

Reception is open for telephone

contact between:

Monday to Friday: 8am - 6.30pm

Our Receptionists are fully trained to provide you with the best possible assistance.

Grove House Opening Times

Monday, Tuesday, Friday: 8am - 6.30pm

Wednesday & Thursday: 7am—6.30pm

Heath Road Opening Times

Monday to Friday: 8.30am - 6pm

We are closed on weekends and Bank Holidays.

If you need urgent medical advice or treatment when the Practice is closed, please call:

111

Calls to 111 are free from landlines & mobiles



**Grove House Practice
St Paul's Health Centre
High Street
Runcorn**

Tel No: 01928 566561

**Cancellation line: 01928 842577
(message facility only)**

Website: www.grovehouse.co.uk

If you require this leaflet in a different format or if you need further information or advice, please contact the Practice

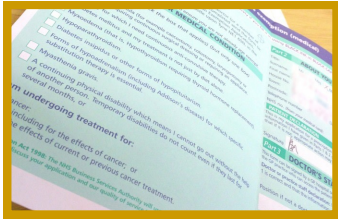
Medical Exemption Certificates

Grove House Practice



People with certain medical conditions can get free NHS prescriptions if:

- they have one of the conditions listed below; and
- they hold a valid Medical Exemption Certificate.



Medical Exemption Certificates are issued on application to people who have:

- A permanent fistula (for example caecostomy, colostomy, laryngostomy or ileostomy) requiring continuous surgical dressing or requiring an appliance
- A form of hypoadrenalism (for example Addison's disease) for which specific substitution therapy is essential
- Diabetes insipidus or other forms of hypopituitarism
- Diabetes mellitus, except where treatment is by diet alone
- Hypoparathyroidism
- Myasthenia gravis
- Myxoedema (that is, hypothyroidism requiring thyroid hormone replacement)
- Epilepsy requiring continuous anticonvulsive therapy

- A continuing physical disability which means the person cannot go out without the help of another person. Temporary disabilities do not count even if they last for several months

Or are undergoing treatment for cancer:

- including the effects of cancer; or
- the effects of current or previous cancer treatment

Exemption certificates will be issued to those applicants, who in their doctor's judgement are receiving treatment for:

- cancer;
- the effects of cancer; or
- the effects of current or previous cancer treatment.

How To Apply

If you suffer from one of the specified conditions ask for an **application form FP92A, available from your doctor's surgery.** You need to fill in parts 1 and 2 and your doctor (or an authorised member of the practice staff) will sign to confirm the information you've given is correct.

The Practice will arrange to send completed application forms for you. You do not need an appointment to have this form completed.

They aim to process applications within 3 working days of receiving them. Where your GP has confirmed that you have one of the specified conditions, they will send you a certificate. For administrative convenience certificates are valid for 5 years, starting one month before the date on which the application is received.

If you have any queries, you can call their enquiry line on 0845 601 8076.

Refunds

If you have to pay for any prescriptions before your certificate arrives you may be able to claim a refund. Ask your pharmacist at the time you pay an official NHS receipt, form FP57.

Drivers

If you have a medical condition which may entitle you to a Medical Exemption Certificate, you must also inform the Drivers Medical Group of the Drive and Vehicle Licensing Agency of your condition, as it may affect your fitness to drive.

