and welcome to new members

Due to the high volume of apologies, an informal information exchange was held, rather than a formal meeting.

2. Matters Arising and Notes of Previous meeting

Notes of June's meeting were noted.

3. Practice Update

- A new Healthcare Assistant with experience of diabetes and phlebotomy has started.
- A new cohort of registrar GPs have started. Amanda Cjiz starting to see patients at Bellingham Green from next week. Sabrina Janz is returning to the practice next week.
- There have been software upgrades to the pod including the blood pressure machine. The upgrade has included additional protocols to add information including for GAD, ADHD, smoking. There is now greater customisability with the ability to print results. How to make best use of the upgrades is for discussion in the practice. The pod frees up nurses' time for appointments about other matters.
- Improvements have been made to the sign in screen in reception.

4. Feedback from last PPG meeting

Items discussed included:

- Patient newsletter and the Modality website
- Review of Terms of Reference and core documents for PPG
- Regular supply of data and a dashboard
- Carers pack and improving support to carers

5. Items to feed up to next PPG meeting

- Any ideas that Jenner or SLHC have about growing the PEF that would be helpful.
- Pharmacies – update on latest position

6. AOB

6.1 Discussion regarding how to work better with patients whose first language is not English.

Date of Next Meeting: 23 October 2025