

PATIENT SURVEY 2024/2025





Prepared by

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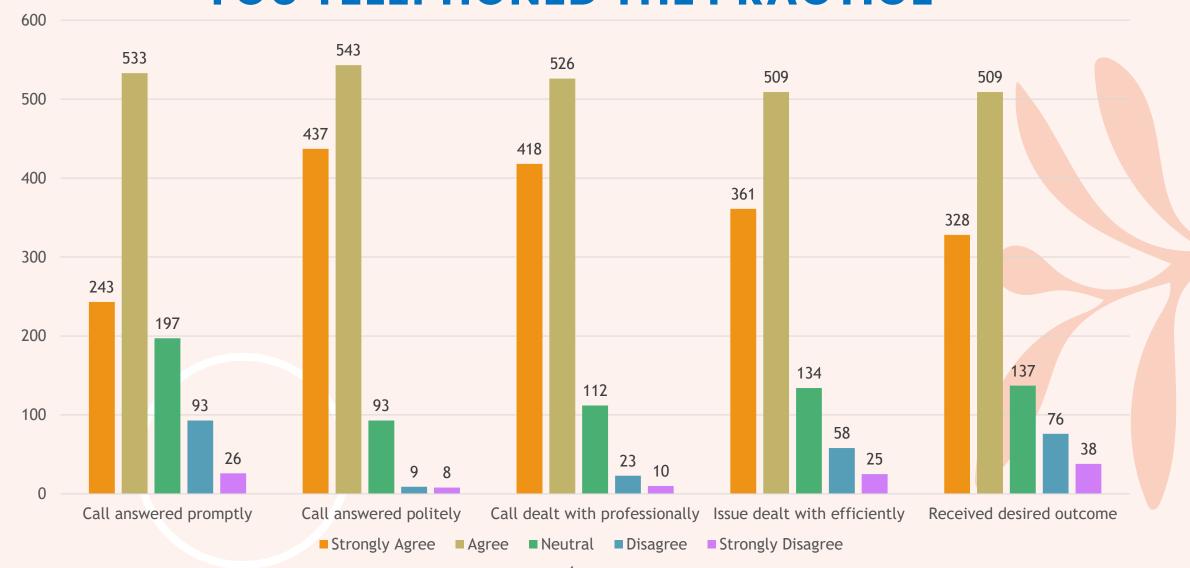
- Assistant Practice Manager
 Fellow Institute of Administrative Managers
 Fellow PMA (Professional membership body for the healthcare sector)

WELCOME TO FLIXTON ROAD MEDICAL CENTRE

Patient Survey 2024-25

Responses received
1117

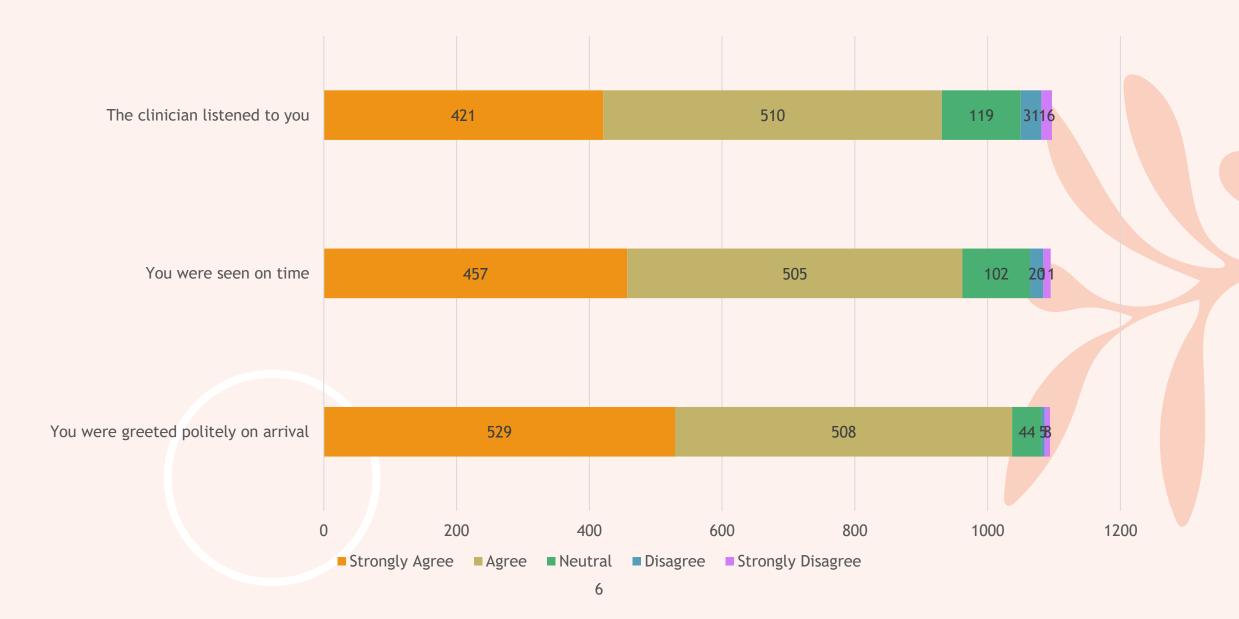
THINKING ABOUT THE LAST TIME YOU TELEPHONED THE PRACTICE



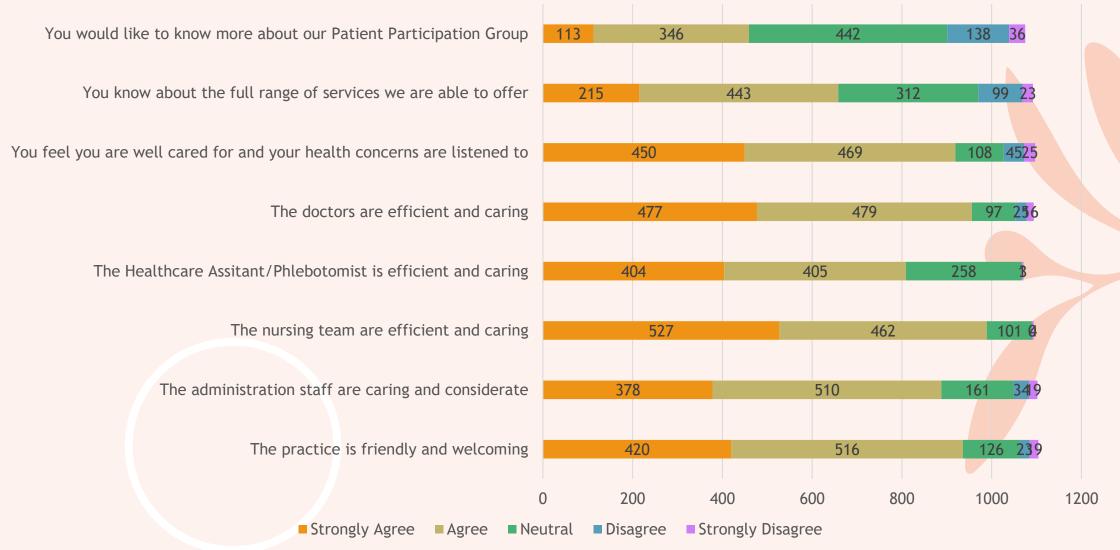
THINKING ABOUT THE LAST TIME YOU REQUESTED AN APPOINTMENT



THINKING ABOUT YOUR LAST APPOINTMENT



THINKING ABOUT HOW YOU FEEL REGARDING YOUR WHOLE PRACTICE EXPERIENCE



DO YOU USE THE NHS APP, AND IF SO, DO YOU FIND IT USEFUL? WOULD YOU LIKE HELP SETTING IT UP?

