

Communicating Results arranged by specialist Teams - SOP

If you have had tests arranged by a hospital team (including bloods or scans), these results will not be automatically sent to your GP surgery, but rather will go directly to the clinician who requested the test.

As per GMC guidance, it is the responsibility of the clinician who arranged the test to ensure communication back to patients about results. This is essential as often the results and what they mean for you will require specialist interpretation.

Results will usually be communicated by letter or during a follow up appointment and your specialist will normally let you know the expected time frame for this. If you have not heard from the hospital team and wish to know your results, then <u>please contact your hospital specialist directly</u>. This can be done by calling the number on the top of your clinic letter, or telephoning the hospital switch board and asking to be transferred to the secretary of the team in question.

If you have access the the NHS app you will also be able to view any correspondence sent from your specialist to your GP surgery.