

Access the NHS App

Please scan the QR code to access the NHS app:



If you cannot access the NHS app, or have a device to access it on, then you can use the website:

[Access your NHS account - NHS](#)

This shows you all the same information as the app.

Reception is open for telephone contact between:

Monday to Friday: 8am - 6.30pm

Our Receptionists are fully trained to provide you with the best possible assistance.



**Grove House Practice
St Paul's Health Centre
High Street
Runcorn**

Tel No: 01928 566561

**Cancellation line: 01928 842577
(message facility only)**

Website: www.grovehouse.co.uk

If you require this leaflet in a different format or if you need further information or advice, please contact the Practice

New Patients: How to Register

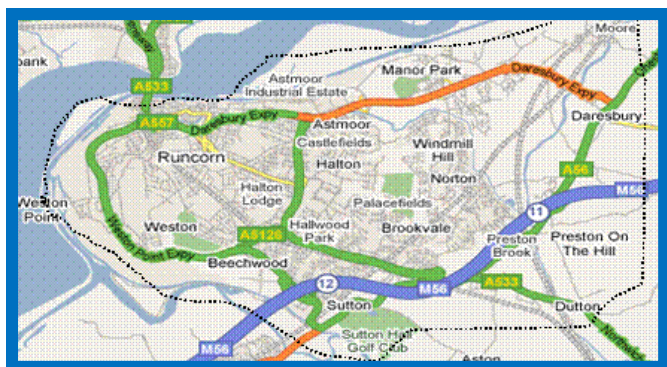
Grove House Practice



NEW PATIENTS

If you live within our practice area (see map below) and would like to register with us, you will need to complete a couple of forms. These forms are available at Reception, and you can also register online at

<https://www.grovehouse.co.uk/patient-information/register/>



The questions we ask on these forms are important information about you and your health and it is essential that you **complete all** boxes, please.

If this is the first time you have registered at a GP Practice within the UK then please ensure you also tell us the date of your entry into the country.

If you are registering a new born baby then we will need their NHS number. You will receive your baby's NHS number when you register the birth.

It normally takes us 2 working days to process your registration.

New Patients Health Check

This appointment usually only takes about 30 minutes and includes a check of blood pressure, BMI, family health history and your own medical history. It would also be helpful if you can bring along a list of your current medication.



This initial check both gives you peace of mind about your current health status and gives us a better idea of what your medical needs may be so we can offer you the best possible care.

If you need to see a doctor or order medication before we have received your medical records from your previous GP Practice, we may need to contact them by telephone to obtain relevant information.

All of our GPs offer the full range of general practice services to their patients. They also offer additional services such as minor surgery and post natal checks.

Grove House Practice has a Clinical Team, which consists of our GPs, Advanced Nurse Practitioners, Nursing Team and GP Assistants, who are supported by our Reception and Admin Teams.

SUMMARY CARE RECORD

NHS (England) has introduced a new electronic record called the summary care record (SCR) which will be used to support your emergency care.



This means that important information about your medication and any allergies you suffer from can be shared quickly and easily with other healthcare staff when our Practice is closed or you are away from home in another part of England.

NHS (England) has provided a leaflet explaining more about the SCR and your options which can be viewed here: www.nhscarerecords.nhs.uk

If you would prefer not to have a Summary Care Record, please indicate this on our registration form. If you tick to say you do want a SCR - or if you don't tick this box at all, a summary care record will automatically be made for you.