

**FERNVILLE'S PPG VOLUNTARY GROUP – FERNVILLE FRIENDS
MEETING – 8TH JANUARY 2025**

NOTES

New Member/Introductions

The Group welcomed a new member

Responsibilities of Members & Group Operations

- There was a discussion on improving group operations and following N.A.P.P. guidelines.
- A suggestion was made for a smaller “core” sub-group to convene to explore new ways of working, with four members volunteering for this.
- The Practice will forward information regarding PPG resources available to them.

Ongoing Issues:

- **Road/Pavement/Drainage Issues:**
 - We received an update on the situation with Asda’s head office regarding a blocked drainage. While some improvements have been made, further action is needed.
 - A questionnaire has been suggested to identify visitors who frequent Asda and also visit Fernville Surgery or Pharmacy.
- **Handrail for Ramp:**
 - The cost of installing a handrail is still high (quotes ranging from £725 to £900). A patient has volunteered ‘a contact’ to fit it if the rail is provided.
 - Further investigation is needed into possible lottery funding for this project, but no application has been started yet.

AOB (Any Other Business)

- A confidentiality agreement form is now available at reception for PPG/FF members to sign.
- Agenda points a, b, and c were not covered due to time constraints and will carry-forward.

Upcoming Meetings:

- **Core Group Meeting:** Monday, January 13, 2025
- **General PPG/FF Meeting:** Monday, February 24, 2025

Meeting closed at 15.12 hrs.