

Who else will be able to access my contact details?

Your contact details will be kept secure and only used to inform you of any meetings and supply you with information regarding the PPG.

What if I want to leave the group?

There is no long term commitment to the PPG should you want to leave at any time just let us know and all your details will be deleted. Please try the group and if its not for you, feel free to leave at any time.



If you would like to join, please complete the information below and hand in or send to reception at Colne or Earby.

NAME

.....

Telephone Number

.....

Email

.....

Or email your details to :

thependle.medicalpartnership@nhs.net
with the title "PPG Application"

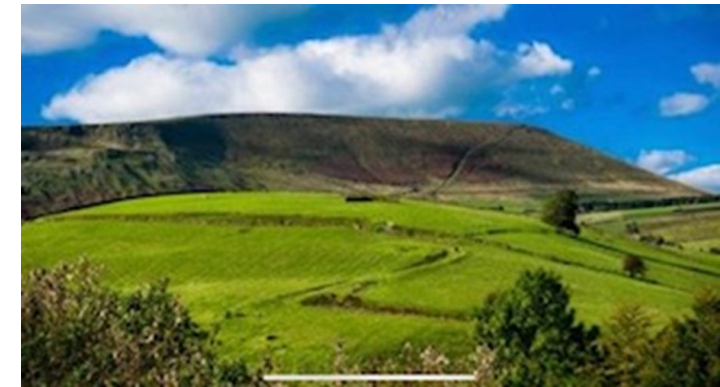
For further information see
Pendle Medical Partnership
website

<https://www.pendlemedical.co.uk>



Pendle Medical Partnership

Patient Participation Group



Representing
Patients
Speaking up for change

What is a Patient Participation Group (PPG)?

The NHS requires every practice to have a PPG. A group of people who are patients of the Practice and want to help it work as well as it can for patients, doctors and staff.

The PPG is a “Critical Friend” providing a balance between support and challenge.

We aim to reflect the views of patients to help improve communication between us and the Practice.

We are the PPG for the Pendle Medical Partnership and invite you to join us.

Why should I join?

As a patient using the Pendle Medical Partnership, your experience and views matter. We’re hoping you will welcome the opportunity to be involved and to share those views and experiences to help us all do the best job we can in supporting the Pendle Medical Partnership.

You will also gain a better understanding of the NHS, and gather feedback from other patients.

How often do we meet and where?

We meet every 2 months at the Colne or Earby surgery, alternately, for an hour from 6.30pm to 7:30pm

Will my views be heard?

Every opinion is important, and individual participation is encouraged at all meetings, while always remembering that it may not be possible to act on every suggestion.

What a PPG does not do

- **Deal with patient complaints**
- **Deal with personal medical issues**
- **Entitle members to preferential treatment**

Training

There is no requirement for training.

The only qualification needed is to be registered as a patient with The Pendle Medical Partnership.